



City of Kirkland
Planning and Building
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MEMORANDUM

To: Human Services Commission

From: Lindsay Levine, AICP, Senior Planner
Jen Boone, Human Services Manager

Date: April 15, 2024

Subject: 2044 COMPREHENSIVE PLAN UPDATE (K2044) – HUMAN SERVICES ELEMENT POLICY BRIEFING

Recommendation

Receive a briefing and discuss draft revisions to the Comprehensive Plan Human Services Element goals and policies (Attachment 1). Provide staff with feedback to continue preparing the Human Services Element.

Background

The City of Kirkland is in the process of conducting a State-mandated update of the Kirkland Comprehensive Plan (K2044). The State deadline for City Council adoption is December 31, 2024. The Comprehensive Plan is a citywide guide for how we as a community will manage growth over the next 20 years. The Growth Management Act (GMA) mandates that cities in King County must plan for growth within the regional planning context, consistent with the GMA, the Puget Sound Regional Council Vision 2050 Regional Growth Strategy Multicounty Growth Policies, and the King Countywide Planning Policies. Cities and counties must revise comprehensive plans and development regulations every eight years. General information about the Comprehensive Plan update process is available on the City's K2044 webpage¹.

The Human Services Commission, Planning Commission, and City Council have discussed the Human Services Element at their previous meetings listed below. Commissioners and community members can view past meeting materials for additional background information on the Human Services Element.

- May 15, 2023 Human Services Commission meeting²: Introduction to Human Services Element and Housing Element.

¹ <https://www.kirklandwa.gov/Government/Departments/Planning-and-Building/Planning-Projects/Kirkland-2044-Comprehensive-Plan-Update/The-Basics>

² https://www.kirklandwa.gov/files/sharedassets/public/v/1/training/k2044-comp-plan/k2044-people/human-services/pdfs/2023-05-23_hsc_housing-humanservices-briefing-memo.pdf

- July 18, 2023 City Council study session³: Joint Planning Commission and Council discussion on all Comprehensive Plan study issues, including Human Services Element.
- September 28, 2023 Planning Commission meeting⁴: Introduction to Human Services Element and study issues.
- March 28, 2024 Planning Commission Meeting⁵: Policy Briefing.

Community Outreach and Engagement Activities

Beginning in late 2022, staff conducted a substantial number of public outreach and community engagement activities to implement the K2044 Community Engagement Plan⁶. In addition to the general K2044 activities, staff has conducted outreach and engagement activities specific to the Human Services Element. The topics of human services and housing are interrelated, and the majority of the Human Services Element-specific activities (listed below) were conducted jointly with staff leading the Housing Element updates.

- Housing and Human Services Survey (684 responses)
- Senior Council Meeting (May 9, 2023)
- Kirkland Alliance of Neighborhoods Meeting (May 10, 2023)
- Housing and Human Services Element Focus Groups (June 6 and June 13, 2023)
- Youth Council Meeting (June 12, 2023)

See Attachment 2 for a summary of the Housing and Human Services Survey, with a focus on human services topics, and a copy of the survey results. Attachment 2 also includes a highlighted analysis of responses received from unhoused survey respondents through engagement with Camp United We Stand. Additional materials from community outreach efforts and information about the element is available at the Comprehensive Plan Human Services Element webpage⁷.

Human Services Element Review

The Human Services Element supports the provision of services that assist in the physical, economic, social, and quality of life needs of community members (e.g., housing stability, food security, mental health services). The Element also supports measures to ensure that human services resources are available and accessible to all, especially currently and historically under resourced community members. In addition, the Human Services Element includes goals and policies on the City's Youth Services and Older Adult (50+) services.

³ https://www.kirklandwa.gov/files/sharedassets/public/v/1/city-council/agenda-documents/2023/july-18-2023/3b_study-session.pdf

⁴ <https://kirklandwa.primegov.com/portal/viewer?id=99&type=0>

⁵ https://www.kirklandwa.gov/files/sharedassets/public/v/4/planning-amp-building/kirkland-2044-comp-plan/k2044-people/human-services/pdfs/2024-03-28_humanservicespcbriefingmemo.pdf

⁶ <https://www.kirklandwa.gov/files/sharedassets/public/v/1/planning-amp-building/kirkland-2044-comp-plan/community-engagement-plan-k2044-kirkland-comprehensive-plan-finalwappendixabc12152022.pdf>

⁷ <https://www.kirklandwa.gov/Government/Departments/Planning-and-Building/Planning-Projects/Kirkland-2044-Comprehensive-Plan-Update/People/Human-Services>

Human services are coordinated through a network of County and City entities, non-profit organizations, faith-based organizations, private companies, public health systems, and community advocates who work together to address complex social issues. The Human Services Division is primarily responsible for the planning and administration of the City's Human Services grants program. Historically, the City's role in human services was as a partner, funder, facilitator, and coordinator but not a direct provider of human services. The City funds and partners with local human services provider organizations, as they are often the primary agencies responsible for community members who seek assistance. In 2023, the Human Services Division hired a Homeless Outreach Coordinator, who now provides direct services to community members experiencing homelessness.

The Human Services Division and Human Services Commission use the Human Services Element as a guiding document. The Human Services Element helps guide funding decisions since the Element sets overarching goals and policies for the provision of human services within the City.

Key Human Services Policy Issues

There are several study issues and/or policy concepts that staff has explored through the update to the Human Services Element. The list below of Human Services Element study issues was confirmed by the Planning Commission and Council at a joint meeting in July 2023, and is being studied in the forthcoming Kirkland 2044 Supplemental Environmental Impact Statement (SEIS). The draft revised Human Services Element goals and policies (see Attachment 1) incorporate amendments that address the issues in the following list:

- Update policies to ensure consistency with relevant plans;
- Identify supportive policies for affordable housing and housing for older adults (*this was primarily addressed in the Housing Element update*);
- Recognize the evolving nature of the provision of services to address mental health issues, addiction, and homelessness across federal, State, regional agencies, and other organizations, and describe how the City could step in to fund or fill gaps;
- Update to include new agencies/programs/facilities such as the Regional Crisis Response Agency (RCR), and the King County's Health Through Housing Initiative in Kirkland; and
- Create a new policy regarding reasonable and fair allocation of King County tax dollars (Best Starts for Kids, and the Veterans, Seniors, and Human Services Levy) to the City of Kirkland to support initiatives such as Health through Housing, the King County Regional Homelessness Authority, the Regional Crisis Response Agency, homeless outreach, and other services the City provides (*this has been addressed in the Public Services Element*).

Draft Revised Human Services Element Goals and Policies

Staff is requesting the Commission's feedback on initial draft revisions to the Human Services Element goals and policies. Attachment 1 includes a table with all existing Human Services Element goals, policies, figures, and tables and provides a side-by-side comparison of the existing text with proposed text amendments to-date. As discussed in

subsections above, the draft revisions incorporate text amendments that are generally driven by one or more of the following:

- Compliance with required State, regional, or countywide policies;
- Recommendations from the EcoNorthwest 2022 Equity Review of the Kirkland 2035 Comprehensive Plan⁸;
- Updated human services information;
- Public input;
- Alignment with the City's plans such as the Diversity, Equity, Inclusion, and Belonging Five Year Roadmap⁹;
- Addressing Kirkland 2044 study issues as directed by the Planning Commission and Council; and
- Alignment with the draft Kirkland 2044 Vision and Guiding Principles¹⁰ and in-progress draft revisions in other Plan elements.

The table in Attachment 1 includes staff notes to further explain the reasoning behind certain text amendments, as well as notes indicating if the amendment is proposed to achieve compliance with a specific policy from an outside agency or alignment with the equity review conducted by EcoNorthwest.

Housing Element

The Housing Element establishes goals and policies to address the City's housing needs now and into the future. Kirkland has established itself as a vibrant and desirable city to live, work, and play. Our community is also part of a rapidly growing regional job center bringing more people into our city to find work. Although Kirkland is an immensely livable place, this growth has contributed to escalating housing costs and increased commutes for community members who can no longer afford to live in Kirkland. The City will need to address its current and future housing affordability issues to meet the needs of all income levels for our city to continue to thrive.

Several of the draft Housing Element policies about affordable housing, low-income housing, and housing for people experiencing homelessness are highlighted below:

- Require affordable housing when increases to development capacity are considered.
- Enhance affordable housing incentives and city-wide inclusionary requirements to provide additional affordable housing units to meet current and future housing needs.
- Develop specialized standards that enable and encourage production of housing for extremely low-income households, such as: prioritizing vacant lands for the production of Permanent Supportive Housing (PSH); increasing allowable densities to maximize production of PSH; reducing fees, taxes, permit and utility hookup fees for PSH; and employing cost reduction strategies identified in other housing policies.

⁸ <https://www.kirklandwa.gov/files/sharedassets/public/v/1/planning-amp-building/kirkland-2044-comp-plan/equity-review-report-kirkland-comprehensive-plan-econorthwest-final20221108.pdf>

⁹ https://www.kirklandwa.gov/files/sharedassets/public/v/1/city-managers-office/roadmap-as-adopted_1.pdf

¹⁰ <https://www.kirklandwa.gov/Government/Departments/Planning-and-Building/Planning-Projects/Kirkland-2044-Comprehensive-Plan-Update/Vision-Statement-and-Guiding-Principles>

- Support housing for the unhoused by removing regulatory barriers that prevent or obstruct the creation and equitable distribution of transitional housing, emergency shelters, permanent supportive housing and similar facilities.
- Develop a program that allows housing intensity bonuses for faith-, or other community-based organizations seeking to develop affordable housing on-site, prioritizing developments with income-restricted units and projects that provide on-site services for households most impacted by the affordable housing crisis.
- Ensure that affordable housing opportunities at a variety of income levels are not concentrated, but are available throughout the City and especially in walkable areas with good access to transit, employment, and neighborhood-serving retail, especially grocery stores.
- Collaborate with diverse partners (e.g., employers, financial institutions, philanthropic, faith, and community-based organizations) on provision of resources (e.g., funding, surplus property) and programs to meet Kirkland's allocated housing need of households with extremely low-, very low-, and low-incomes.
- Ensure that land use, zoning, and regulations support housing options and supportive services for older adults, disabled persons, people with medical conditions, unhoused individuals and families, and displaced people.
- Support housing options, programs, and services that allow older adults to stay in their homes or neighborhood. Encourage universal design improvements that increase housing accessibility.

The full list of draft housing Element goals and policies is available at the Comprehensive Plan Housing Element webpage¹¹. Though staff is not presenting the draft Housing Element goals and policies at the April 23 Human Services Commission meeting, Commissioners and members of the public are welcome to submit comments online¹² or email the Housing Element lead, Scott Guter, at sguter@kirklandwa.gov.

Next Steps

With Human Services Commission feedback on the questions posed below, staff will continue to refine the draft goal and policy amendments. The Planning Commission will hold multiple public hearings on the Comprehensive Plan updates during the next few months; the public hearing for the Human Services Element is scheduled for May 23, 2024. The City Council will complete final adoption by the end of 2024.

Focus Areas for Human Services Commission

The Human Services Commission should focus on the below questions for discussion after reviewing the memorandum and attachments:

1. Do Commissioners have any questions or feedback about any specific draft revisions to Human Services Element goals or policies?

¹¹ <https://www.kirklandwa.gov/Government/Departments/Planning-and-Building/Planning-Projects/Kirkland-2044-Comprehensive-Plan-Update/People/Housing>

¹² <https://www.kirklandwa.gov/Government/Departments/Planning-and-Building/Planning-Projects/Kirkland-2044-Comprehensive-Plan-Update/Get-Involved>

2. Are there any policy themes or concepts that you believe need to be incorporated into the draft policies?

ATTACHMENT A - Human Services Element Draft Goals and Policies

ATTACHMENT B - Housing and Human Services Community Survey Summary

**Kirkland 2044 Comprehensive Plan Update
Human Services Element
V.2 Draft**

Human Services Element Goal and Policy Updates				
EXISTING HUMAN SERVICES ELEMENT GOALS AND POLICIES	PROPOSED GOAL AND POLICY REVISIONS [v.1] Deleted text shown in strikethrough. <u>Added text shown in underline.</u>	PROPOSED GOAL AND POLICY REVISIONS [v.2]	NOTES	REVISION REQUIRED PER: (State, Regional, County, Equity Review etc.)
Goal HS-1: Support diversity in City government and in the community by encouraging awareness, acknowledgment and sensitivity, and by being inclusive of Kirkland's entire populace.	Support diversity in City government and in the community by encouraging awareness, acknowledgment and sensitivity, and by being inclusive of Kirkland's entire populace.	<i>No change from v.1</i>	Moved to the Introduction Chapter since this goal is relevant to all aspects of the Comp Plan, not just human services	Equity Review
Policy HS-1.1: Engage the diverse populations within Kirkland to create an inclusive community.	Engage the diverse populations within Kirkland to create an inclusive community.	<i>No change from v.1</i>	Moved to the Introduction Chapter since this policy is relevant to all aspects of the Comp Plan, not just human services	Equity Review
Goal HS-2: Foster a City government and a community free of discrimination and committed to justice and social equity.	Foster a City government and a community free of discrimination and committed to justice and social equity.	<i>No change from v.1</i>	Moved to the Introduction Chapter since this goal is relevant to all aspects of the Comp Plan, not just human services	Equity Review
Policy HS-2.1: Work to achieve a community where everyone is treated with respect and given equitable access to resources.	Work to achieve a community where everyone is treated with respect and given equitable access to resources.	<i>No change from v.1</i>	Moved to the Introduction Chapter since this policy is relevant to all aspects of the Comp Plan, not just human services	Equity Review
Goal HS-5: Create a community in which all members have the ability to meet their basic physical, economic and social needs, and the opportunity to enhance their quality of life.	<i>No change</i> (renumbered to Goal HS-1)	<i>No change from v.1</i>		
Policy HS-5.1: Regularly assess local human service needs, and provide leadership in the development of services to address newly identified needs.	<i>No change</i> (renumbered to Policy HS-1.1)	<i>No change from v.1</i>		
Policy HS-5.2: Promote community awareness of human service needs, the resources available to meet those needs, and the gaps in services.	<i>No change</i> (renumbered to Policy HS-1.2)	<i>No change from v.1</i>		
Policy HS-5.3: Provide funding for local nonprofit organizations serving the needs of Kirkland residents.	Policy HS-1.3: Provide funding for local nonprofit and community-based organizations serving the needs of Kirkland community members residents.	<i>No change from v.1</i>		Equity Review
<i>No existing policy.</i>	New. Policy HS-1.4: Prioritize funding to nonprofits serving the broad range of needs of extremely low-, very low-, low-, and moderate-income community members.	<i>No change from v.1</i>		King County Countywide Planning Policy (CPP); PSRC Vision 2050 Multicounty
<i>No existing policy.</i>	New. Policy HS-1.5: Support the community response to human service needs. ♦ Collaborate across City departments, leveraging subject matter expertise and resources to coordinate human service delivery. ♦ Involve the City in direct delivery of human services when delivery is consistent with a department's mission. ♦ Involve the City in direct delivery of human services when the City is one of the most efficient providers, or there are no other qualified, available providers. ♦ Participate in capacity building efforts to support the expansion of providers who can enhance service delivery.	New. Policy HS-1.5: Support the community response to human service needs. ♦ Collaborate across City departments, leveraging subject matter expertise and resources to coordinate human service delivery. ♦ Involve the City in direct delivery of human services when delivery is consistent with a department's mission. ♦ Involve the City in direct delivery of human services when the City is one of the most efficient and effective providers, or there are no other qualified, available providers. ♦ Participate in capacity building efforts to support the expansion of providers who can enhance service delivery.	Lays policy groundwork for the City to directly provide more services in the future when feasible. V.2 edit due to further staff discussions.	PC/City Council study issue
		New. Policy HS-1.6: Develop criteria to help guide decisions when the City is considering to provide direct delivery of services.	New proposed policy based on further staff discussions	
<i>No existing policy.</i>	New. Policy HS-1.6: Invest in policies, programs, and services to support people experiencing homelessness and those at risk of becoming homeless in Kirkland. This includes coordination with entities responsible for oversight of King County's homeless system and neighboring jurisdictions to ensure that subregional and local needs are met.	<i>No change from v.1</i>		PC/City Council study issue; King County CPP; PSRC Vision 2050 MPP
<i>No existing policy.</i>	New. Policy HS-1.7: In coordination with other departments, providers, and other key stakeholders, foster comprehensive, appropriate, and proactive responses for people experiencing crisis or instability.	<i>No change from v.1</i>		PC/City Council study issue
Policy HS-5.4: Maintain and support a Human Services Advisory Committee.	Policy HS-1.8: Maintain and support the a Human Services Commission Advisory Committee.	<i>No change from v.1</i>	Updated body name	

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Human Services Element
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Policy HS-5.5: Commit Community Development Block Grant Funds (CDBG) to affordable housing and house repairs for low- and moderate-income residents.	Policy HS-1.9: Commit Community Development Block Grant Funds (CDBG) to affordable housing and house repairs for <u>extremely low-, very low-,</u> low- and moderate-income residents.	Policy HS-1.9: Commit Community Development Block Grant Funds (CDBG) to affordable housing and house repairs for <u>extremely low-, very low-,</u> low- and moderate-income <u>community members</u> residents.	This includes permanent supportive housing. There are more specific policies about these topics in the Housing Element.	King County CPP; PSRC Vision 2050 MPP
Policy HS-5.6: Participate and provide leadership in local and regional human service efforts.	Policy HS-1.10: Participate and provide leadership in local and regional, state, and national human service efforts.	<i>No change from v.1</i>		
<i>No existing policy.</i>	New. Policy HS-1.11: Explore opportunities to build partnerships with neighboring cities, the County, <u>community-based organizations, faith-based communities, businesses, community courts, library systems, and other systems to strengthen the delivery of services.</u>	New. Policy HS-1.11: Explore opportunities to <u>build and strengthen</u> partnerships with neighboring cities, the County, <u>community-based organizations, faith-based communities, businesses, community courts, library systems, and other systems to strengthen the delivery of services while encouraging efficiencies.</u>	Edit due to further staff discussions	
Policy HS-5.7: Encourage the development of partnerships among the City, schools, human services providers and others, to address the needs of children and families within the school setting.	<i>No change</i> (renumbered to Policy HS-1.12)	<i>No change from v.1</i>		
<i>No existing policy.</i>	New . Policy HS-1.13: <u>Involve system users that would be most impacted by human services decisions in the decision-making process.</u>	<i>No change from v.1</i>		King County CPP
Policy HS-5.9: Prior to adoption, consider impacts to human services of any proposed legislation, including City codes and regulations.	<i>No change</i> (renumbered to Policy HS-1.14)	<i>No change from v.1</i>		
Policy HS-5.10: Administer community donation programs.	<i>No change</i> (renumbered to Policy HS-1.15)	Policy HS-1.15-10: Administer <u>programs for low-income households who qualify for reduced rates or need assistance</u> community donation programs.	Updated to reflect existing programs. For example, the City offers residents the opportunity to donate funds through programs such as "Kirkland Cares" that assist Kirkland residents through the utility billing process. These funds help Kirkland households pay their heating, electric, and water/sewer utility bills. Also, the City has a program to support qualifying households with discounts on utility rates and other City services/charges.	
Goal HS-6: Encourage human service organizations to make their services physically accessible to all.	Goal HS-2: Encourage human service organizations to make their services physically accessible to all. Pursue social justice, equity, and access in human services policies and programs.	<i>No change from v.1</i>	Broadened to include more than just physical accessibility	
Policy PR-5.8: Ensure human service programs are available and financially accessible.	Policy PR-2.1: Ensure human service programs are available and <u>financially accessible, regardless of a community member's status, identity, or background.</u>	<i>No change from v.1</i>	Renumbered to policy HS-2.1. Broadened to include more than just financial accessibility.	
Policy PR-6.1: Encourage services to become accessible to all in the community by removing any barriers, including but not limited to architectural, cultural, language, communication, and location.	Policy PR-2.2: Encourage <u>Support human services programs to become accessible to all in the community by removing any barriers, including but not limited to architectural, economic, cultural, language, communication, and location. Support virtual programs as appropriate.</u>	<i>No change from v.1</i>	Included virtual programs because they are more accessible for some people	
<i>No existing policy.</i>	Policy PR-2.3: <u>Support access to services, resources, and opportunities for people who have experienced past or current inequities.</u>	<i>No change from v.1</i>		Equity review; King County CPP; PSRC Vision 2050 MPP
<i>No existing policy.</i>	Policy PR-2.4: <u>Work to promote culturally responsive and equitable services for the community. Provide funding for multilingual communications to improve access to services.</u>	<i>No change from v.1</i>		
Policy HS-6.2: Coordinate with human services organizations to locate facilities near commercial centers where transit and non-motorized facilities exist.	Policy HS-2.5: Coordinate with human services organizations to locate facilities near commercial centers where transit and non-motorized facilities and active transportation infrastructure exist.	<i>No change from v.1</i>	Active transportation includes walking, biking, rolling, scooting, skating.	
<i>No existing policy.</i>	Policy HS-2.6: <u>Reduce barriers to access by supporting human services programs and events that bring services to the community.</u>	Policy HS-2.6: <u>Reduce barriers to access by supporting human services programs and events that bring services to the community such as the Kirkland Health Fair.</u>	Edit due to further staff discussions	

Kirkland 2044 Comprehensive Plan Update
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<i>No existing policy.</i>	Policy HS-2.7: Pursue land use policies, development regulations, and funding to promote the integration of human service providers into locations with other community services and amenities to increase access to underserved communities and reduce stigma associated with human services provided to these communities.	Policy HS-2.7: Pursue land use policies, development regulations, outreach, and funding to promote the integration of human service providers into locations with other community services and amenities to increase access to underserved communities.	Edit due to further staff discussions and PC comments	
<i>No existing policy.</i>	Policy HS-2.8: Increase access to human service resources and support smaller and local provider organizations by simplifying the City's grant application, requirement, reporting, and reimbursement process.	Policy HS-2.8: Increase access to human service resources and support smaller and local provider organizations by simplifying the City's administrative process.		
Goal HS-3: Build a community in which families, neighbors, schools, and organizations all work together to help young people become engaged, competent and responsible members of the community.	Goal HS-3: Build a community in which families, neighbors, schools, and organizations all work together to help young people become engaged, competent empowered, and responsible members of the community.	<i>No change from v.1</i>		
Policy HS-3.1: Maintain and support the Kirkland Youth Council.	Policy HS-3.1: Maintain and support the Kirkland Youth Council. Center young peoples' voices in decision making processes related to youth services, programming, initiatives, and outreach.	Policy HS-3.1: Maintain and support the Kirkland Youth Council as a diverse and inclusive representation of young people. Center young peoples' voices in decision making processes related to youth services, programming, initiatives, and outreach.	Edit due to further staff discussions	
Policy HS-3.2: Coordinate with the Kirkland Teen Union Building to provide a safe place for youth and provide recreational/educational activities and social programming.	Policy HS-3.2: Coordinate with the Kirkland Teen Union Building to Provide a safe place for youth at the Kirkland Teen Union Building and provide recreational/educational activities, community services, and social programming.	Policy HS-3.2: Coordinate with the Kirkland Teen Union Building to Provide a safe place for youth and provide recreational/educational activities, community services, and social programming.	The City will re-activate the Kirkland Teen Union Building as a City-operated teen center with recreation programs and services such as mental health services. Edited due to further staff discussions. KTUB is discussed in the narrative text but not in the policy to keep it more general because in the future KTUB might not be the only location for teens/programming.	
Policy HS-3.3: Provide connections between Kirkland youth and their community by partnering with the City, school district, and local youth-serving organizations.	<i>No change</i>	<i>No change from v.1</i>		
Policy HS-3.4: Provide access to information and services for Kirkland youth.	Policy HS-3.4: Provide access to information and services for Kirkland youth and engage with youth to understand how they prefer to receive information and access services.	<i>No change from v.1</i>		
Policy HS-3.5: Promote healthy lifestyles.	Policy HS-3.5: Promote Support behavioral, mental, and physical healthy lifestyles.	<i>No change from v.1</i>		
Policy HS-3.6: Establish positive relationships between youth and Kirkland Police.	Establish positive relationships between youth and Kirkland Police.		Moved to the Public Service Element since that chapter has policies about Kirkland police and this policy is not an area of focus for the Human Services Division.	
Policy HS-3.7: Support programs working to lower youth violence, substance abuse, depression and suicide in the community.	<i>No change</i> (renumbered to Policy HS-3.6)	<i>No change from v.1</i>		
Goal HS-4: Maintain and improve the quality of life for Kirkland residents 50 years and older.	Goal HS-4: Recognize the unique needs of older adults. Maintain and improve the quality of life for community members Kirkland residents 50 years and older.	Goal HS-4: Recognize the unique needs of older adults. Maintain and improve the quality of life for older adults Kirkland residents 50 years and older.	Edit due to further staff discussions	Equity Review
Policy HS-4.1: Maintain and support the Senior Council.	Policy HS-4.1: Maintain and support the Senior Council. Center older adults' voices in decision making processes related to older adult services, programming, initiatives, and outreach.	<i>No change from v.1</i>		
Policy HS-4.2: Provide opportunities for residents 50 years and older to be active, connected, and engaged in the community.	Policy HS-4.2: Provide opportunities for community members residents 50 years and older to be active, connected, and engaged in the community.	Policy HS-4.2: Provide opportunities for older adults residents 50 years and older to be active, connected, and engaged in the community.	Edit due to further staff discussions	Equity Review
Policy HS-4.3: Provide access to information, resources, services, and programs for older adults.	<i>No change</i>	<i>No change from v.1</i>		
Policy HS-4.4: Maintain a safe environment for older adults in the community.	<i>No change</i>	<i>No change from v.1</i>		

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Human Services Element
V.2 Draft**

Human Services Element Goal and Policy Updates				
EXISTING HUMAN SERVICES ELEMENT GOALS AND POLICIES	PROPOSED GOAL AND POLICY REVISIONS [v.1] <small>Deleted text shown in strikethrough. Added text shown in underline.</small>	PROPOSED GOAL AND POLICY REVISIONS [v.2]	NOTES	REVISION REQUIRED PER: <small>(State, Regional, County, Equity Review etc.)</small>
Policy HS-4.5: Encourage affordable and appropriately designed older adult housing.	<i>No change</i>	Policy HS-4.5: Encourage affordable and appropriately designed elder adult housing <u>for older adults and people with disabilities</u>	Language about universal design was added to the narrative text. Incorporated Planning Commission comments.	

Human Services Community Survey Summary

Introduction

From May through October 2023, the City of Kirkland conducted an online community survey to inform the update of the Human Services Element. This survey was combined with the Housing Element since the topics are interrelated. This document contains a summary of the results and key themes from the human services aspects of the combined community survey.

The goal of the survey was to gather information and community feedback to help determine whether existing policies in the Human Services Element reflect the needs of the community, or whether there are additional policies that should be incorporated into the Comprehensive Plan to address challenges and improve policy.

The survey was open for 6 months and there were 684 total responses. The average time to complete the survey was approximately 5 minutes and 75% of the respondents completed the survey.

Promotion of the survey included posting to 'This Week in Kirkland' and other City newsletters at regular intervals throughout the survey period. The survey was also promoted during all in-person engagement and outreach events (such as tabling events) and focus groups meetings.

Quick Facts and Demographics

City of Kirkland		Housing and Human Services Survey
Population	96,920	316 respondents (<1% total population)
Age (24 and under & 65 and over)	<24: 27.5% (24,348) 65+: 13.6% (12,536)	<24: 27 responses (4% of survey responses) 65+: 154 responses (23% of survey responses)
Non-White Population	28% (25,573)	~21% (141 responses) identified as non-white
Median Household Income	\$116,595	~27% (187 responses) identified a household income less than the Citywide median income

Survey Analysis & Key Themes

Below is a summary of the key themes that emerged from the survey results that may influence policy.

Trends from responses received are as follows:

- Of respondents who have tried to rent a place in Kirkland, 58% could not find a place they could afford;
- 40% report their housing need as a 3-bedroom unit;
- 38% believe that single-family homes are currently most needed in Kirkland, following by multifamily low-rise and senior housing at 37% each; and
- 17% are not confident they could access human services during a time of need while 83% are very confident, confident, or somewhat confident.

Top human services topics that respondents believe should be addressed include:

- Affordable housing;
- Behavioral and mental health;
- Accessibility of services;
- Support for those facing housing insecurity;
- Lack of affordable childcare; and
- Support for the unhoused.

15 survey respondents reported that they are experiencing homelessness. At the time of the survey, the majority of the unhoused respondents were living at Camp United We Stand¹, and a few respondents were living in their cars. Trends from the unhoused respondents are as follows:

- 60% female;
- Barriers in trying to rent a place in Kirkland: Could not find a place they could afford and could not meet credit/income requirements;
- 66% report their housing need as a studio or one-bedroom apartment;
- Majority believe permanent supportive housing, tiny homes, and cottages are currently most needed in Kirkland;
- 55% are not confident they could access human services during a time of need while 45% are very confident, confident, or somewhat confident; and

¹ Camp United We Stand is a community designed by the homeless for the homeless in transition. Camp United We Stand is a legally sanctioned encampment. The Kirkland Congregational Church of Christ hosted Camp United We Stand for several months in 2023.

- Top human services topics that respondents believe should be addressed include: support for those facing housing insecurity, support for the unhoused, accessibility of services, and food access.

Survey Results

See the following page for the survey results.

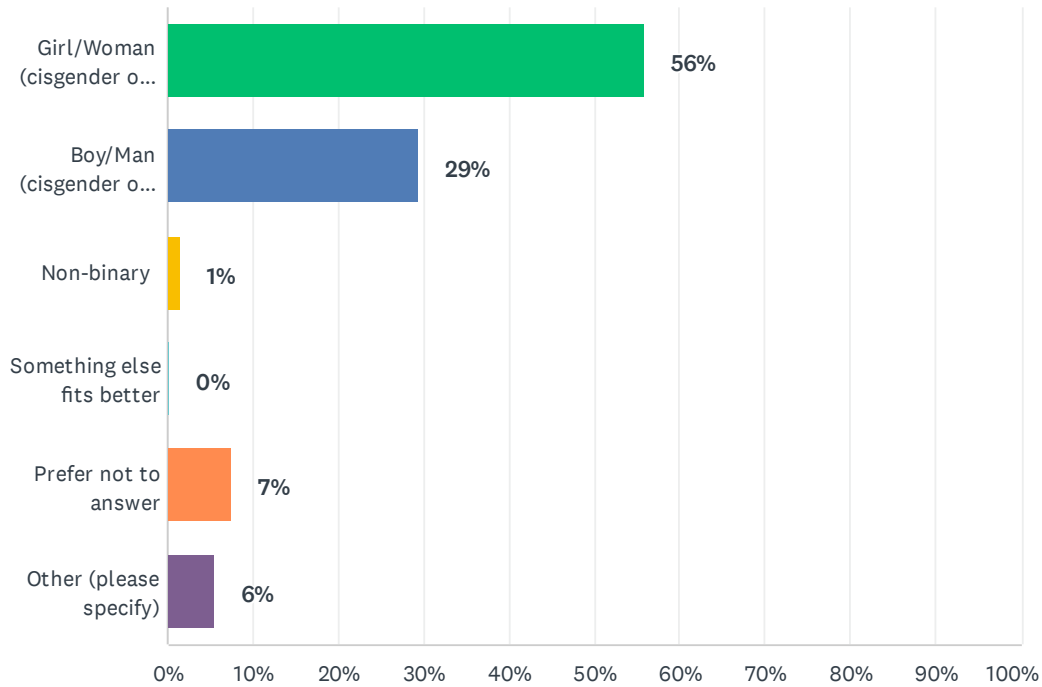


Housing and Human Services Survey: All Responses

Housing and Human Services Public Survey

Q1 To which gender identity do you mostly identify?

Answered: 684 Skipped: 0



ANSWER CHOICES	RESPONSES	
Girl/Woman (cisgender or transgender)	56%	382
Boy/Man (cisgender or transgender)	29%	201
Non-binary	1%	10
Something else fits better	0%	2
Prefer not to answer	7%	51
Other (please specify)	6%	38
TOTAL		684

#	OTHER (PLEASE SPECIFY)	DATE
1	male	10/30/2023 6:58 AM
2	Male	10/16/2023 11:03 PM
3	Natural Man (Cisgender is a slur)	10/16/2023 3:21 PM
4	100% natural woman	10/16/2023 2:01 PM
5	Female at birth and Female all my life	9/29/2023 2:13 PM
6	other	8/31/2023 10:20 AM
7	None of your business	7/11/2023 4:35 PM
8	Male	7/11/2023 11:36 AM

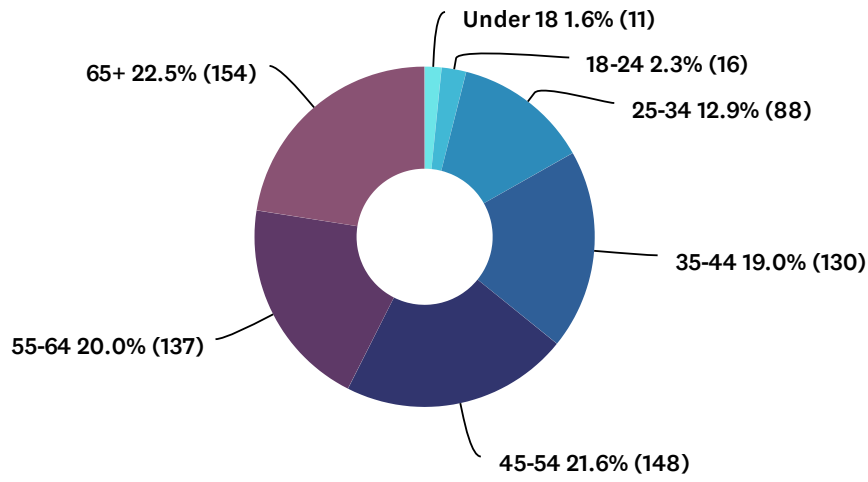
Housing and Human Services Public Survey

9	There are two genders - Male & Female. I am female.	7/7/2023 7:50 AM
10	Female. Only 2 genders	6/30/2023 5:50 AM
11	Woman	6/29/2023 6:50 PM
12	Girl/woman but I use She/They pronouns	6/9/2023 10:09 AM
13	woman gender	6/6/2023 12:35 PM
14	Female! What happened to the term Female	6/6/2023 11:21 AM
15	Woman (straight or heterosexual)	6/5/2023 2:03 PM
16	I'm a male. Not Transgender.	6/5/2023 1:57 PM
17	Female	6/1/2023 1:01 PM
18	Just human	6/1/2023 10:31 AM
19	A goat	6/1/2023 10:23 AM
20	where is a simple choice of MAN?	5/31/2023 9:41 PM
21	Mostly identify? Really?	5/31/2023 4:44 PM
22	Man	5/29/2023 8:29 PM
23	Female	5/27/2023 6:14 PM
24	Woman	5/27/2023 3:25 PM
25	Man. Not transgender. Just born a man and still a man	5/27/2023 12:17 PM
26	Just a woman	5/27/2023 11:08 AM
27	I am a woman	5/26/2023 7:05 PM
28	human	5/26/2023 6:57 PM
29	None of your business	5/26/2023 6:36 PM
30	Man period	5/26/2023 6:30 PM
31	Female	5/26/2023 6:12 PM
32	What? I've been female since I was born.	5/26/2023 5:49 PM
33	Male	5/26/2023 9:11 AM
34	There's only 2 genders	5/25/2023 9:40 PM
35	This is ridiculous	5/25/2023 5:40 PM
36	Woman	5/19/2023 4:37 PM
37	Man	5/4/2023 7:01 PM
38	Man	5/4/2023 5:37 PM

Housing and Human Services Public Survey

Q2 What is your age?

Answered: 684 Skipped: 0

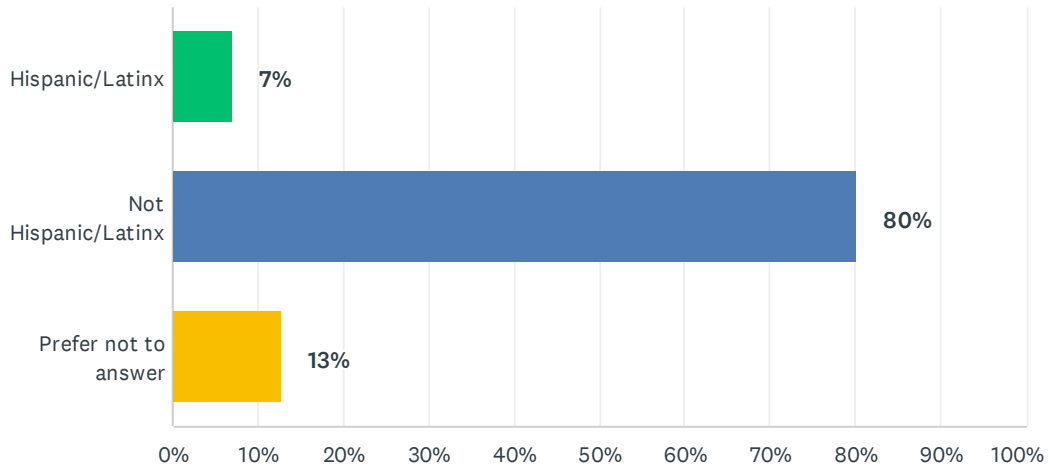


ANSWER CHOICES	RESPONSES	
Under 18	1.6%	11
18-24	2.3%	16
25-34	12.9%	88
35-44	19.0%	130
45-54	21.6%	148
55-64	20.0%	137
65+	22.5%	154
TOTAL		684

Housing and Human Services Public Survey

Q3 What is your ethnicity?

Answered: 684 Skipped: 0

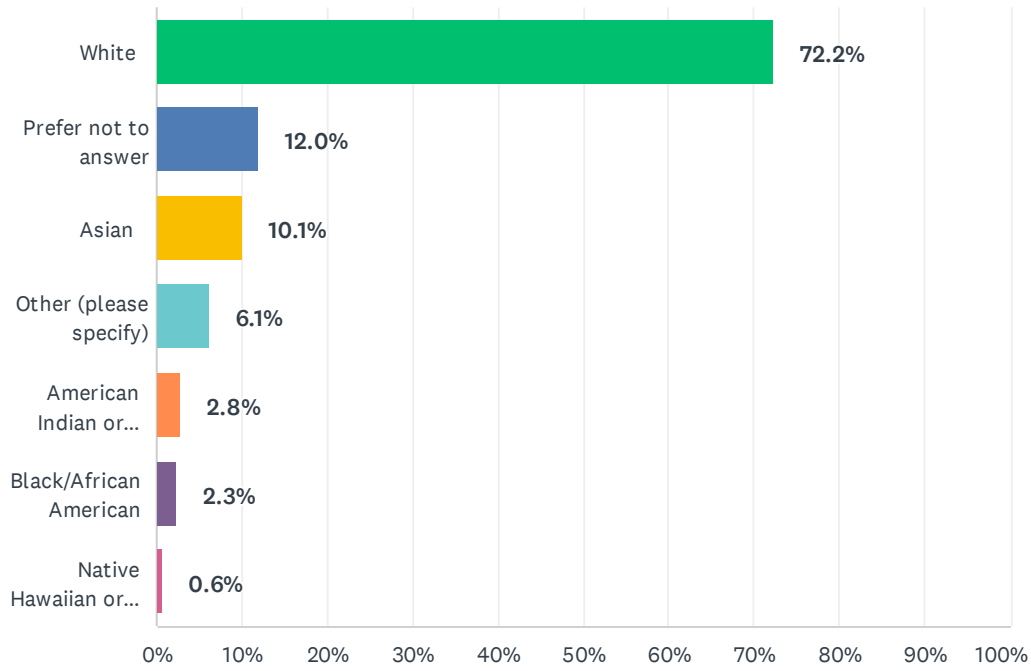


ANSWER CHOICES	RESPONSES	
Hispanic/Latinx	7%	48
Not Hispanic/Latinx	80%	549
Prefer not to answer	13%	87
TOTAL		684

Housing and Human Services Public Survey

Q4 Do you consider yourself...(Please select all that apply.)

Answered: 684 Skipped: 0



ANSWER CHOICES	RESPONSES	
White	72.2%	494
Prefer not to answer	12.0%	82
Asian	10.1%	69
Other (please specify)	6.1%	42
American Indian or Alaskan Native	2.8%	19
Black/African American	2.3%	16
Native Hawaiian or other Pacific Islander	0.6%	4
Total Respondents: 684		

#	OTHER (PLEASE SPECIFY)	DATE
1	Indigenous American	11/9/2023 1:15 PM
2	Multi-Ethnic	10/16/2023 3:21 PM
3	Latin and White	10/16/2023 2:01 PM
4	Latina	8/31/2023 10:37 AM
5	Latino	8/31/2023 10:36 AM
6	Latina	8/31/2023 10:33 AM
7	Latina	8/31/2023 10:31 AM

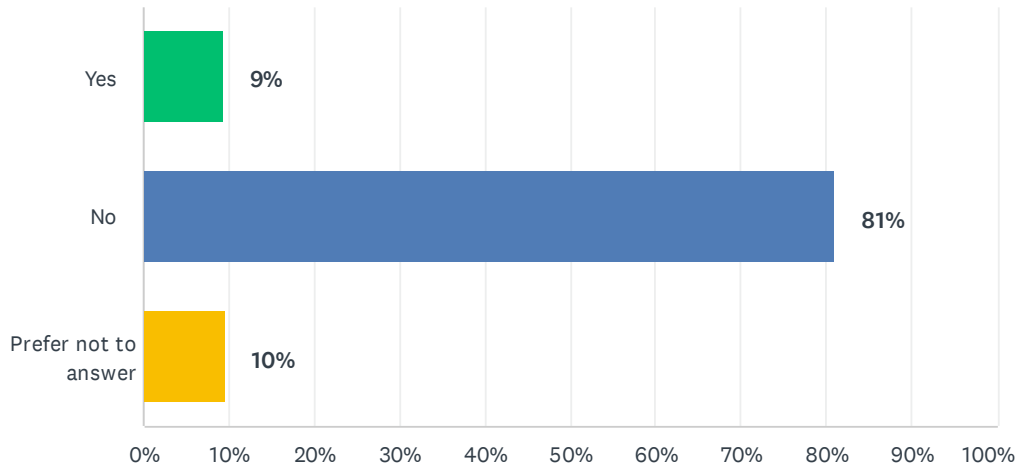
Housing and Human Services Public Survey

8	Latina	8/31/2023 10:29 AM
9	Latina	8/31/2023 10:27 AM
10	Latina	8/31/2023 10:25 AM
11	Latina	8/31/2023 10:24 AM
12	Latina	8/31/2023 10:22 AM
13	Latin	8/31/2023 10:20 AM
14	Latina	8/31/2023 10:18 AM
15	Latina	8/31/2023 10:15 AM
16	Latina	8/31/2023 10:13 AM
17	Latina	8/31/2023 10:08 AM
18	Latin	8/31/2023 10:05 AM
19	Latino	8/31/2023 10:02 AM
20	Latino	8/31/2023 9:58 AM
21	Latina	8/31/2023 9:54 AM
22	Human	8/30/2023 3:55 PM
23	European American	8/24/2023 11:37 AM
24	Jewish	8/23/2023 3:32 PM
25	Jew	8/23/2023 3:07 PM
26	South East Asian	7/22/2023 10:20 AM
27	Latin	7/11/2023 10:08 PM
28	One of your business	7/11/2023 4:35 PM
29	East Indian	7/11/2023 1:25 PM
30	Middle Eastern	7/6/2023 9:11 AM
31	Human	7/4/2023 8:32 PM
32	Caucasian.	6/5/2023 1:57 PM
33	Mixed	5/29/2023 8:29 PM
34	Mixed race	5/28/2023 5:46 PM
35	Latina	5/27/2023 3:25 PM
36	Human being	5/26/2023 6:57 PM
37	Mexican	5/25/2023 11:17 PM
38	Human.	5/16/2023 3:42 PM
39	Human	5/12/2023 5:12 AM
40	India	5/11/2023 5:22 PM
41	Latino	5/5/2023 11:04 AM
42	ME	5/3/2023 7:57 PM

Housing and Human Services Public Survey

Q5 Are you part of the LGBTQIA+ community?

Answered: 684 Skipped: 0

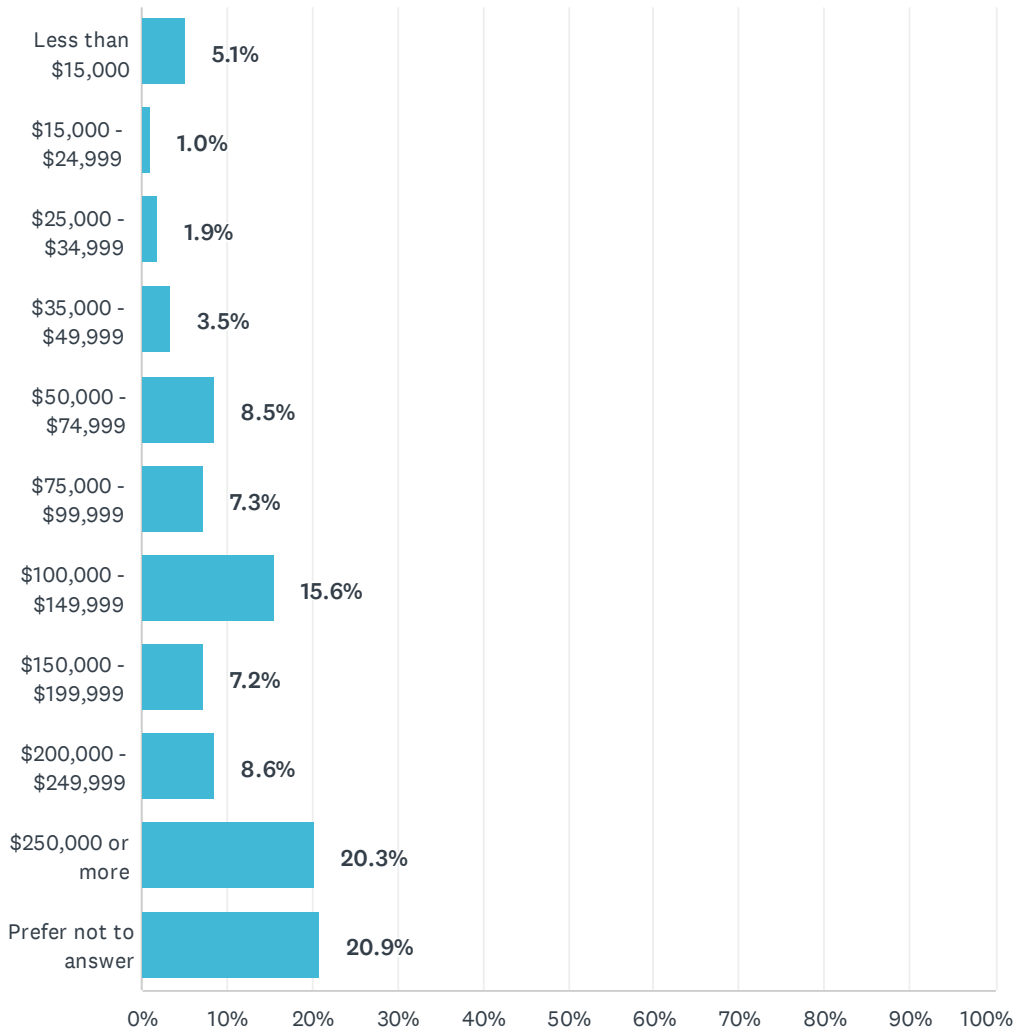


ANSWER CHOICES	RESPONSES	
Yes	9%	64
No	81%	554
Prefer not to answer	10%	66
TOTAL		684

Housing and Human Services Public Survey

Q6 What is your household income?

Answered: 684 Skipped: 0



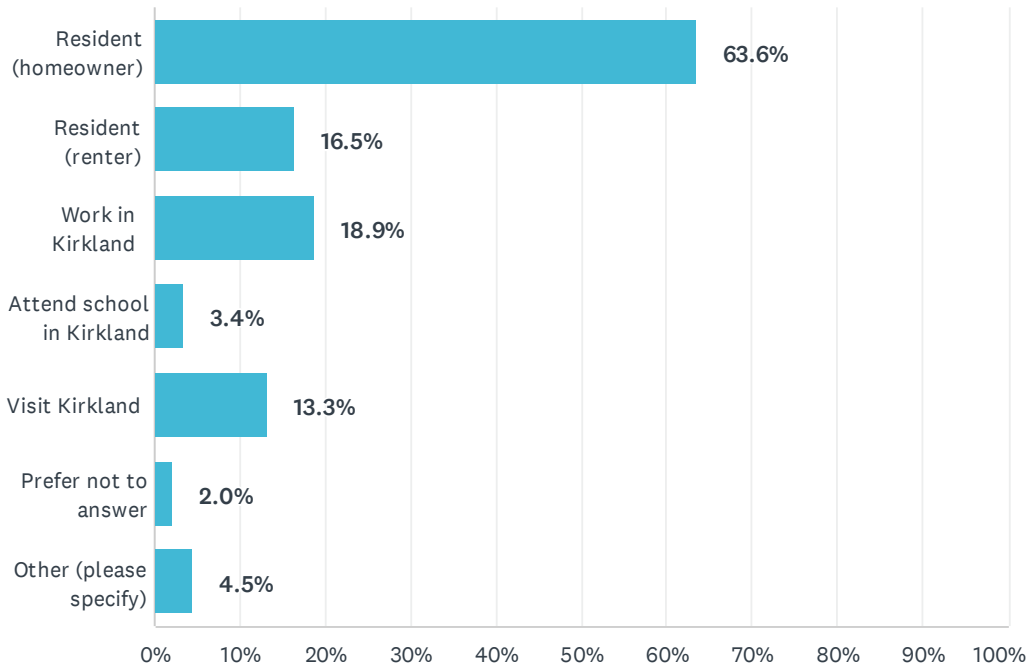
Housing and Human Services Public Survey

ANSWER CHOICES	RESPONSES	
Less than \$15,000	5.1%	35
\$15,000 - \$24,999	1.0%	7
\$25,000 - \$34,999	1.9%	13
\$35,000 - \$49,999	3.5%	24
\$50,000 - \$74,999	8.5%	58
\$75,000 - \$99,999	7.3%	50
\$100,000 - \$149,999	15.6%	107
\$150,000 - \$199,999	7.2%	49
\$200,000 - \$249,999	8.6%	59
\$250,000 or more	20.3%	139
Prefer not to answer	20.9%	143
TOTAL		684

Housing and Human Services Public Survey

Q7 Relationship to Kirkland (Select all that apply)

Answered: 684 Skipped: 0



ANSWER CHOICES	RESPONSES	
Resident (homeowner)	63.6%	435
Resident (renter)	16.5%	113
Work in Kirkland	18.9%	129
Attend school in Kirkland	3.4%	23
Visit Kirkland	13.3%	91
Prefer not to answer	2.0%	14
Other (please specify)	4.5%	31
Total Respondents: 684		

#	OTHER (PLEASE SPECIFY)	DATE
1	Live at a church	11/9/2023 1:15 PM
2	Former Res. wishing to return.	11/9/2023 12:37 PM
3	Employee at PorchLight	10/31/2023 11:33 AM
4	safe parking at Lake Washington United Methodist Church	9/29/2023 2:13 PM
5	Unhoused currently	9/22/2023 2:04 PM
6	Camp United We Stand resident	9/6/2023 2:09 PM
7	Camp United We Stand resident	9/6/2023 2:07 PM

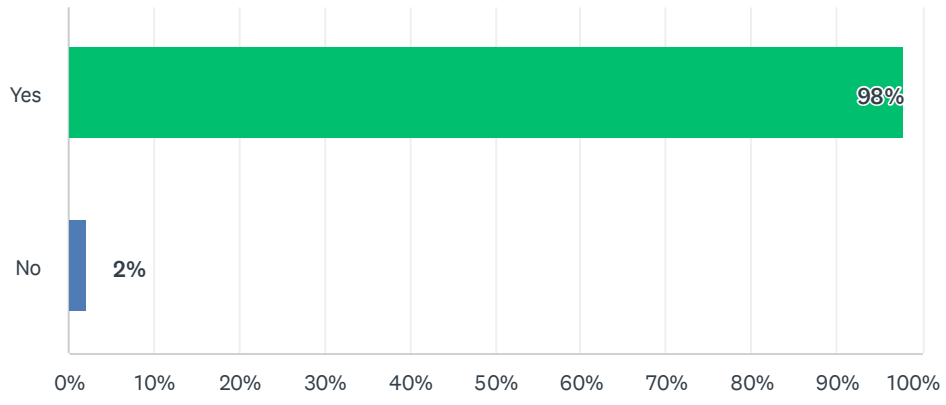
Housing and Human Services Public Survey

8	Camp United We Stand resident	9/6/2023 2:03 PM
9	Living in my car @ the safe parking program	9/1/2023 2:19 AM
10	Children attend school in Kirkland	8/30/2023 11:49 PM
11	Property owner	8/29/2023 12:13 PM
12	Planning to live in Kirkland	8/25/2023 12:47 AM
13	Retired	7/14/2023 1:56 PM
14	Retired	7/12/2023 5:23 PM
15	Live with parents	7/8/2023 2:06 PM
16	Eat at restaurants	7/6/2023 6:37 PM
17	Volunteer in Kirkland	6/15/2023 5:25 PM
18	Business Owner in Kirkland	6/14/2023 10:48 AM
19	Resident but live with parents	6/12/2023 8:04 PM
20	Live in vehicle	6/6/2023 2:40 PM
21	Homeless	6/3/2023 2:23 PM
22	Potential future resident	5/30/2023 12:37 PM
23	Would like to live there	5/29/2023 8:29 PM
24	Hospice volunteer in Kirkland/ shop there often	5/27/2023 6:14 PM
25	Own a business in Kirkland, participate in a Neighborhood Association	5/27/2023 5:27 PM
26	Resident, parents own residence	5/26/2023 9:19 PM
27	May want to live in kirkland	5/26/2023 8:52 PM
28	Live across the street from Kirkland (in Bellevue)	5/26/2023 7:30 PM
29	Grew up in Kirkland and want to move back	5/26/2023 5:50 PM
30	I was born in Kirkland and my parents still live there, so I visit often. But, I cannot afford to live on my own there.	5/25/2023 8:18 PM
31	Condo owner	5/11/2023 5:30 PM

Housing and Human Services Public Survey

Q8 Are you currently housed?

Answered: 676 Skipped: 8

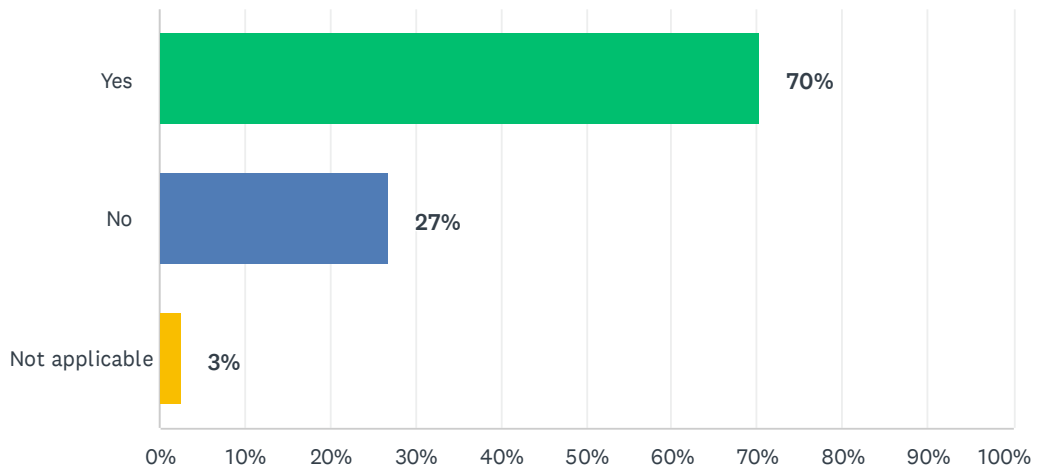


ANSWER CHOICES	RESPONSES	
Yes	98%	661
No	2%	15
TOTAL		676

Housing and Human Services Public Survey

Q9 Have you ever bought or tried to buy a home or condominium in Kirkland?

Answered: 677 Skipped: 7

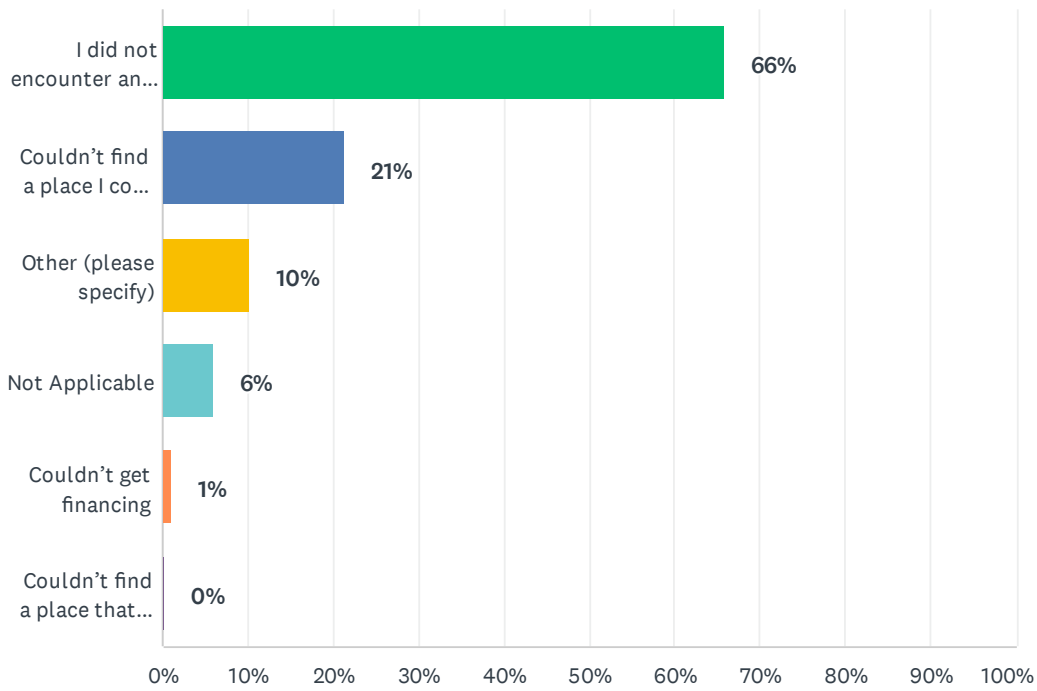


ANSWER CHOICES	RESPONSES	
Yes	70%	477
No	27%	182
Not applicable	3%	18
TOTAL		677

Housing and Human Services Public Survey

Q10 When you were trying to buy a home in Kirkland, did you encounter any of the following barriers? (check all that apply)

Answered: 469 Skipped: 215



ANSWER CHOICES	RESPONSES	
I did not encounter any barriers	66%	309
Couldn't find a place I could afford	21%	100
Other (please specify)	10%	48
Not Applicable	6%	28
Couldn't get financing	1%	5
Couldn't find a place that is Americans with Disabilities Act (ADA) accessible or could accommodate my disability	0%	1
Total Respondents: 469		

#	OTHER (PLEASE SPECIFY)	DATE
1	There is never going to be enough housing here for everyone that wants to live here. I want to live in Redondo Beach and it will never be affordable. I won't ever ask other taxpayers to pay for my housing there.	10/16/2023 2:02 PM
2	I bought in "Bothell" area that was later incorporated into Kirkland	9/28/2023 11:01 AM
3	When we purchased in 2013, we were outbid often in a competitive market	9/1/2023 8:51 AM
4	Bought my house in 1996	8/30/2023 11:52 PM
5	Was unable to find a home at a price I could afford in the neighborhood I wanted	8/30/2023 9:50 AM

Housing and Human Services Public Survey

6	Kirkland is an extremely expensive place to buy a home in. While we were able to afford the purchase, it cost us a lot more than we were anticipating.	8/29/2023 4:26 PM
7	Very competitive market and getting outbid by all the tech workers who make alot more than the average workers	8/24/2023 2:15 PM
8	Bought the smallest house I've ever owned	8/23/2023 10:21 PM
9	barely qualified for financing	7/23/2023 7:28 PM
10	We bought our house 45 years ago- it was a stretch but doable then	7/14/2023 1:57 PM
11	Had a hard time finding something affordable. Bought outside of our budget to be in the area	7/12/2023 8:34 AM
12	Had to purchase far out of our comfort range to afford a house in Kirkland.	7/10/2023 11:12 AM
13	*Very* limited housing options in my price range	7/7/2023 3:33 PM
14	Highly competitive with other buyers, lack of inventory	7/7/2023 9:12 AM
15	Was outbid by many non-American citizens and the homes were sold and sat vacant,cash offers	7/7/2023 7:51 AM
16	n	6/29/2023 9:40 PM
17	Homes are certainly expensive in Kirkland, but that is understandable given its desirable location and general supply & demand factors.	6/29/2023 5:20 PM
18	I didn't encounter barriers because I was a qualified buyer. Just like literally every other qualified buyer.	6/29/2023 4:13 PM
19	Was only able to purchase because I was able to buy some inexpensive land when in my twenties. Without that equity, could not have purchased in Kirkland.	6/22/2023 10:15 PM
20	But housing prices were very high so I spend half my income on housing.	6/16/2023 9:35 AM
21	very low inventory/bidding wars, etc.	6/13/2023 1:17 PM
22	Had to offer more than asking price	6/12/2023 6:38 AM
23	turns out my house wasn't inspected by the city, the papers were fake	6/8/2023 9:47 AM
24	As a family who has grown up here, we encountered a lot of foreigners with unlimited cash. On one house there where 9 offers 7 were Chinese investors in order to get their kids into UW.	6/7/2023 8:51 AM
25	low score or lost the job to show finances	6/6/2023 7:14 PM
26	Difficult to find small home 1,000 - 1,200 S.F.	6/1/2023 1:04 PM
27	Kirkland rotates ownership with Portland techniques for which they will go to court.	6/1/2023 10:24 AM
28	Could only afford a home that doesn't accommodate special needs	5/30/2023 10:01 AM
29	Couldn't afford a walkable neighborhood, had to buy in car-dependant area; the only SF houses available were too big, would love to live in a smaller house with smaller yard -- didn't want an HOA so that ruled out a lot of smaller options	5/30/2023 9:08 AM
30	25 years ago buying in Kirkland was more affordable but a stretch for me even then.	5/29/2023 1:28 PM
31	Competition, price was a factor but there were short sales in 2010-2011 era	5/29/2023 11:38 AM
32	This was 22 years ago	5/27/2023 5:50 PM
33	Frenzied bidding market	5/27/2023 2:17 PM
34	Did not find any barriers	5/27/2023 9:00 AM
35	it was 1980 - mortgage interest rate was 13%	5/26/2023 6:52 PM
36	Bought many years ago when it was affordable	5/26/2023 6:13 PM
37	It was over 30 years ago	5/26/2023 5:49 PM
38	Insane bidding war seven years ago, and prices are far crazier now	5/25/2023 1:51 PM

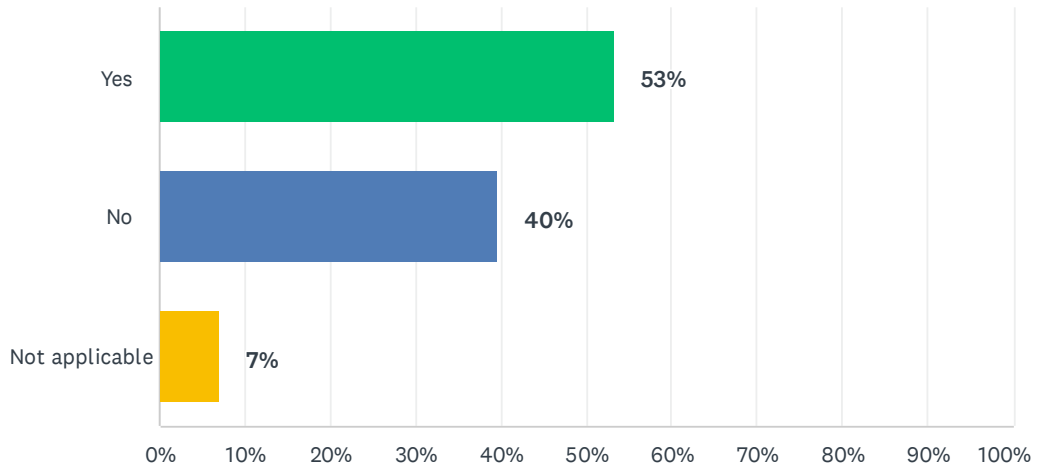
Housing and Human Services Public Survey

39	Housing is expensive so needed to spend more of my fixed income on the housing payment. Thus Kirkland isn't really affordable for seniors living on fixed incomes.	5/24/2023 9:52 AM
40	Couldn't afford a single family home so bought what we could afford.	5/19/2023 4:41 PM
41	Struggled to compete with all cash offers	5/19/2023 5:46 AM
42	It's not that I couldn't find a place I could afford, but rather affordability was challenging.	5/18/2023 5:31 PM
43	I would like to have bought a nicer house than I could afford.	5/11/2023 9:54 PM
44	I bought what I could afford. Why would you do something else? I'd like a waterfront mansion in Medina but that doesn't mean I am entitled to it. I live on what I can afford.	5/5/2023 11:22 AM
45	we purchased our first house in Kirkland in 1980 and second house in 1985,both on a one income situation. If I was trying to purchase a house here today I would not be able to afford one on a one income situation	5/3/2023 8:54 PM
46	but this was in 2010	5/3/2023 7:57 PM
47	We own a home in Kirkland that was purchased for less than half of its current value. We wanted a larger home with more space to garden and couldn't find one in Kirkland that we could afford (we're affluent, which makes that even more concerning).	5/3/2023 5:12 PM
48	Very hard to find something affordable, even 25 years ago, and property taxes have become unmanageable.	5/3/2023 1:14 PM

Housing and Human Services Public Survey

Q11 Have you ever rented or tried to rent a home or apartment in Kirkland?

Answered: 197 Skipped: 487

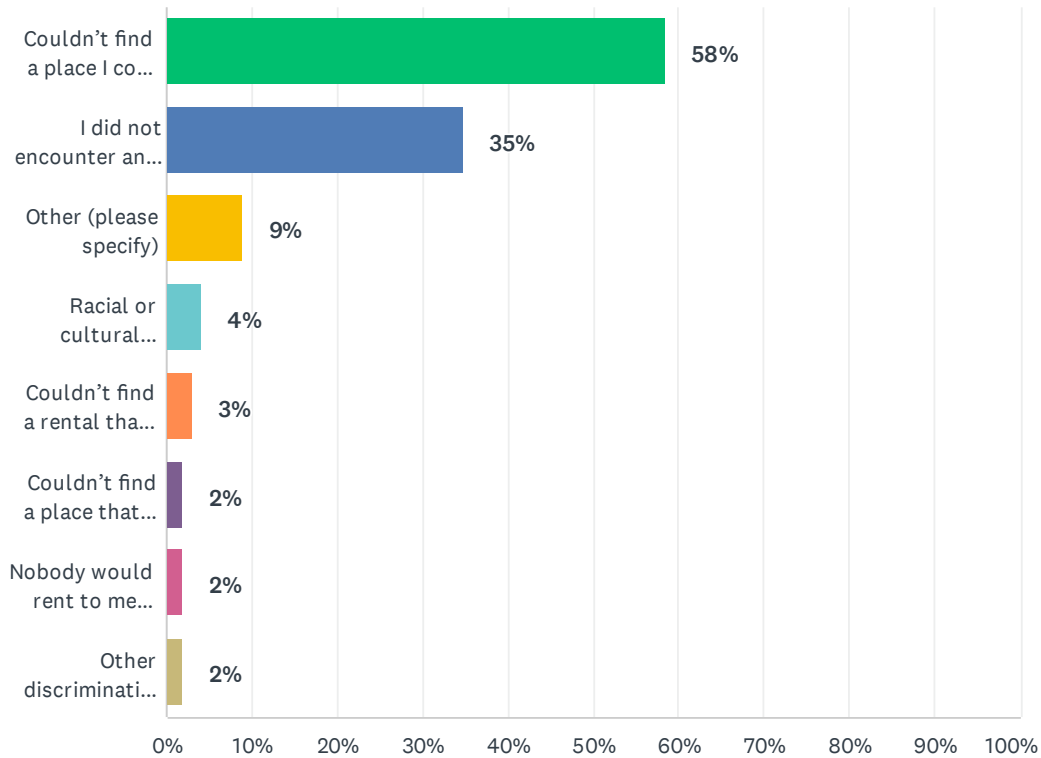


ANSWER CHOICES	RESPONSES	
Yes	53%	105
No	40%	78
Not applicable	7%	14
TOTAL		197

Housing and Human Services Public Survey

Q12 When you were trying to rent in Kirkland, did you encounter any of the following barriers? (check all that apply)

Answered: 101 Skipped: 583



ANSWER CHOICES	RESPONSES	
Couldn't find a place I could afford	58%	59
I did not encounter any barriers	35%	35
Other (please specify)	9%	9
Racial or cultural discrimination	4%	4
Couldn't find a rental that would accept Section 8 housing vouchers or other subsidy	3%	3
Couldn't find a place that is ADA accessible or could accommodate my disability	2%	2
Nobody would rent to me because of past evictions	2%	2
Other discrimination	2%	2
Total Respondents: 101		

#	OTHER (PLEASE SPECIFY)	DATE
1	high 600 CR not good enough	11/9/2023 12:42 PM
2	No barriers, had a husband, now deceased.	9/22/2023 2:06 PM
3	difficult due to high rents, but found one	8/31/2023 9:55 AM

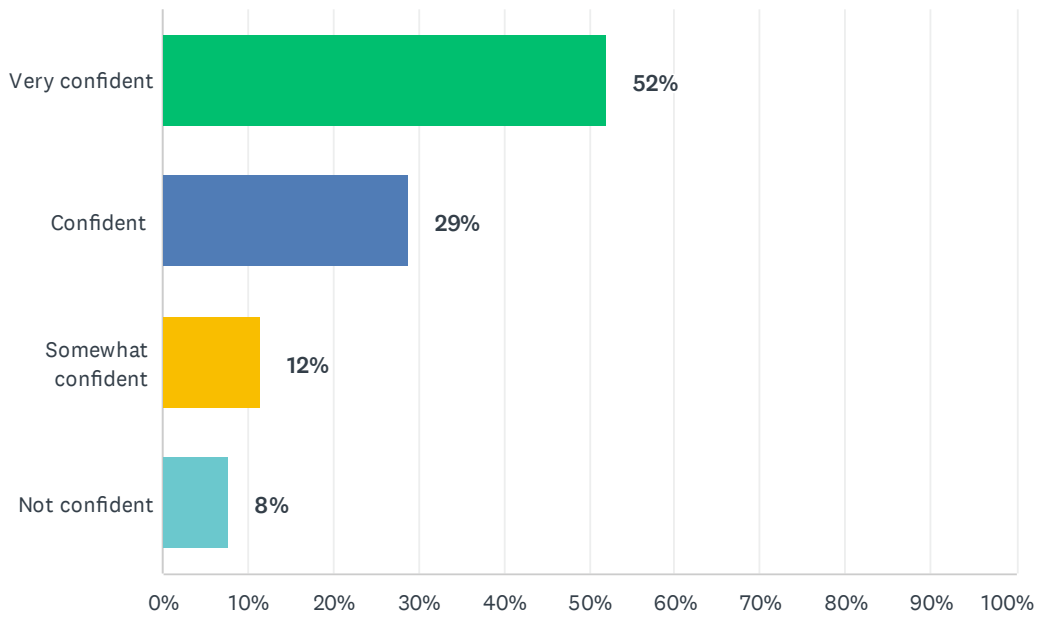
Housing and Human Services Public Survey

4	I am pulling money from savings to afford my rent	8/23/2023 3:39 PM
5	Impossible to pass the credit requirements	8/23/2023 3:33 PM
6	limited affordable selection	7/10/2023 9:41 AM
7	Being told I don't make 60,000 a year	6/1/2023 10:32 AM
8	Pet restrictions	5/26/2023 8:44 AM
9	I can't move though, because I'm unemployed and have bad credit	5/25/2023 6:35 PM

Housing and Human Services Public Survey

Q13 How confident are you that your household will be able to pay your next rent payment on time?

Answered: 104 Skipped: 580

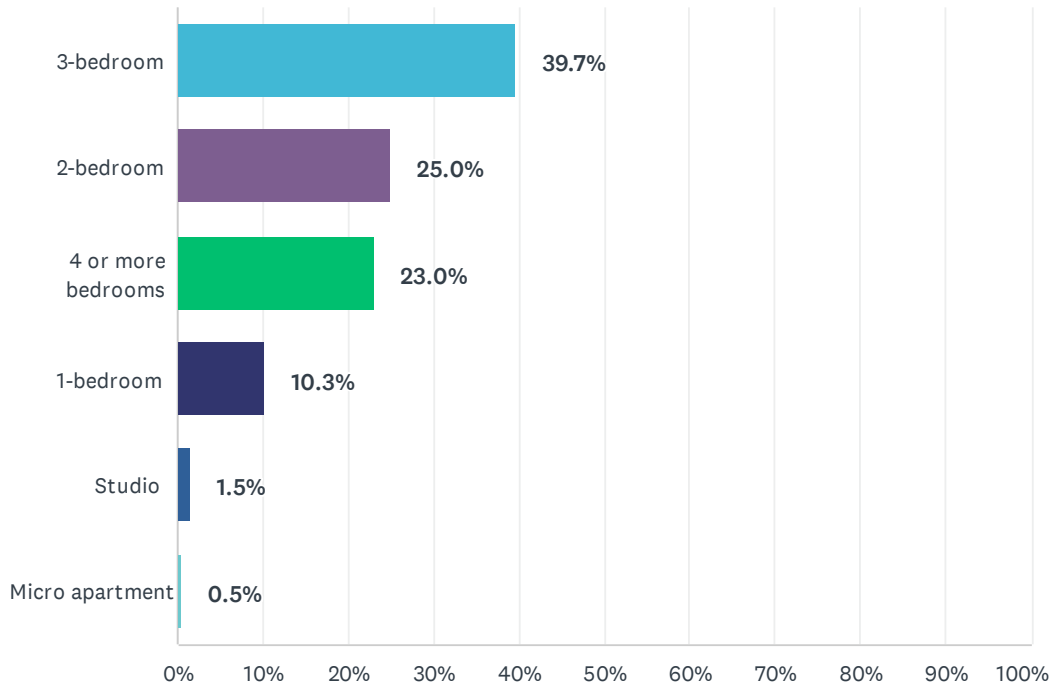


ANSWER CHOICES	RESPONSES	
Very confident	52%	54
Confident	29%	30
Somewhat confident	12%	12
Not confident	8%	8
TOTAL		104

Housing and Human Services Public Survey

Q14 What size home do you currently require?

Answered: 592 Skipped: 92

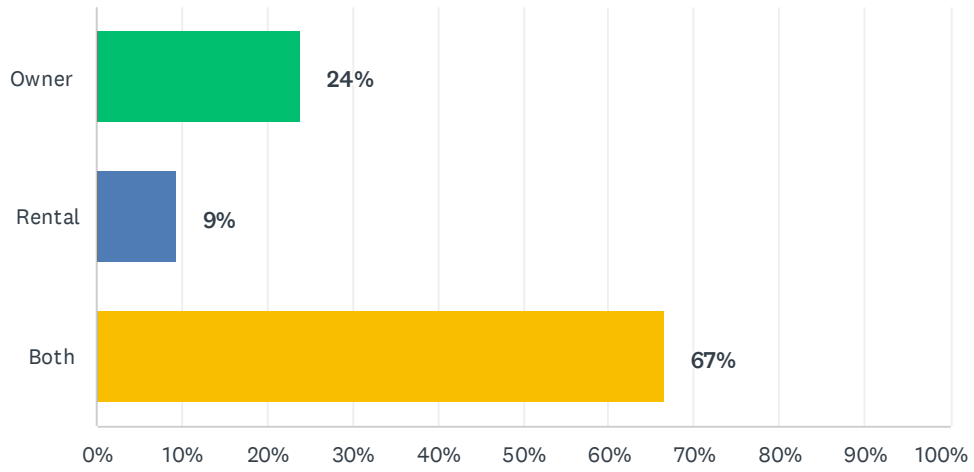


ANSWER CHOICES	RESPONSES
3-bedroom	39.7% 235
2-bedroom	25.0% 148
4 or more bedrooms	23.0% 136
1-bedroom	10.3% 61
Studio	1.5% 9
Micro apartment	0.5% 3
TOTAL	592

Housing and Human Services Public Survey

Q15 Should Kirkland's policies and actions focus on future owner or rental housing?

Answered: 572 Skipped: 112

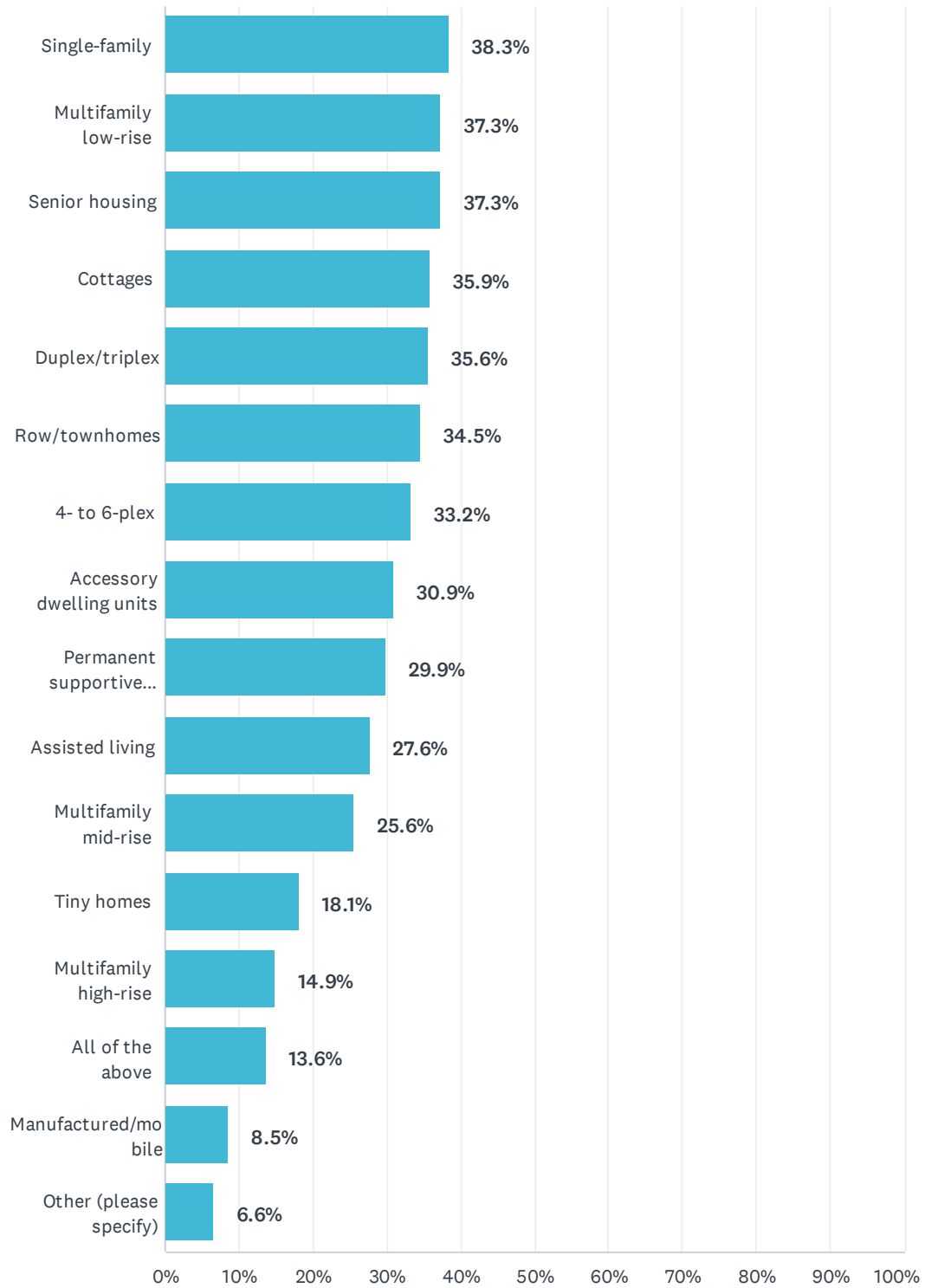


ANSWER CHOICES	RESPONSES
Owner	24% 137
Rental	9% 54
Both	67% 381
TOTAL	572

Housing and Human Services Public Survey

Q16 Which housing types are currently most needed in Kirkland? (check all that apply)

Answered: 579 Skipped: 105



Housing and Human Services Public Survey

ANSWER CHOICES	RESPONSES	
Single-family	38.3%	222
Multifamily low-rise	37.3%	216
Senior housing	37.3%	216
Cottages	35.9%	208
Duplex/triplex	35.6%	206
Row/townhomes	34.5%	200
4- to 6-plex	33.2%	192
Accessory dwelling units	30.9%	179
Permanent supportive housing	29.9%	173
Assisted living	27.6%	160
Multifamily mid-rise	25.6%	148
Tiny homes	18.1%	105
Multifamily high-rise	14.9%	86
All of the above	13.6%	79
Manufactured/mobile	8.5%	49
Other (please specify)	6.6%	38
Total Respondents: 579		

#	OTHER (PLEASE SPECIFY)	DATE
1	affordable housing needed to help support working low income	10/30/2023 7:08 AM
2	Keep Kirkland with a suburban lifestyle, and let people who want urban living stay in crime-infested hellhole of seattle. Stop making policies that will bring those problems here.	10/16/2023 3:23 PM
3	You should be focusing on the quality of life for the people that currently pay taxes and live here. Stop trying to use their money to build more housing for other people, it is not your job. People can donate their money to other organizations that help housing with their own money not tax payers money. Please ignore Question 15. I don't want any of them prioritized.	10/16/2023 2:08 PM
4	You need to double-down on providing dense multi-family, high-rise housing in the Houghton Area. They've been immune against bearing any of the burden of more affordable housing in Kirkland for decades.	9/28/2023 4:04 PM
5	If there is NO rent control, anything forward is senseless and cruel. The majority of longtime residents do NOT have the income to live even halfway comfortable, and the homeless problem is going to be over the top. Rents go up and the people have to go out. You, re trying to solve the homeless problem without any control of these money hungry, heartless jerks that keep raising rents. 1 studio, not even a bedroom, well over \$1,000 per month. What does the average person make per month? I'm not talking about Microsoft folks, regular folks, like say, a Dollar Tree, or McDonalds, or an O'Reilly's employee maybe \$1,500. Kirkland calls \$2,000 per month affordable living. What a joke. When the today's elementary kids need their own places to live, the rents will be \$15,000 - \$20,000 per month. That is exactly where this is all going. It's not about more housing, it's housing people really can afford. Based on their fricken income. It has to stop and there has to be controlled or the future of our children is hopeless. Our small relatives are already asking if they will be homeless, and who knows, they very well could be. The cost of living is so far ahead of the rate of pay. I give up anyway, my life is	9/1/2023 3:07 AM

Housing and Human Services Public Survey

pretty much over, but the young people will be working three Xs as hard, for 3Xs less. Suicide rate will skyrocket.

6	We need real affordable housing none of above solutions work if housing is not affordable for poeple that work here and cannot afford to live in the same city	8/30/2023 4:00 PM
7	We need to allow subdivision of large lots	8/29/2023 12:19 PM
8	Affordable	8/29/2023 10:55 AM
9	Eco-flats	8/24/2023 11:45 AM
10	Anything affordable. 3600 is our current rent on a townhouse thats not updated	7/14/2023 12:27 PM
11	Require residency for home purchases, many homes are vacant and purchased as a way of moving money out of countries.	7/13/2023 6:48 AM
12	I believe builders of new housing put up the largest houses they can. If new developments were forced to put up a mixed sized that would help. Not just ADUs.	7/12/2023 8:44 AM
13	Low Income Housing	7/6/2023 11:33 AM
14	Anything, as long as it fosters a sense of community. Maybe even high rise if it does that.	7/6/2023 9:01 AM
15	No. Of the above. Kirkland has enough now.	7/2/2023 8:46 AM
16	Owner occupied	6/29/2023 5:11 PM
17	Permanent supportive housing for chronic unhoused with disabilities, addiction, mental health challenges.	6/22/2023 10:19 PM
18	mixed income housing development, permits that require more green space on single family lots	6/8/2023 10:41 AM
19	40% YOY property taxes has made it unaffordable. King Country is spending more and more on programs that don't work. Don't repeat what Seattle is doing on social programs as they have only increased homelessness and that why regular hard working, law abiding and tax paying families flee to the safety of the Eastside. Increasing demand. Long term older residence have been pushed/priced out of their homes. Same with middle class families. It is taxes increases and lack of increases in incomes that are creating u affordability!	6/7/2023 9:21 AM
20	Note: I marked things that I personally would be interested in since I'm homeless and disabled. My needs are unique. I can't live around chemicals or mold	6/6/2023 3:18 PM
21	Single-stair multifamily housing	6/2/2023 7:51 AM
22	Your survey is leading, biased, useless and unprofessional	6/1/2023 10:27 AM
23	Detached townhomes or duplex townhomes that are are 1-2 stories	5/31/2023 10:02 PM
24	Kirkland is a great city the way it is	5/31/2023 9:45 PM
25	we need high rise housing, smaller footprints on land, with more public transportation.	5/30/2023 10:16 AM
26	Homes that are smaller than 3500SF	5/27/2023 1:29 PM
27	Affordable starter homes for young families -not multi family low or high rises	5/26/2023 10:33 PM
28	3,000 sq ft + single home	5/26/2023 6:59 PM
29	we are aging in place in our home that we purchased in 1980 - help us to remain active in the community	5/26/2023 6:54 PM
30	I live in Bellevue	5/26/2023 6:30 PM
31	The type of housing is not as important as the higher mix of housing that can be defined as more affordable. What is that \$ range? Also the city planning might consider current housing issues; a long time resident can afford 3 bedroom small home; they want to add on an extra bedroom so their family can move in; city planning say no; knock it down and build two unaffordable rather than allow same building lot expansion on an existing lot? this does not make sense to push out the present to obtain two higher income taxable properties on one lot?	5/26/2023 12:07 PM
32	We simply need more housing of every format. It is important to ensure basic safety and	5/25/2023 8:20 PM

Housing and Human Services Public Survey

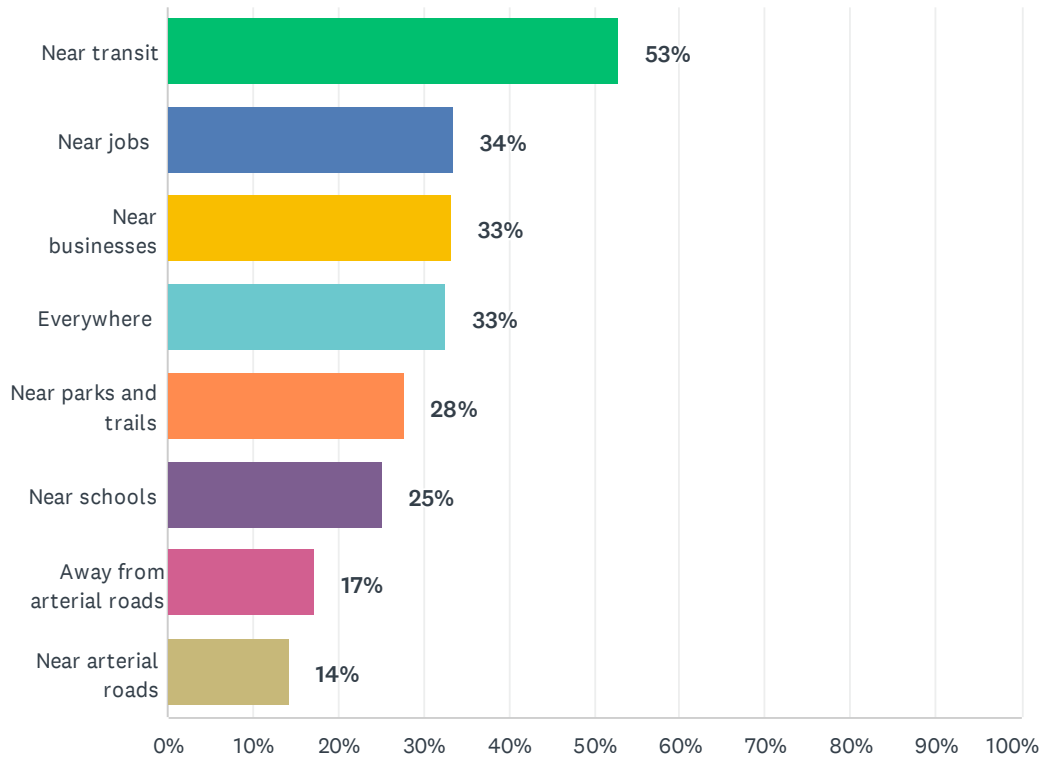
habitability, but design preference should not be an impediment to building housing.

33	In my opinion Kirkland has a good mix of all of it. No 10 or more stories, we lived in Medina for 40 yrs and the high rises have ruined Downtown Bellevue.	5/20/2023 6:02 AM
34	Smaller single-family housing, and generally housing with green space.	5/18/2023 5:34 PM
35	just rentals that are affordable or worth the price set	5/16/2023 6:01 PM
36	This is a dense city already!	5/11/2023 5:41 PM
37	Single family homes only	5/9/2023 6:12 PM
38	No idea but please, no more big ugly developments like Kirkland Urban.	5/5/2023 10:43 AM

Housing and Human Services Public Survey

Q17 Where would you like to see more housing? (check all that apply)

Answered: 563 Skipped: 121

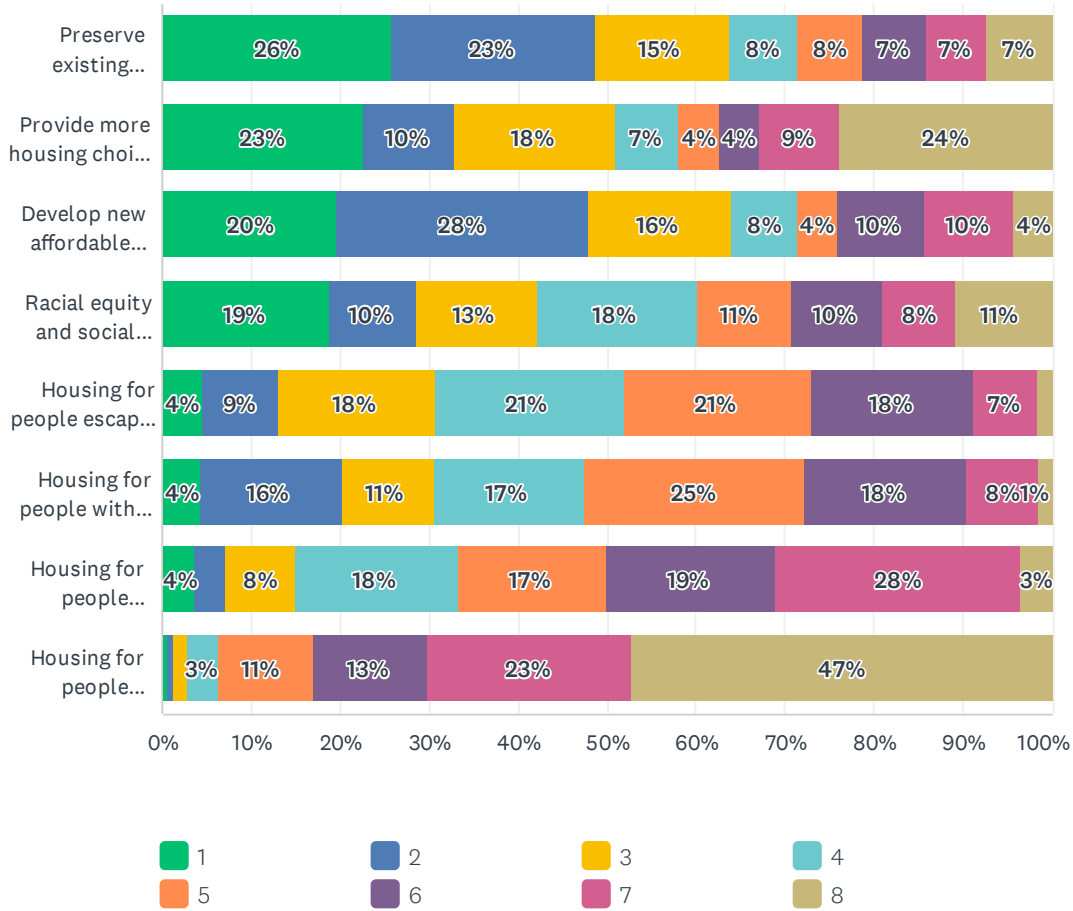


ANSWER CHOICES	RESPONSES	
Near transit	53%	298
Near jobs	34%	189
Near businesses	33%	187
Everywhere	33%	184
Near parks and trails	28%	156
Near schools	25%	142
Away from arterial roads	17%	97
Near arterial roads	14%	81
Total Respondents: 563		

Housing and Human Services Public Survey

Q18 Please rank the following housing policies in the order you feel Kirkland should prioritize them throughout the City. (1 as the highest priority; 8 as lowest priority)

Answered: 585 Skipped: 99



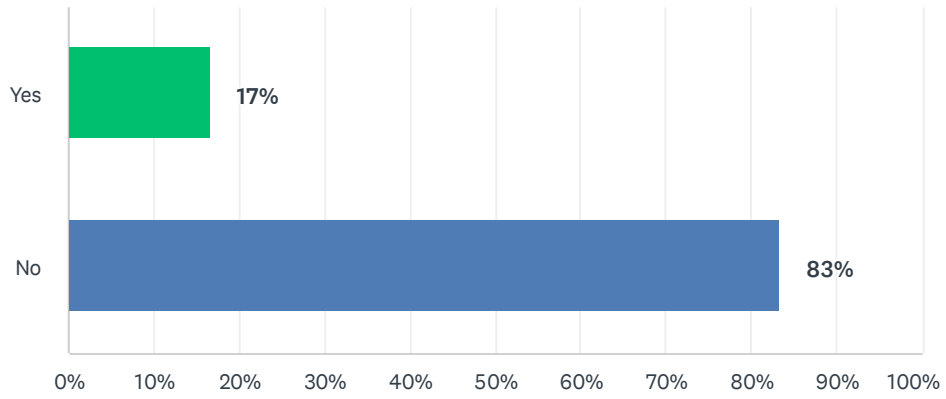
Housing and Human Services Public Survey

	1	2	3	4	5	6	7	8	TOTAL	SCORE
Preserve existing affordable housing	26% 151	23% 134	15% 88	8% 44	8% 44	7% 41	7% 40	7% 43	585	5.67
Provide more housing choices	23% 133	10% 60	18% 105	7% 42	4% 26	4% 26	9% 53	24% 140	585	4.70
Develop new affordable housing	20% 115	28% 165	16% 94	8% 44	4% 26	10% 57	10% 59	4% 25	585	5.60
Racial equity and social justice in housing	19% 110	10% 58	13% 78	18% 106	11% 62	10% 60	8% 47	11% 64	585	4.91
Housing for people escaping domestic violence	4% 26	9% 51	18% 103	21% 124	21% 123	18% 107	7% 42	2% 9	585	4.63
Housing for people with mental or physical disabilities	4% 25	16% 93	11% 62	17% 97	25% 145	18% 107	8% 48	1% 8	585	4.64
Housing for people transitioning out of homelessness	4% 21	4% 21	8% 45	18% 108	17% 97	19% 111	28% 162	3% 20	585	3.74
Housing for people transitioning out of the prison system	1% 4	1% 3	2% 10	3% 20	11% 62	13% 76	23% 134	47% 276	585	2.11

Housing and Human Services Public Survey

Q19 Do you need or feel like you need access to affordable housing or housing assistance?

Answered: 574 Skipped: 110

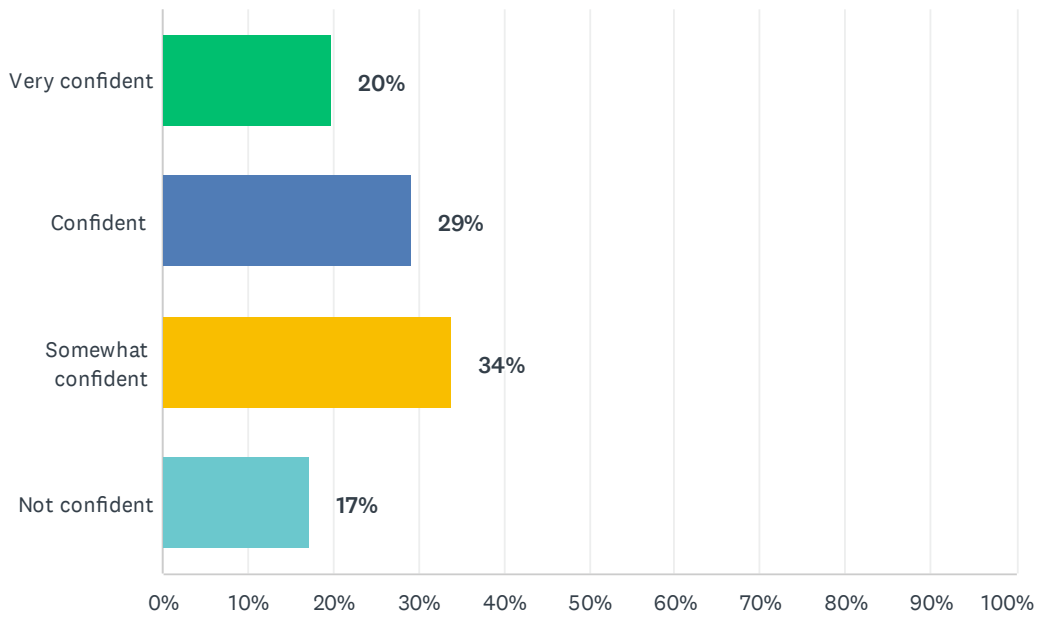


ANSWER CHOICES	RESPONSES	
Yes	17%	96
No	83%	478
TOTAL		574

Housing and Human Services Public Survey

Q20 How confident are you that you will be able to access human services during a time of need? See this link for more information.

Answered: 565 Skipped: 119

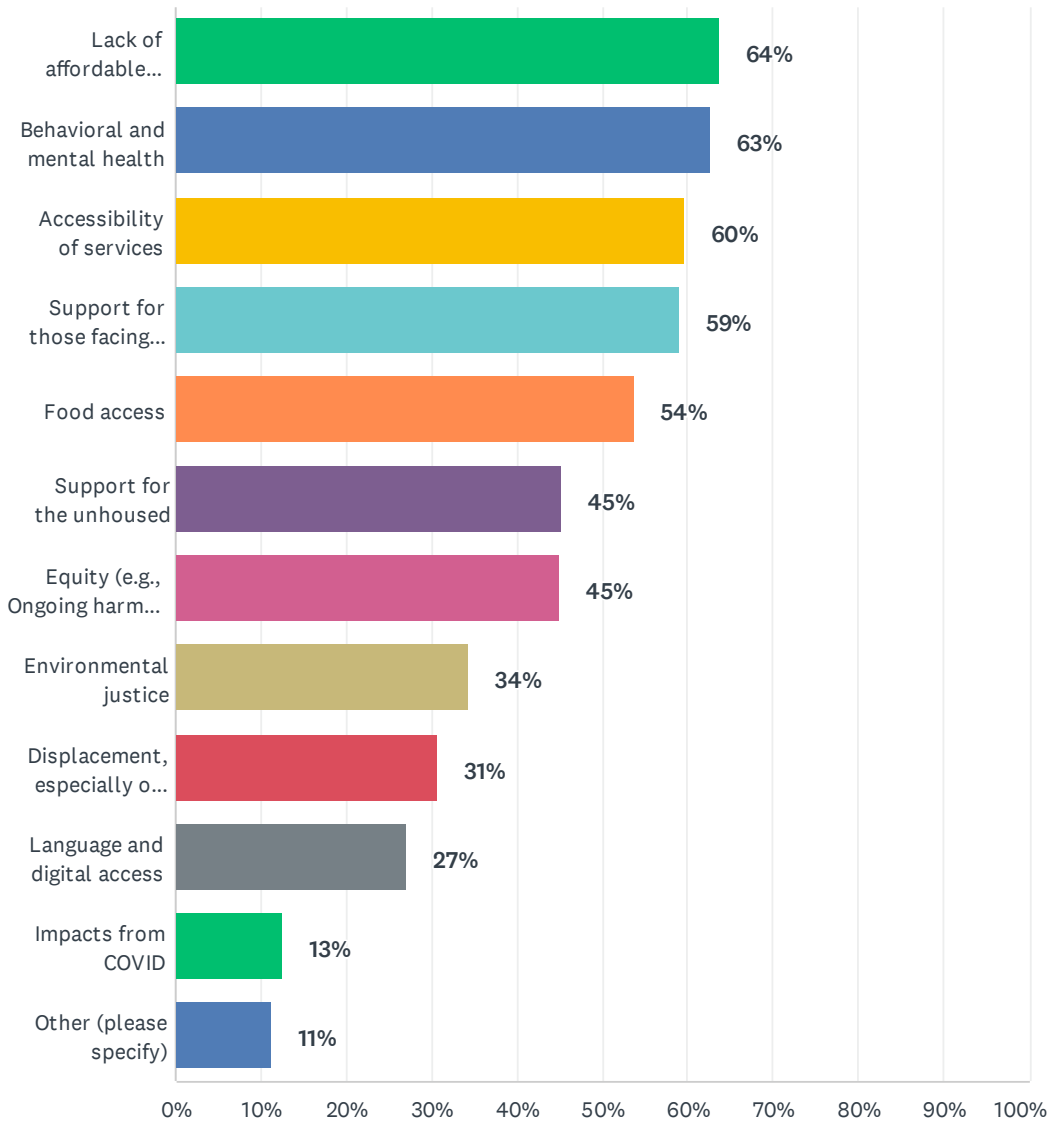


ANSWER CHOICES	RESPONSES	
Very confident	20%	112
Confident	29%	165
Somewhat confident	34%	191
Not confident	17%	97
TOTAL		565

Housing and Human Services Public Survey

Q21 Which topics should the City address in planning for Human Services? (check all that apply)

Answered: 567 Skipped: 117



Housing and Human Services Public Survey

ANSWER CHOICES	RESPONSES	
Lack of affordable childcare	64%	361
Behavioral and mental health	63%	355
Accessibility of services	60%	339
Support for those facing housing insecurity	59%	335
Food access	54%	305
Support for the unhoused	45%	256
Equity (e.g., Ongoing harm to communities of color related to unfair housing policies and practices based on race)	45%	255
Environmental justice	34%	195
Displacement, especially of communities of color	31%	174
Language and digital access	27%	153
Impacts from COVID	13%	71
Other (please specify)	11%	64
Total Respondents: 567		

#	OTHER (PLEASE SPECIFY)	DATE
1	I know I can't afford retire in Kirkland as well as Washington	10/30/2023 7:13 AM
2	Wow - Do you think that many people in Kirkland identify with these values? People want safe streets, good schools and pleasant neighborhoods. We don't want prison populations, homeless camps and lectures on how progressive you are. Stop sniffing your own farts.	10/16/2023 3:25 PM
3	I think there needs to be more programs for white males. They are suffering from depression and are going to college in numbers way less than they used to. Everyone is ignoring this group and I think it is an injustice. There are no programs for them and I think we should be concerned. All we do is talk about everyone else needs this and that. Focus on your community here and now. Their safety and educating the kids in this district to be the top notch students of this country. Keep politics out of the schools.	10/16/2023 2:11 PM
4	I'd suggest you focus on economic hardship rather than race. That would allow the potential to help everyone.	9/28/2023 4:08 PM
5	People who need affordable housing and other social services are robbed of their privacy and their dignity on a regular basis they have to jump through far too many hoops and spend so much time and then often nothing changes or improves it's like being on a hamster wheel and you can't get off. There are non profits that are doing a moral immoral and illegal things but they are not held accountable and it's impossible to get something done to have them investigated are there policies changed even though most non profits are maybe all of them are supposed to be subject to public scrutiny and be open books they absolutely are not renters Are held accountable for all sorts of lease requirements living requirements and if they don't comply they suffer dire consequences some of which cannot be Resolved when they reach a certain point landlords and big corporate apartment communities are not held accountable when they do something that is in violation of a lease or rental agreement Resolved When a certain point is reached. Landlords are not held To accountability Like renters are Renters have to comply but landlords don't seem to be held up to the same standard and a lot of them get away with far too much and there's no recourse. Tenant landlord laws are all skewed toward the landlord for the most part and I have yet to find an effective tenants union	9/13/2023 2:22 PM
6	More senior services, housing, and transportation options	8/29/2023 5:50 PM
7	Support for seniors in affordable housing and include universal design	8/29/2023 11:05 AM
8	Have services in the City of Kirkland	8/25/2023 12:59 AM

Housing and Human Services Public Survey

9	All new buildings and units are completely unaffordable, and the "affordable" units are on a lottery system where the requirements for affordable housing is an income so low you can not afford "affordable" housing	8/23/2023 3:38 PM
10	IDEA - Kirkland NEEDS a Dept of Human Services! I don't see one listed at https://www.kirklandwa.gov/Government/Departments	7/23/2023 7:39 PM
11	People live in Kirkland because of its current lifestyle and quality of life. Leave it to its unique historical evolution and personality. transition	7/17/2023 11:15 AM
12	The reason I responded to this survey is not listed. I think it is great you want to respond to the challenges and difficulties for people trying to rent or buy homes in Kirkland but what about those of us trying to hang on to our homes? This should be addressed as well.	7/14/2023 2:04 PM
13	The amount of families moving out of this area with children that support schools and services, replaced by investors that are not supporting our everyday services and businesses.	7/13/2023 6:51 AM
14	Na	7/11/2023 11:50 AM
15	All	7/11/2023 11:41 AM
16	Rent control, no more than 10% raise in rent	7/6/2023 10:11 PM
17	Climate change, i.e., housing reducing need for autos	7/6/2023 5:44 PM
18	Too bad we can't rank these. How will the city rank them?	7/6/2023 9:03 AM
19	better public transport, like direct bus to Seattle and Bellevue, from North Kirkland, as was 3 yrs ago	6/29/2023 5:37 PM
20	Gateway into home ownership	6/29/2023 5:12 PM
21	There are no factual or documented cases of race based discrimination in Kirkland's housing market	6/29/2023 4:16 PM
22	Hopelink is not accessible unless the person owns a vehicle Shallow rent subsidies for senior citizens	6/17/2023 6:39 PM
23	People transitioning out of prison system	6/12/2023 8:27 PM
24	Support for those coming out of prison	6/8/2023 1:24 PM
25	Safety by enforcing the law! And learn from countries that have been successful dealing with mental illness, drug abuse and homelessness. Seattle and Portland failed!! Don't copy them.	6/7/2023 9:23 AM
26	Coordination with urban planning (ie safety, park services and traffic impact environmental, physical and mental health of ALL residents)	6/4/2023 10:58 AM
27	Senior housing	6/1/2023 7:29 PM
28	Provisions for needy to access listed items, with community service to participate in the process.	6/1/2023 1:22 PM
29	Housing for working poor	6/1/2023 10:35 AM
30	You need to learn how to conduct a professional survey, the idea of the "ranking" which did not include your C-40 idea of condensing people and limiting movement is nowhere to be found. If you are a City Worker and not aware of the Politics behind what your bosses are telling you to do, THIS IS THE TIME to learn more about how WEF is seeping into each aspect of COK decision making, whether or not you are aware, the outcome have already played out in China. They condense near employment, they control the movement, then the business which had housing clustered and controlled all around fails, then the people are dispersed owning nothing and nothing to show for their hard labor. Get a clue, nothing is new. Start watching the PBS Louis Gates on Sunday PBS. Without ownership, residents are just bobbing in the waves. You should all be ashamed.	6/1/2023 10:32 AM
31	many of these items are not human services, they are more broad	5/31/2023 4:45 PM
32	Shifting more services away from police	5/30/2023 9:10 AM
33	More affordable housing available	5/29/2023 8:32 PM

Housing and Human Services Public Survey

34	All of the above	5/27/2023 2:22 PM
35	better government representation	5/26/2023 9:07 PM
36	Devaluation of property values due to location of homeless shelters or low income housing and associated increase in crime	5/26/2023 7:38 PM
37	Rule of law	5/26/2023 7:00 PM
38	I am struck by how many Kirkland folks I meet are aging in their homes. While that is not the only housing issue facing this community by any means, it is a significant issue to a significant percentage of the population.	5/26/2023 6:56 PM
39	Single parents	5/26/2023 6:31 PM
40	Use (assigned) budget dollars wisely. No big or grand, untested, programs.	5/26/2023 6:26 PM
41	kirkland is great! don't screw it up!	5/26/2023 5:55 PM
42	Most of the stuff on this list are for non paying taxes people. Not citizens of this community. There is nothing wrong with Kirkland.stop creating "projects " for people who don't pay taxes to this city. Seriously.	5/26/2023 2:33 PM
43	stronger local partnerships; we cannot do it all within Kirkland city services but we can partner to support those who can do it like Sophia's within the city, etc.	5/26/2023 12:09 PM
44	affordable housing for those that work in Kirkland so they don't need to commute far to get to work.	5/26/2023 10:33 AM
45	Our tax money should not be wasted on this	5/25/2023 9:46 PM
46	Keep the homelessness down.	5/25/2023 8:54 PM
47	The accessibility of services is often directly tied to the availability of services. It should be a priority to have as few barriers to entry, but even more importantly for anyone seeking help to know that there will be sufficient resources to support them.	5/25/2023 8:22 PM
48	Support for seniors aging in place	5/19/2023 9:50 AM
49	Increased housing supply	5/18/2023 12:45 PM
50	Substance abuse resources	5/16/2023 3:20 PM
51	Domestic violence survivors	5/15/2023 7:48 AM
52	affordable senior housing	5/12/2023 9:41 AM
53	Employment assistance	5/12/2023 8:18 AM
54	Why must Kirkland lower our housing standard to provide housing for people who can't afford to live here. If I can't afford an expensive restaurant, I eat cheaper food at home.	5/11/2023 10:03 PM
55	Stop approval of developments to tear down old houses to build houses over \$2M. This is making Kirkland overcrowded and expensive. How about just stop tearing down Kirkland. It is RIDICULOUS all of the development that has been approved without the roads and other infrastructure. IT IS GREED!	5/11/2023 5:58 PM
56	These choices are too many handouts, not hand ups! And government interference!	5/11/2023 5:43 PM
57	None of these topics apply to our family	5/11/2023 5:41 PM
58	Take care of the people that have lived here for 30 years..quit taxes us out of Kirkland!!!!	5/9/2023 6:13 PM
59	General housing supply. We just need way more housing	5/9/2023 10:15 AM
60	Climate change is/will continue to affect all and you really should add that to your list	5/9/2023 8:50 AM
61	Preserving current character of Kirkland	5/5/2023 9:40 PM
62	Senior Citizens being able to remain in their homes without being priced out by taxes.	5/5/2023 7:14 AM
63	Substance abuse	5/4/2023 9:17 PM
64	Western Washington is one of the few places in the US that has strong climate resiliency. In 5,	5/3/2023 5:21 PM

Housing and Human Services Public Survey

10, 20 years - so many people will be displaced due to climate change, particularly low-income communities and people of color. We need to be building more housing for these people and work on ensuring our infrastructure can handle such a large influx of people. People need to know that there are resources to help them with climate migration and communities ready to support them. I'm also not sure how climate change will impact water tables/ground water here, which could be an issue for us, given that some of Kirkland's housing is on septic systems and private wells (new housing should be on public water and sewer).
