Regional Crisis Response Agency Executive Board Meeting Minutes Special Meeting March 16, 2023

> 11 AM – Noon --Virtual--<u>Click here to join the meeting</u>

> Meeting ID: 247 173 263 371 Passcode: shtZoM

- 1) Call to Order
- 2) Roll Call
- 3) Items from the Audience
- 4) Approval of the Minutesa. Minutes from Special Meeting March 2, 2023
- 5) Adoption of Resolution R-2023-08 Appointing Brook Buettner as the Executive Director and authorizing an Employment Contract
- 6) Discussion and Potential Action to adopt Resolution R-2023-09 Interlocal Agreement with the Washington Cities Insurance Authority Pool and Naming Delegates
- 7) Discussion about Responder Credentialing and Creation of a Crisis Responder I and II Position and Update on Current and Future Staffing
- 8) Good of the Order
- 9) Adjournment

Regional Crisis Response Agency Executive Board Special Meeting Minutes March 2, 2023

# 10:00 AM - Noon Bothell City Hall Room #107/108 18415 101<sup>st</sup> Ave NE, Bothell, WA 98011

- Call to Order Board President Kurt Triplett calls the meeting to order at 10:02 am.
- Roll Call Members Present: Kyle Stannert, Stephanie Lucash, Kurt Triplett, Phillip Hill, Bristol Ellington.
- Items from the Audience There were no items from the audience.

# 4) Approval of the Minutes

- a. Minutes from February 2, 2023 Regular Meeting
- b. Minutes from February 22, 2023 Special Meeting Bristol Ellington moved to approved, seconded by Phillip Hill.
  Vote: Motion carried 5-0 Yes: Kyle Stannert, Stephanie Lucash, Kurt Triplett, Phillip Hill, Bristol Ellington.
- 5) Executive Session pursuant to RCW 42.30.110(1)(g) to evaluate the qualifications of an applicant for public employment Board President Kurt Triplett announced that the Board would convene to Executive Session at 10:13 am until approximately 11:45 pm to evaluate the qualifications of an applicant for public employment. The Board returned to the special meeting at 11:47 am. Consultant Tracey Dunlap, City Attorney Kevin Raymond, and Board Secretary Carly Joerger were also in attendance.
- 6) Discussion and Potential Action to Authorize the Board President and/or consultants and Kirkland staff to check references on one or more finalists and begin contract negotiations with a preferred candidate. The Board discussed qualifications of the two finalists for the Executive Director. While both candidates were highly qualified, the Board upanimously selected Brook Buettner

both candidates were highly qualified, the Board unanimously selected Brook Buettner as the preferred candidate. The Board authorized the Board President to call both candidates to inform them of the Board's decision and check Brook's references. The Board authorized the President and Vice-President, following satisfactory reference checks, to begin negotiating an employment contract with Brook that they believe would be satisfactory to the Board to bring back to the Board consideration at the next meeting.

- 7) Special Meeting Dates to discuss Executive Director Candidates:
  - a. Thursday, March 9th 11am
  - b. Thursday, March 16th 11am
  - c. Others?

The Board agreed to set a Special Meeting on Thursday, March 16<sup>th</sup>. The RCR Board Secretary will poll Board Members after the meeting to confirm time and location.

# 8) Adjournment

The RCR Executive Board Special meeting of March 2, 2023 adjourned at 12:08 pm.

# **REGIONAL CRISIS RESPONSE (RCR) AGENCY**

# MEMORANDUM

То:	RCR Executive Board
From:	Kevin Raymond, Kirkland City Attorney Truc Dever, Kirkland Human Resources Director/Risk Manager Tracey Dunlap, Consultant Carly Joerger, Kirkland Management Analyst/RCR Board Secretary
Date:	March 8, 2023

**Subject:** Adoption of Resolution R-2023-08 Appointing Brook Buettner as the Executive Director and authorizing an Employment Contract

# **RECOMMENDATION:**

That the Regional Crisis Response (RCR) Agency Executive Board adopt Resolution R-2023-08 Appointing Brook Buettner as RCR's Executive Director and authorize the Board President to execute the Employment Contract.

# **BACKGROUND DISCUSSION:**

A top priority for the newly formed RCR Agency is hiring its first Executive Director (recruitment brochure linked <u>here</u>). Key milestones to date include:

- Executive Director job notice posted on December 23<sup>rd</sup> as open until filled. As reported at the Board's January 11, 2023 Regular Meeting, 17 applications had been received that met the minimum qualifications.
- Staff prepared a shortlist of 8 candidates as a recommendation for the Board to interview. The Board agreed and established two first round interview panels of two Board Members, a Police Chief, Community Responder Supervisor, and representatives from health and human service providers and partner agencies.
- Each panel interviewed 7 candidates on February 8<sup>th</sup> and February 10<sup>th</sup> (1 of the initial 8 shortlisted candidates withdrew their application). The two panels used a forced ranking chart to evaluate the candidates, where four candidates emerged as the preferred candidates to move on to the next round of interviews.
- On February 15<sup>th</sup>, the four candidates joined a virtual 'meet and greet' with the RCR Board President, members of the RADAR Community Advisory Board, RADAR Navigators, and Community Responders. The Board President gathered feedback from these stakeholders, which he relayed to the full Board at the opening of the February 22<sup>nd</sup> Special Meeting.
- On February 22<sup>nd</sup>, the RCR Board interviewed four semi-finalists and agreed to invite two finalists back for another interview.
- On March 2<sup>nd</sup>, the RCR Board interviewed two finalists and while all Board members were impressed with the qualifications of the pool and two finalists, the Board unanimously agreed Brook Buettner was the preferred candidate and authorized the Board President and/or staff and consultants to check references and negotiate an employment contract.

Since the March 2<sup>nd</sup> Board meeting, Tracey Dunlap, RCR Start-up Consultant, called references submitted by Brook Buettner. All the references were positive. The Board President met with Brook to make an offer and negotiate an employment contract that would be satisfactory to both parties if approved by the Executive Board. As an employee of the fiscal agent, the employment contract references City of Kirkland's benefits package and other items that are offered to a similar level of position, such as Directors.

### **Board Action Requested:**

It is recommended that the Board approve Resolution R-2023-08 Appointing Brook Buettner as RCR's Executive Director and authorize the Board President to execute the Employment Contract.

### List of Attachments

Att-1 Resolution R-2023-08 Appointing Brook Buettner the Executive Director and Authorizing the Employment Contract

# RESOLUTION R-2023-08

A RESOLUTION OF THE REGIONAL CRISIS RESPONSE AGENCY APPOINTING BROOK BUETTNER AS THE EXECUTIVE DIRECTOR.

WHEREAS, the Cities of Bothell, Kenmore, Kirkland, Lake Forest Park, and Shoreline have formed the Regional Crisis Response (RCR) Agency by interlocal agreement (ILA) to provide consolidated and expanded mobile crisis response services to the five-city region; and

WHEREAS, a first priority of the newly formed agency was to recruit and hire its first Executive Director; and

WHEREAS, Executive Director candidates have gone through a rigorous application process including multiple rounds of interviews with a variety of stakeholders including the RCR Board, RADAR Community Advisory Board Members, RADAR Navigators, Community Responders, Police and Fire Representatives, and Health and Human Service Provider partners; and

WHEREAS, the Board unanimously finds that based her qualifications, experience, and leadership, Brook Buettner was the preferred candidate to fill RCR's first Executive Director role; and

WHEREAS, the Board President, at the request of the Executive Board, has negotiated a proposed employment agreement satisfactory to Ms. Buettner subject to and pending approval by the Executive Board.

NOW, THEREFORE, be it resolved by the Executive Board of the RCR Agency as follows:

<u>Section 1</u>. Brook Buettner is hereby appointed to the position of Executive Director of the Regional Crisis Response Agency.

<u>Section 2.</u> The Board President is hereby authorized and directed to enter into an Employment Agreement with Brook Buettner for the position of Executive Director, in substantially the form attached hereto as Exhibit A.

Passed by majority vote of the RCR Agency Executive Board in open meeting this \_\_\_\_\_ day of \_\_\_\_\_, 2023.

Signed in authentication thereof this \_\_\_\_ day of \_\_\_\_\_, 2023.

Kurt Triplett, President

Attest:

Carly Joerger, Secretary

# **REGIONAL CRISIS RESPONSE (RCR) AGENCY**

# MEMORANDUM

То:	RCR Executive Board
From:	Truc Dever, Kirkland Human Resources Director/Risk Manager Kevin Raymond, Kirkland City Attorney Beth Goldberg, Kirkland Deputy City Manager Tracey Dunlap, Consultant Carly Joerger, Kirkland Management Analyst/RCR Board Secretary
Date:	March 8, 2023
Subject:	Discussion and Potential Action to Adopt Resolution R-2023-09 Approving Membership in the Washington Cities Insurance Authority (WCIA) and Naming Delegates

# **RECOMMENDATION:**

That the Regional Crisis Response (RCR) Agency Executive Board provide feedback or consider adopting Resolution R-2023-09 Approving Membership in the Washington Cities Insurance Authority (WCIA), authorizing the Board President to execute Appendix 166-23 to the WCIA Interlocal Agreement, and to consider designating the fiscal agent risk manager as the RCR delegate to WCIA.

# **BACKGROUND DISCUSSION:**

As part of the start-up of the Regional Crisis Response (RCR) Agency, RCR has applied for membership in the Washington Cities Insurance Authority (WCIA) insurance pool. On February 10, 2023, the WCIA Executive Committee passed a motion authorizing and inviting the RCR Agency to become a new member of WCIA. The interlocal agreement that governs participation WCIA is included as Att-1. To accept membership in WCIA, the RCR Board would approve Appendix 166-23 (as attached to Resolution R-2023-09 in Att-2) to the WCIA Interlocal Agreement and authorize the Board President to execute the Appendix. In addition to approving the Appendix, this resolution would designate the fiscal agent's risk manager, Human Resources Director Truc Dever, as the RCR delegate to WCIA (and Kirkland Safety and Risk Analyst Denise Golembiewski as alternate) as a starting point for Board discussion. By adopting the agreement, the RCR Agency agrees to join the pool and receive insurance coverage for \$5,200 per year for 2023-2024, which is included in the adopted 2023-2024 RCR Budget.

Note that the budget beginning in 2025 will be based on actual 2023 RCR worker hours, as WCIA charges on a 2-year time lag. In discussions with WCIA, actual RCR worker hours in 2023 would be the basis for charges in 2025. While rates have not been set for future years, for illustration of scale, if 13 RCR employees worked 26,300 hours in 2023, the cost at the average Group 5 2023 worker hour rate of \$.624/ worker would be about \$16,500. It is highly likely that the 2025 charge will be lower than this amount as RCR will not have 13 employees on-board for the full year of 2023.

### **Board Action Requested:**

It is recommended that the Board provide feedback or approve Resolution R-2023-09 approving membership in WCIA, authorizing the Board President to execute Appendix 166-23, and designating the City of Kirkland Risk Manager, Human Resources Director Truc Dever, as the RCR delegate and Kirkland Safety and Risk Analyst Denise Golembiewski as alternate.

If Board feedback changes the language in the Resolution, the revised Resolution will be brought back for consideration at the Board's next meeting.

### List of Attachments

Att-1 WCIA Interlocal Agreement\_1991

Att-2 Resolution R-2023-09 Approving the attached Appendix 166-23, authorizing the Board President to sign the Appendix, and appointing the RCR delegate to WCIA



### INTERLOCAL AGREEMENT:

# CREATING THE WASHINGTON CITIES

### **INSURANCE AUTHORITY**

THIS AGREEMENT is made and entered into in the State of Washington by and among the municipal corporations organized and existing under the Constitution or laws of the State of Washington, hereinafter collectively referred to as "Member Cities" or "Cities", and individually as "Member City" or "City" which are parties signatory to this Agreement and listed in Appendix A, which is attached hereto and made a part hereof. Said Cities are sometimes referred to herein as "parties".

### RECITALS

WHEREAS, Ch. 48.62 RCW provides that two or more local governmental entities may, by interlocal agreement, jointly purchase insurance, jointly self insure, and/or jointly hire risk management services for any authorized purpose by any one or more of certain specified methods, and;

WHEREAS, each of the parties to this Agreement desires to join together with the other parties for the purpose of pooling their self-insured losses and jointly purchasing excess insurance and administrative services in connection with a Joint Protection Program for said parties, and;

WHEREAS, it appears economically feasible and practical for the parties to this Agreement to do so;

NOW, THEREFORE, for and in consideration of all of the mutual benefits, covenants and agreements contained herein, the parties hereto agree as follows:

# ARTICLE I

### Definitions

The following definitions shall apply to the provisions of the Agreement:

(a) "Authority" shall mean the Washington Cities Insurance Authority created by this Agreement.

(b) **"Board of Directors**" or **"Board**" shall mean the governing body of the Authority.

(c) "Claims" shall mean demands made against the Authority arising out of occurrences which are within the Authority's Joint Protection Program as developed by the Board of Directors.

(d) **"Excess Insurance**" shall mean that insurance purchased on behalf of the Authority to protect the funds of the Authority against catastrophes or an unusual frequency of losses during a single year.

(e) **"Executive Committee**" shall mean the Executive Committee of the Board of Directors of the Authority.

(f) **"Fiscal Year**" shall mean that period of twelve months which is established as the fiscal year of the Authority.

(g) "Coverage" shall mean and include self-insurance through a funded program and/or any commercial insurance contract.

(h) **"Executive Director**" shall mean that employee of the Authority who is appointed by the Board of Directors, and responsible for the management and administration of the Joint Protection Program of the Authority.

# ARTICLE 2

### Purpose

This Agreement is entered into by Cities in order to provide more comprehensive and economical liability coverage, to provide for the economical and self insurance pooling of risk exposures for all forms of insurance available or required by law for municipal corporations and for which State law authorizes the formation of pooling organizations to provide such insurance, to reduce the amount and frequency of Cities losses, and to decrease the cost incurred by Cities in the handling and litigation of claims. This purpose shall be accomplished through the exercise of the powers of Cities jointly in the creation of a separate entity, the Washington Cities Insurance Authority, to administer a Joint Protection Program wherein cities will jointly pool and self insure their losses and claims, and may jointly purchase excess insurance and administrative and other services including claims adjusting, data processing, risk management consulting, loss prevention, legal and related services.

It is also the purpose of this Agreement to provide, to the extent permitted by law, for the inclusion at a subsequent date of such additional municipal corporations organized and existing under the Constitution or laws of the State of Washington as may desire to become parties to this Agreement and members of the Authority, subject to approval by the Board of Directors.

It is also the purpose of this Agreement to provide, to the extent permitted by law, that the Authority may, in the discretion of its Directors, contract with non-member Cities or other municipal corporations in the State of Washington to provide, at a reasonable charge, such non-member Cities or municipal corporations administrative and other services including claims adjusting, data processing, risk management consulting, loss prevention and training.

# ARTICLE 3

### Parties to Agreement

Each party to this Agreement certifies that it intends to and does contract with all other parties who are signatories of this Agreement and, in addition, with such other parties as may later be added to and signatories of this Agreement pursuant to Article 19. Each party to this Agreement also certifies that the deletion of any party from this Agreement, pursuant to Articles 20 and 21, shall not affect this Agreement nor such party's intent to contract as described above with the other parties to the Agreement then remaining.

# ARTICLE 4

# Term of Agreement

This Agreement shall become effective on January 1, 1981, and shall continue for not less than three years until and unless terminated as hereinafter provided.

# ARTICLE 5

Creation of Authority

Pursuant to Ch. 48.62 RCW, the debts, liabilities and obligations of the Authority shall not constitute debts, liabilities or obligations of any party to this Agreement.

# ARTICLE 6

### Powers of Authority

(a) The Authority shall have the powers common to Cities and is hereby authorized to do all acts necessary for the exercise of said common powers, including, but not limited to, any or all of the following:

- (1) To make and enter into contracts;
- To incur debts, liabilities or obligations;

(3) To acquire, hold or dispose of property, contributions and donations of property, funds, services and other forms of assistance from persons, firms, corporations and governmental entities;

(4) To sue and be sued in its own name; and

(5) To exercise all powers necessary and proper to carry out the terms and provisions of this Agreement, or otherwise authorized by law.

(b) Said powers shall be exercised pursuant to the terms hereof and in the manner provided by law.

# ARTICLE 7

### Board of Directors

(a) The Authority shall be governed by the Board of Directors which is hereby established and which shall be composed of one representative from each Member City who is an employee or official of that City, as appointed by the City Council, Commission, or appointing official of that City. Each City Council, Commission, or appointing a member of the Board, shall appoint at least one alternate who also shall be an officer or employee of that City. The alternate appointed by a City shall have the authority to attend, participate in and vote at any meeting of the Board when the regular member for whom he or she is an alternate is absent from said meeting.

(b) Each member or alternate of the Board shall be appointed for a one year term and until a successor is appointed. Each member or alternate shall serve at the pleasure of the City by which he or she has been appointed as long as he or she is an officer or employee of the City.

(c) Each member of the Board shall have one vote.

# ARTICLE 8

Powers of the Board of Directors

The Board of Directors of the Authority shall have the following powers and functions:

(a) The Board may elect from its members, pursuant to Article 10 of this Agreement, an Executive Committee to which it may give authority to make and implement any decisions, including those involving the administration of the Authority, except those decisions that would require an amendment of this Agreement, under Article 26 herein.

(b) The Board may review all acts of the Executive Committee, and shall have the power to modify and/or override any decision or action of the Executive Committee upon a majority vote of the entire Board of Directors.

(c) The Board shall review, modify if necessary, and approve the annual operating budget of the Authority.

(d) The Board shall receive and review periodic accounting of all funds under Article 14 and 15 of this Agreement.

(e) The Board shall have the power to conduct on behalf of the Authority, all business of the Authority which the Authority may conduct under the provisions hereof and pursuant to law.

(f) The Board shall determine and select a Joint Protection Program for the Authority.

(g) The Board shall determine and select all necessary instruments of coverage to carry out the Joint Protection Program of the Authority.

(h) The Board shall have the authority to contract for or develop various services for the Authority, including, but not limited to claims adjusting, loss control and risk management consulting services.

(i) The Board shall appoint an Executive Director of the Authority and shall receive and act upon reports of the Executive Director.

(j) The Executive Director shall have the power to hire such persons as the Board authorizes for the administration of the Authority, including the "borrowing" of managementlevel employees from one or more of the Member Cities to assist in the development phase of the Joint Protection Program of the Authority, subject to the approval of the Member City. Any Member City whose employee is so "borrowed" according to this provision shall be reimbursed by the Authority for that employee's time spent or services rendered on behalf of the Authority.

(k) The Executive Director shall have the general supervisory control over the day-today decisions and administrative activities of the Authority.

(I) The Board shall have such other powers and functions as are provided for in this Agreement, including, but not limited to, the power to authorize the contracts with non-member Cities or municipal corporations and the "Authority", to provide services to such non-members as set forth in Article 2, upon such terms and conditions as the Director shall decide appropriate.

# ARTICLE 9

# Meetings of the Board of Directors

(a) **Meetings**. The Board shall provide for its regular, adjourned regular and special meetings; provided, however, that it shall hold at least one regular meeting annually.

(b) Minutes. The Board of the Authority shall cause minutes of regular, adjourned regular and special meetings to be kept and shall, as soon as possible after each meeting, cause a copy of the minutes to be forwarded to each member of the Board and to each City.

(c) **Quorum**. A majority of the members of the Board shall constitute a quorum for the transaction of business, except that less than a quorum may adjourn from time to time. A vote of the majority of those members present at a meeting shall be sufficient to constitute action by the Board.

# ARTICLE 10

# Executive Committee

The Board of Directors may appoint at any time of the year during a Board meeting an Executive Committee of the Board of Directors which shall consist of an odd number of not less than five nor more than nine members, as determined by the Board of Directors. Two of the members of the Executive Committee shall be the President of the Board of Directors, and the Vice President of the Board of Directors; the remainder of the members, after their original election, shall be elected by the Board of Directors at the same time the officers of the Board are elected in January of each calendar year. The President of the Executive Committee. The Board of Directors may delegate any of the powers of the Board as outlined in Article 8 to the Executive Committee and may establish and delegate any other powers and duties the Board deems appropriate.

# ARTICLE 11

#### Officers of the Authority

(a) **President and Vice President.** The Board shall elect a President and Vice President of the Authority at its first meeting, each to hold office for one year term and until successor is elected. Thereafter in January of each succeeding calendar year, the Board shall elect or re-elect the President and Vice President for the ensuing year. In the event the President or Vice President so elected ceases to be a member of the Board, the resulting vacancy in the office of President or Vice President shall be filled at the next regular or special meeting of the Board held after such vacancy occurs. In the absence or inability of the President to act, the Vice President shall act as President. The President, or in his or her absence, the Vice President, shall preside at and conduct all meetings of the Board and shall be a member and the Chairperson of the Executive Committee.

(b) **Executive Director**. The Executive Director shall have the general administrative responsibility for the activities of the Joint Protection Program and shall appoint all necessary employees thereof.

(c) **Treasurer**. The Treasurer shall be appointed by the Board and shall be a person other than the Executive Director. The duties of the Treasurer are set forth in Article 14 and 15 of this Agreement.

(d) Attorney. The Board of Directors shall select an attorney for the Authority. The attorney may be, but is not required to be, a City Attorney, from a Member City. In the event the attorney is precluded from acting because of a conflict of interest or legal impediment, or for other good reason, the Board may employ independent counsel as the attorney for the Authority. The attorney shall serve at the pleasure of the Board of Directors.

# ARTICLE 12

### Coverage

(a) The coverage provided for Member Cities by the Authority shall be defined by the Board and may allow or require protection for comprehensive liability, personal injury, errors and omissions, contractual liability, and such other areas of coverage as the State shall require or the Board shall determine.

(b) The Authority shall maintain a coverage limit for Member Cities determined by the Board of Directors to be adequate. The Board may arrange purchase of a group insurance policy for Member Cities interested in obtaining additional coverage above this limit, at an additional cost to those participating Cities.

(c) The Board may arrange for the purchase of any other insurance deemed necessary to protect the funds of the Authority against catastrophes.

# ARTICLE 13

### Development of the Joint Protection Program

(a) As soon as practicable after the effective date of this Agreement, but prior to the effective date of the Joint Protection Program, the Board of Directors shall adopt the Authority's Joint Protection Program, including the coverage provided for in Article 12, the amount of initial assessment, the precise cost allocation plan and formula, the pro forma financial statement of the Authority, and the amount and type of excess insurance which may be procured.

(b) The Joint Protection Program provided by the Authority shall extend to all city department operations except transit, aviation and hospitals, unless otherwise excluded by the Board of Directors.

(c) The initial assessment for each City shall be determined by the Board, in its discretion, based upon a fair formula which may consider, but not be limited to, total City worker hours, total City payroll, administrative experience of the City, the previous loss experience of the City, the liability risks of the City and the costs to the Authority of adding the City as a member.

(d) The cost allocation plan and formula adopted by the Board shall provide for an adjustment in the Member Cities' assessments at the end of the first year of operation, and annually thereafter, in order to produce an assessment for the following year for each City shall consider, but not be limited to, the following:

(1) That amount of losses borne individually by the City, as determined by the Board; and

(2) The City's share of pooled losses and other expenses, as determined by the Board; and

(3) The City's contribution to a catastrophe fund and reserves for incurred-but-notreported losses, and amount of such fund and reserves to be determined by the Board.

(e) The Board may at any time make additional assessment adjustments to correct any fund deficit as the Board deems necessary to maintain the financial integrity of the Authority..

(f) The Board shall adopt criteria for determining each City's annual share of pooled losses, expenses and contribution to a catastrophe fund which may include the City's payroll as compared to the total payroll of all Member Cities, the City's individual loss experience, and such other criteria as the Board may determine to be relevant.

(g) The annual readjustment of the amount of assessment shall be made and notices for readjusted assessment amounts and the next year's assessments shall be distributed at least ninety (90) days prior to the close of each fiscal year. This assessment amount, together with any readjusted amount due under paragraph (c) above, shall be due and payable on or before fifteen (15) days after the beginning of the fiscal year.

(h) Inasmuch as some Member Cities may experience an unusual frequency of losses during a single fiscal year, which could increase their final assessment substantially for that year and cause budgetary problems, the Board may provide for payment of a portion of

such assessment to be made over a period of time, not to exceed three years, plus reasonable interest.

# ARTICLE 14

# Accounts and Records

(a) **Annual Budget**. The Authority shall annually adopt an operating budget, pursuant to Article 8(c) of this Agreement.

(b) Funds and Accounts. The Authority shall establish and maintain such funds and accounts as may be required by state law and proper accounting practices. Books and records of the Authority shall be in the hands of the Treasurer and shall be open to any inspection at all reasonable times by representatives of Member Cities.

(c) Executive Director's Report. The Executive Director, within one hundred and twenty (120) days after the close of each fiscal year, shall give a complete written report of all financial activities for such fiscal year to the Board and to each Member City.

(d) Annual Audit. The Board may provide for a certified, annual audit of the accounts and records of the Authority such audit shall conform to generally accepted auditing standards. When such an audit of the accounts and records is made by a Certified Public Accountant, a report thereof shall be filed as a public record with each of the Member Cities. Such report shall be filed within six (6) months of the end of the year under examination.

(e) Costs. Any costs of the audit, including contracts with, or employment of, Certified Public Accountants, in making an audit pursuant to this Article, shall be borne by the Authority and shall be considered included within the term "administrative costs".

# ARTICLE 15

# **Responsibility for Monies**

(a) The Treasurer of the Authority shall have the custody of and disburse the Authority's funds subject to Board approval. He or she shall have the authority to delegate the signatory function to such persons as are authorized by the Board.

(b) A bond in the amount set by the Board, as outlined by State RCW shall be required of all officers and personnel authorized to disburse funds of the Authority, such bond to be paid for by the Authority.

(c) The Treasurer's duties shall include:

(1) Receive and receipt for all money of the Authority and place it in the treasury to the credit of the Authority;

(2) Be responsible upon his or her official bond for the safekeeping and disbursement of all of the Authority's money so held by him or her;

(3) Pay, when due, out of money of the Authority so held by him or her, all sums payable on outstanding debts of the Authority;

(4) Pay any other sums due from the Authority money only upon request for payment signed by the President of the Board or the Executive Director. The Board may designate an alternate signature for each; and

(5) Verify the report in writing on the first day of July, October, January and April of each year to the Authority and to Member Cities the amount of money held for the Authority, the amount of receipts since the last report, and the amount paid out since the last report.

# ARTICLE 16

# Responsibilities of the Authority

The Authority shall perform the following functions in discharging its responsibilities under this Agreement:

(a) Provide coverage by whatever means and methods the Board deems appropriate, including but not limited to a self-insurance fund and commercial insurance, as well as excess coverage and umbrella insurance, by negotiation or bid, and purchase, as necessary.

(b) Assist Cities in obtaining insurance coverages for risks not included within the basic coverage of the Authority.

(c) Assist each City's assigned risk manager with the implementation of that function within the City.

(d) Provide loss prevention and safety and consulting services to Cities as required.

(e) Provide claims adjusting and subrogation services for claims covered by the Authority's Joint Protection Program.

(f) Provide loss analysis by the use of statistical analysis, data processing, and record and file-keeping services, in order to identify high exposure operations and to evaluate proper levels of self-retention and deductibles.

(g) Provide for Cities, as needed, a review of their contracts to determine sufficiency of indemnity and insurance provisions.

(h) Conduct risk management audits to review the participation of each City in the program. The audit shall be performed by the Executive Director, or, at the discretion of the Board, an independent auditor may be retained by contract to conduct the audits.

(i) The Authority shall have such other responsibilities as deemed necessary by the Board of Directors in order to carry out the purposes of this Agreement.

# ARTICLE 17

# Responsibilities of Member Cities

Member Cities shall have the following responsibilities:

(a) The City Council, Commission, or appointing official of each City shall appoint a representative and at least one alternate representative to the Board of Directors, pursuant to Article 7 of this Agreement.

(b) Each City shall appoint an employee of the City to be responsible for the risk management function within that City, and to serve as a liaison between the City and the Authority as to risk management.

(c) Each City shall maintain an active safety officer and/or committee, and shall consider all recommendations of the Authority concerning the development and implementation of a loss control policy to prevent unsafe practices.

(d) Each City shall maintain its own set of records, as a loss log, in all categories of loss to insure accuracy of the Authority's loss reporting system.

(e) Each City shall pay its assessment and any readjusted assessment promptly to the Authority when due. After withdrawal or termination, each City shall pay promptly to the Authority its share of any additional assessment and accrued interest at a rate determined by the Board when and if required of it by the Board under Article 22 or 23 of this Agreement.

(f) Each City shall provide the Authority with such other information or assistance as may be necessary for the Authority to carry out the Joint Protection Program under this Agreement.

(g) Each City shall in any and all ways cooperate with and assist the Authority, and any insurer of the Authority, in all matters relating to this Agreement and covered losses, and will comply with all by-laws, rules and regulations adopted by the Board of Directors.

# ARTICLE 18

# Interim Period and Effective Date of Program

(a) **Interim Period**. Once this Agreement has been initially signed, the estimated deposit charge for each City shall be developed and presented to each City by written notice. Each City shall have thirty (30) days from the receipt of such notice to withdraw from the Agreement.

After the end of this thirty (30) day period, and prior to December 1, 1980, each City's actual deposit charge shall be determined. Each City which signed the Agreement shall be bound thereby unless the actual deposit charge for the first year exceeds the estimated deposit charge in the written notice. If the actual deposit charge exceeds the estimated deposit charge, a Member City may nevertheless, elect to proceed with its participation in the Joint Protection Program by informing the Authority, in writing, of its decision to that effect.

(b) **Effective Date.** After each City's actual deposit charge for the first year has been determined, written notice to that effect shall immediately be given to all Cities. The Joint Protection Program shall become effective thirty (30) days from the date of such notice.

(c) Joint Protection Program. After this Agreement becomes effective, the Authority shall develop the details of the Joint Protection Program more fully described in Article 12 and 13 of this Agreement.

### ARTICLE 19

#### New Members

After the effective date of the Joint Protection Program is established by the Authority, according to the provisions of Article 18, additional Cities shall not be permitted to become signatories to this Agreement, or to enter the Joint Protection Program, during the first year of operation. Following the first year of operation, the Authority shall allow entry in the program of new members approved by the Board at such time during the year as the Board deems appropriate. Cities entering under this Article will be required to pay their share of organizational expenses as determined by the Board, including those necessary to analyze their loss data and determine their assessment.

#### ARTICLE 20

#### Withdrawal and Cancellation

(a) City Withdrawal From Authority Membership

(1) A Member City may withdraw as a party to this Agreement pursuant to requirements of Article 18.

(2) A Member City which signs the Agreement and enters the Joint Protection Program pursuant to Article 18 may not withdraw as a party to this Agreement and as a member of the Authority for a three-year period commencing on the effective date of the Joint Protection Program, as determined by Article 18.

(3) After the initial three-year non-cancelable commitment to the program, a Member City may withdraw from membership only at the end of any fiscal year of the Authority, provided it has given the Authority twelve months prior written notice of its intent to withdraw from this Agreement. Such notice shall be hand carried or mailed to the offices of the Authority by certified mail.

(4) Withdrawal of membership will result in automatic cancellation of such Member City's participation in the Joint Protection Program, any excess insurance and any other programs offered by the Authority effective the date of withdrawal. Further, the Authority reserves the right to non-renew said withdrawing Member City's coverage in any Authority program during such City's notice period.

(b) Authority Termination of City Membership

(1) The Authority shall have the right to terminate any City's membership in the Authority at any time. Such Termination of Membership shall be upon a majority vote of the Board of Directors present at a full Board meeting where such motion for termination of membership is presented. A City's termination of membership shall become effective no later than sixty (60) days after the date such motion is passed, but in no event shall membership extend beyond the last day of coverage in the current Authority program in which said City is a participant.

(2) For purposes of this section, Membership in the Authority consists of a Member City's right to have a representative on the Board of Directors and to vote on Board matters, and the right to participate or receive coverage in any Joint Protection Program, self-insured retention or excess insurance program, and to utilize any Authority services or programs.

(3) The Authority shall notify a City in writing of its intent to vote on a motion for Termination of Membership of the City at least 30 days before the meeting at which the motion is to be voted upon. The notification shall include reasons for the proposed Termination of Membership. The affected City has the right to be represented at the meeting where the motion for Termination of Membership is to be voted upon and will be provided an opportunity to address the Board members present if they so choose.

# ARTICLE 21

# Cancellation of Coverage

(a) The Authority shall have the right to cancel any Member City's participation in any coverage program offered by or through the Authority. The terms of such cancellation of coverage will be specified in each of the coverage documents for the Authority's various programs, except that excess coverage in any program shall automatically cancel effective the date of cancellation of its self-insured coverage. Further coverage in all Authority programs shall cease effective the date of Member City's voluntary withdrawal of membership from the Authority.

(b) The Authority may cancel any Member City's participation in any coverage program offered by or through the Authority without termination of the Member City's membership in the Authority. However, any City whose Membership in the Authority has been terminated pursuant to Article 20(B) shall automatically be canceled from participation in all coverage programs offered by or through the Authority as of the effective date of termination of membership.

# ARTICLE 22

### Effect of Withdrawal

(a) The withdrawal of any City from this Agreement shall not terminate the same and no City by withdrawing shall be entitled to payment or return of any assessment, consideration of property paid, or donated by the City to the Authority, or to any distribution of assets.

(b) The withdrawal of any City after the effective date of the Joint Protection Program shall not terminate its responsibility to contribute its share of funds to any fund or program created by the Authority until all claims, or other unpaid liabilities, covering the period the City was signatory hereto have been finally resolved and a determination of the final amount of payments due by the City or credits to the City for the period of its membership has been made by the Board of Directors. In connection with this determination, the Board may exercise similar powers to those provided for in Article 23(c) of this Agreement.

# ARTICLE 23

### Termination and Distribution

(a) This Agreement may be terminated any time during the first three noncancelable years by the written consent of all Member Cities, and thereafter by the written consent of three-fourths of the Member Cities; provided, however, that this Agreement and the Authority shall continue to exist for the purpose of disposing of all claims, distribution of assets and all other functions necessary to wind up the affairs of the Authority.

(b) Upon termination of this Agreement, all assets of the Authority shall be distributed only among the parties that have been Members of the Joint Protection Program, including any of those parties which previously withdrew pursuant to Article 20 or 21 of this Agreement, in accordance with and proportionate to their cash (including assessment) payments and property (at market value when received) contributions made during the term of this Agreement. The Board shall determine such distribution within six months after the last pending claim or loss covered by this Agreement has been finally disposed of.

(c) The Board is vested with all powers of the Authority for the purpose of winding up and dissolving the business affairs of the Authority. These powers shall include the power to require Member Cities, including those which were Member Cities at the time the claim arose or at the time the loss was incurred, to pay their share of any additional amount of assessment deemed necessary by the Board for final disposition of all claims and losses covered by this Agreement. A City's share of such additional assessment shall be determined on the same basis as that provided for annual assessments in Article 13(d) and (e) of this Agreement, and shall be treated as if it were the next year's annual assessment for that City, subject to the limits described in Article 13(h) of this Agreement.

### ARTICLE 24

### Provisions for By-Laws and Manual

As soon as practicable after the first meeting of the Board of Directors, and within the first twelve months of the Authority's existence, the Board shall cause to be developed Authority By-Laws and a policy and procedure manual to govern the day-to-day operations of the Authority. Each Member City shall receive a copy of any By-Laws, policy statement or manual developed under this Article.

### ARTICLE 25

### Notices

Notices to Member Cities hereunder shall be sufficient if mailed to the office of the City Clerk of the respective Member City.

# ARTICLE 26

# Amendment

This Agreement may be amended at any time by the written approval of two-thirds of all City Councils or Commissions of Cities signatory to it, or by an amendment adopted in the manner provided for in the By-Laws.

# ARTICLE 27

# Prohibition Against Assignment

No City may assign any right, claim or interest it may have under this Agreement, and no creditor, assignee or third party beneficiary of any City shall have any right, claim or title to any part, share, interest, fund, assessment or asset of the Authority.

# ARTICLE 28

### Agreement Complete

The foregoing constitutes the full and complete Agreement to the parties. There are no oral understandings or agreements not set forth in writing herein.

**IN WITNESS WHEREOF**, the parties hereto have executed this Agreement by Authorized officials thereof on the date indicated in the appropriate Appendix.

### RESOLUTION R-2023-09

A RESOLUTION OF THE REGIONAL CRISIS RESPONSE AGENCY APPROVING MEMBERSHIP IN THE WASHINGTON CITIES INSURANCE AUTHORITY (WCIA) POOL.

WHEREAS, the Cities of Bothell, Kenmore, Kirkland, Lake Forest Park, and Shoreline have formed the Regional Crisis Response (RCR) Agency by interlocal agreement (ILA) to provide consolidated and expanded mobile crisis response services to the five-city region; and

WHEREAS, as part of the agency start-up, RCR applied for membership in the WCIA insurance pool; and

WHEREAS, on February 10, 2023 the Executive Committee of WCIA passed a motion authorizing and inviting RCR to become a new member of the authority; and

WHEREAS, as part of the fiscal agent duties of City of Kirkland to RCR, the Board may appoint Kirkland's delegate and alternate to WCIA to also represent RCR; and

WHEREAS, the Board has received the WCIA Interlocal Agreement and Appendix 166-23 and agrees to join WCIA and receive insurance coverage through the pool.

NOW, THEREFORE, be it resolved by the Executive Board of the RCR Agency as follows:

Section 1. The Board President is authorized to execute Appendix 166-233 with the WCIA, as summarized in Exhibit "A" attached and incorporated by this reference as a though fully set forth, and join the WCIA pool.

<u>Section 2.</u> The Board designates the fiscal agent's risk manager, Human Resources Director Truc Dever, or her successor, as the RCR delegate to WCIA and Kirkland's Safety and Risk Analyst Denise Golembiewski, or her successor, as alternate.

Passed by majority vote of the RCR Agency Executive Board in open meeting this \_\_\_\_\_ day of \_\_\_\_\_, 2023.

Signed in authentication thereof this \_\_\_\_\_ day of \_\_\_\_\_, 2023.

Kurt Triplett, President

Attest:

Carly Joerger, Secretary

# APPENDIX 166-23 TO INTERLOCAL AGREEMENT CREATING THE WASHINGTON CITIES INSURANCE AUTHORITY

WHEREAS, in 1980 the Cities of Mercer Island, Mountlake Terrace, Olympia, Kirkland, Marysville, Lacey, Kent, Everett and Des Moines did enter into and sign an Interlocal Agreement, as authorized by CH 48.62 RCW, for the creation of and operation of a liability self-insurance pool for the mutual protection and benefit of said entities known as the Puget Sound Cities Interlocal Insurance Authority; and,

WHEREAS, on March 13, 1986, the Board of Directors of the Authority did pass a motion to change the name to Washington Cities Insurance Authority. Said change is also ratified by new members; and,

WHEREAS, the above referenced Interlocal Agreement provides in Article 19 for the addition of new members to said Authority after one year of operation as determined by vote of the Board of Directors of said Authority; and,

WHEREAS, Article IV, Section 8 of the Bylaws of the Washington Cities Insurance Authority provides the procedure for the admission of new members to said Authority; and,

WHEREAS, on **February 10, 2023**, the Executive Committee of the Washington Cities Insurance Authority did pass a motion authorizing and inviting **Regional Crisis Response Agency** to become a new member of said Authority; and,

WHEREAS, **Regional Crisis Response Agency** by decision of its respective legislative and executive authorities, has decided to become a new member to the Washington Cities Insurance Authority commencing on **March 16, 2023**;

NOW THEREFORE, for and in consideration of all of the mutual benefits, covenants, and agreements contained herein, **Regional Crisis Response Agency** by signature of its respective authorized representative to this **APPENDIX 166-23** to the original Interlocal Agreement, do hereby agree to be bound to all the terms, conditions, and covenants of the original Interlocal Agreement creating the Washington Cities Insurance Authority and all

previous appendixes, which are incorporated by reference herein and to become members of said Authority commencing at **12:01 a.m. on March 16, 2023**.

The new member whose representative signs this **APPENDIX 166-23** agree that they shall be bound to the original Interlocal Agreement and all previous appendixes, and to which the **APPENDIX 166-23** is attached; and further agree that they shall be bound by all provisions and terms of the Bylaws for the Washington Cities Insurance Authority as they now exist or may be amended in the future. The new member whose representative signs this agreement shall have the benefits of the Joint Protection Programs and obligations thereto as provided by the Washington Cities Insurance Authority commencing at **12:01 a.m., March 16, 2023**.

IN WITNESS WHEREOF, the party hereto has executed this **APPENDIX 166-23** to the Interlocal Agreement creating the Washington Cities Insurance Authority by authorized official thereof, on the date indicated below.

DATE: \_\_\_\_\_\_ BY: \_\_\_\_\_

# TITLE: BOARD PRESIDENT

ATTEST: \_\_\_\_\_, BOARD SECRETARY

DATE: \_\_\_\_\_

# MEMORANDUM

То:	RCR Executive Board
From:	Carly Joerger, RCR Board Secretary/Kirkland Management Analyst Truc Dever, Kirkland Human Resources Director Beth Goldberg, Kirkland Deputy City Manager for Operations
Date:	March 13, 2023
Subject:	Discussion about Responder Credentialing and Creation of a Crisis Responder I and II and Update on Current and Future Staffing

### **RECOMMENDATION:**

That the Regional Crisis Response (RCR) Agency Executive Board receive background information about responder credentialing and discuss potential creation of a Crisis Responder I and II to account for different levels of licensure and to ensure pay equity when merging the staff from cities of Bothell and Kirkland. This decision would result in marginal upward pressure on the RCR budget that would likely be negligible for the biennium given the high level of salary savings expected in 2023. This report also contains an update on current and future staffing, including the RCR Supervisor and Administrative Assistant positions.

# **BACKGROUND DISCUSSION:**

Fiscal agent staff have evaluated the current RADAR Navigators' and Community Responders' credentials and current pay steps as part of the preparation to transfer staff from the City of Bothell to City of Kirkland. Fiscal agent staff understand the Board's overarching goals are to retain all existing employees through the transition, ensure no existing staff experience a pay decrease because of the transition, and maintain a competitive salary to attract and retain additional qualified Crisis Responder Mental Health Professionals. With these guiding principles in mind, the Board, it's new Executive Director, and fiscal agent will need to resolve two outstanding issues related to Responder credentials:

- 1. How can the agency provide proper supervision to staff who do not have an independent license?
- 2. How can the agency ensure internal pay equity for staff with different levels of licensure?

To resolve these issues, staff recommends creating an associate-level Crisis Responder I position for those with their associate license and a journey-level Crisis Responder II position for those with their independent license. This memo provides further background information on current staff credentials, credentialling generally, and state requirements on supervision.

### Current Staffing and Background on Licenses

Between the existing RADAR Program and Kirkland's Community Responder Program staff, six of the ten RCR Crisis Responder positions are currently filled, leaving four positions vacant<sup>1</sup>. Four of the six existing employees have at least master's degrees and independent licenses, one has a master's degree and an associate license and is scheduled to test for the independent license soon, and one has a master's degree and is currently working on obtaining an associate license.

To be considered a Mental Health Professional (MHP) in Washington state, individuals must have a master's degree in a qualified program (almost always a Counseling, Therapy, or Social Work program), and one of the following two levels of licensure:

- An Associate's License<sup>2</sup> (a license that can be obtained soon after earning a master's degree in a qualified program, so long as the person applying for the Associate's License works for a program, agency, or company that has an "Approved Supervisor" on staff to supervise the Associate's work or hires someone independently who is an Approved Supervisor), or
- 2. An Independent License<sup>3</sup> (Typically requires a minimum of 2-3 years and fulfilling 3,000 relevant hours as an Associate under the guidance of an Approved Supervisor and pass a state-qualified exam).

The <u>RCR Crisis Responder</u> job description minimum qualifications are:

- Must have Associate's license as a social worker, mental health counselor, or marriage and family therapist as defined by WAC 246-809.
- Prefer licensed independent social worker, mental health counselor, or marriage and family therapist as defined by WAC 246-809-010(2).

# Providing Proper Supervision to Responders without Independent Licenses

Hiring individuals with an associate's license requires that either the Agency provide them with an "Approved Supervisor" on staff to supervise the associate's work and sign off on their hours, or authorize a third party, hired by the Responder, to serve as an independent "Approved Supervisor". Approved Supervisors are liable for all the clinical work completed by those under their charge. To do this, the Supervisor must have access to the names, contact information and case information for every person/client that the Associate license holder comes in professional contact with (i.e., every call/crisis they go to), access to all their recordkeeping, and the supervisee must talk about every case (not just the ones they choose to talk about). Allowing an external Approved Supervisor to have access to this information could result in a breach of confidentiality for agency and member agency records, including for cases that also involve police and/or firefighter personnel. In addition to concerns about confidentiality, access to information involving police and fire personnel would likely cause concern to those labor unions and result in liability concerns.

Providing 'in-house' supervision to staff with associate's licenses requires that RCR also consider the credentials of the agency's "Approved Supervisors". Per Washington state law, an Associate with a master's degree in Social Work can only be supervised by an Approved Supervisor who also holds a master's degree in Social Work. Similarly, an Associate with a master's degree in Mental Health

<sup>&</sup>lt;sup>1</sup> Note that incumbent in one of the six positions is currently out on military deployment and is not expected to return until late 2023.

<sup>&</sup>lt;sup>2</sup> Associate licenses include: LMHCA, LMFTA, and LicSWA.

<sup>&</sup>lt;sup>3</sup> Independent licenses include: LMHC, LMFT and LicSW.

Counseling or Marriage and Family Therapy can only be supervised by an Approved Supervisor who holds a master's degree in Mental Health Counseling or Marriage and Family Therapy. Assuming the Board authorizes the Employment Contract and appoints Brook Buettner as the Executive Director, RCR will have two employees with "Approved Supervisor" status. Brook Buettner holds a master's degree in Social Work and is an Approved Supervisor for individuals with an Associate's License in Social Work. Renee Cox, RCR's newly appointed Supervisor, holds a master's degree in Mental Health Counseling and is an Approved Supervisor for individuals with an Associate's License in Mental Health Counseling or Marriage and Family Therapy. If either of these positions were vacant, it would be important to consider qualifications of new candidates that would allow RCR to continue offering supervision to those with any of the three associate's licenses – Social Work, Mental Health Counseling, and Marriage and Family Therapy.

Another option is for RCR to only seek Crisis Responders with Independent Licenses. While this may appear a simpler path, it would likely limit the agency's ability to attract and retain qualified employees interested in entering the relatively new field of crisis response work. This would also involve revising the existing Crisis Responder job description minimum qualifications to require an Independent License, which would present a challenge transferring staff since not all would meet this minimum qualification. It would also put additional limitations on the potential applicant pool by disallowing the agency to hire those who hold an associate's license.

# Ensuring Pay Equity in RCR

Assuming the Board is comfortable maintaining the current minimum qualifications of the Crisis Responder position and providing in-house supervision to staff with associate licenses, the next issue to resolve is ensuring pay equity among staff with a range of experience and levels of licensure.

City of Bothell has already adopted a 2023-2025 agreement with AFSCME and applied a Cost-of-Living Adjustment (COLA) to their 2023 salary bands. The City of Kirkland is still in negotiations with AFSMCE on a new contract, including the anticipated 2023 COLA adjustment. Using Kirkland's 2022 wages, the current Crisis Responder job classification offers a 5-step salary band with the 2022 step 1 salary at \$87,295 and step 5 salary at \$102,000<sup>4</sup>. This narrow salary band, as well as the salaries and licensure status of the existing of Navigators/Responders, limits the amount of flexibility RCR would have to equitably place current employees on the existing salary scale, while also ensuring that no existing employee takes a cut in pay.

To address this challenge, staff recommends creating Crisis Responder I and Crisis Responder II classifications with differing salary bands. Under this scenario, Crisis Responders with an associate's license would be considered a Crisis Responder I until such time they obtain an independent license. The Crisis Responder II classification would be reserved for those who hold an independent license. Crisis Responder I's would become a Crisis Responder II and move to the next corresponding salary step in the II's salary band when they successfully obtain their independent license. To illustrate this concept, Kirkland Human Resources staff drafted a Crisis Responder I and II salary bands assuming AFSCME negotiates a COLA adjustment similar to what Kirkland implemented for its Management and Confidential (MAC) employees of 7%<sup>5</sup>. For illustrative purposes, if an estimated 7% COLA is applied, the

<sup>&</sup>lt;sup>4</sup> This salary band reflects 2022 salaries. Adjustments are still pending AFSCME contract ratification. Once an agreement is reached with AFSMCE, a COLA increase will be added to the salary bands.

<sup>&</sup>lt;sup>5</sup> Adjustments are still pending AFSCME negotiation. The Crisis Responder I and II salary bands shown here are for illustration only.

potential salary band for the Crisis Responder I would have a step 1 salary of \$93,406 and step 5 salary of \$109,140. The draft Crisis Responder II salary band would be 5% higher than the Crisis Responder I and have a step 1 salary of \$98,076 and step 5 of \$114,597. These ranges would allow RCR to place existing staff into a range of salary steps that honors different license levels, results in no decrease in pay, and complies with City of Kirkland's administrative policies on a minimum salary difference between the top step of a supervisor and their subordinate, i.e., difference between the Executive Director and the Supervisor, and Supervisor and Crisis Responder. It is worth noting that not all candidates may be interested in obtaining an independent license, in which case the I and II bands still offer a competitive salary to prospective candidates while maintaining a structure that achieves pay equity based on level of licensure. The new salary bands may also help RCR attract more applicants for the vacant positions, by making the salary levels potentially more attractive to future applicants.

The adopted 2023-2024 RCR Budget assumes the middle step of the salary band for all ten Responder positions, which is roughly \$100,134 per year and includes a COLA assumption. The middle step of the draft salary bands for Crisis Responder I is \$98,748 and Crisis Responder II is \$103,686. Moving to a I and II model will result in marginal upward pressure on the budget given the significant level of salary savings from vacant positions in 2023. If the RCR Board is supportive of the two-band concept, Kirkland staff would need to receive approval from AFSCME to make this change. Finally, it may be worth the Board considering delaying the transfer of staff until Kirkland's negotiations with AFSCME are finalized, for ease of implementation.

# Future Policy Options for RCR Staffing

There are a variety of policy options available to the Board if there is interest in hiring staff other than Mental Health Professionals to support the goals of the agency. Individuals with master's degrees but no license (associate or independent), bachelor's degrees, or other experience would likely enhance the spectrum of services RCR provides. This could include, but would not be limited to Navigators, Case Managers, Social Workers, or Peer Support Specialists. If there is interest, fiscal agent staff recommend the Board consider different job classifications, sets of duties, minimum qualifications, and salary scales in consultation with the Executive Director and fiscal agent at a future date. As the Board ponders this option, some helpful references from the <u>RCR Founding ILA</u> and newly adopted changes to Washington Cities Insurance Authority (WCIA) insurance coverage are provided below.

- <u>ILA definition of Field Staff</u>: Field staff may be licensed mental health professionals and/or nonlicensed peer support specialists
- <u>ILA Second Agency goal:</u> Significantly reduce police response to behavioral health calls by providing alternatives in appropriate instances to police as the primary response to Community Members in Crisis by deploying mental health professionals or similarly certified staff as crisis responders.
- <u>WCIA insurance coverage document:</u> However, this exclusion [liability arising from failure to provide healthcare services] shall not apply to paramedics, physical therapists, or community responders facilitating access to health and human services..."Community responders" shall include qualified employees who engage in crisis intervention and/or assist members of the public who have behavioral health, substance abuse, housing, or other social services needs with obtaining resources.

# Update on Current and Future Staffing

The above credentialing discussion pertains to the ten Crisis Responder positions in the adopted 2023-2024 RCR Budget, six of which will already be filled by existing staff. As an update on other staffing needs, the fiscal agent has appointed Renee Cox, Interim Community Responder Supervisor, to the position of RCR Supervisor effective March 16, 2023. The RCR <u>Administrative Assistant</u> position is also posted, with a first review date anticipated on March 22<sup>nd</sup> and interviews in early April to coincide with some of the first days of the new Executive Director on shift. Ideally, the position can be filled for a start date of May 1 to support the Executive Director, RCR Board, and rest of the RCR start-up tasks.

### **Board Action Requested:**

It is recommended that the Board receive the background information on Responder credentialing and begin discussions on the option of creating a Crisis Responder I and II.