



**CITY OF KIRKLAND**  
**Planning and Building**  
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## MEMORANDUM

**To:** Planning Commission

**From:** Lindsay Levine, AICP, Senior Planner  
Scott Guter, AICP, Senior Planner  
Allison Zike, AICP, Deputy Planning & Building Director  
Adam Weinstein, AICP, Planning & Building Director

**Date:** September 19, 2023

**Subject:** **2044 Comprehensive Plan Update Briefing – Housing Element and Human Services Element**

## RECOMMENDATION

Staff recommends that the Planning Commission receive a briefing on the 2044 Comprehensive Plan update process as it relates to updates to the Housing Element and the Human Services Element. Staff has grouped these two elements together for the purposes of community outreach and this briefing because the policies therein are interconnected and complementary to each other. The Planning Commission will hold the public hearing on the revised Housing Element and Human Services Element goals and policies in 2024 as a formal part of the legislative process to amend the Comprehensive Plan. The City Council will establish the final policy direction for the two elements based on a recommendation from the Planning Commission.

This memo contains:

- Information on regulatory and consistency requirements related to the Housing and Human Services Elements;
- What staff has learned from community input on the Housing and Human Services Elements thus far;
- List of potential study issues or policy changes being explored for the Housing and Human Services Elements; and
- Next steps.

## KIRKLAND 2044 COMPREHENSIVE PLAN (K2044) UPDATE PROCESS OVERVIEW

The City of Kirkland is in the process of conducting a state-mandated update of the Kirkland Comprehensive Plan with a target completion date of mid-2024 (the State deadline for City Council adoption is December 31, 2024). The Comprehensive Plan is the primary citywide guide for how we, as a community, manage growth over the next 20 years (with a horizon year of 2044) in terms of land use, transportation, and the public facilities and services necessary to support that growth. The Comprehensive Plan also

includes goals and policies for how the City addresses housing, sustainability and climate change, economic development, parks and open space, human services, and more.

The two-year Comprehensive Plan Update (referred to hereafter as K2044) process will be an opportunity to reflect on the kind of community we aspire to become and create a policy roadmap to achieve that vision. The process involves staff in each department, City Boards and Commissions, and an extensive community engagement process focused specifically on reaching a wide diversity of perspectives as has been discussed with Planning Commission in the previous briefing on the K2044 Community Engagement Plan on December 8, 2022<sup>1</sup>. Simultaneously the Transportation Master Plan is being updated guided by the Public Works Transportation Division and the Transportation Commission.

The last major update to the Kirkland Comprehensive Plan was in 2015. The K2044 Plan update will need to be consistent with updated State, regional, and King County policies and plans, along with local plans, discussed further in the element subsections below. As part of the process to certify Kirkland's K2044 Plan, the State, Puget Sound Regional Council (PSRC), and King County will review drafts and approve the final Plan, once adopted by City Council.

Additional information about the update process can be found in the briefing memos from the Planning Commission's April 28, 2022<sup>2</sup> and City Council's December 8, 2022<sup>3</sup> meetings. Meeting packets, presentations, and other documents and resources are available on the City's K2044 Comprehensive Plan update webpage at [Kirklandwa.gov/K2044](https://www.kirklandwa.gov/K2044).<sup>4</sup>

## **COMMUNITY OUTREACH AND ENGAGEMENT ACTIVITIES**

Beginning in early 2023, Staff has conducted a substantial number of public outreach and community engagement activities to implement the community engagement plan.<sup>5</sup> Below is a summary of community engagement activities accomplished to date, or in progress as of September 2023:

- EcoNorthwest Equity Review Report<sup>6</sup> of existing Comprehensive Plan elements;
- Project webpage updates and list serv email announcements;
- Community-wide Visioning event (January 2023);

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<sup>1</sup> <https://www.kirklandwa.gov/files/sharedassets/public/v/1/planning-amp-building/kirkland-2044-comp-plan/planning-commission-december-8-2022-k2044-update-overview.pdf>

<sup>2</sup> <https://www.kirklandwa.gov/files/sharedassets/public/v/2/planning-amp-building/kirkland-2044-comp-plan/planning-commission-april-28-2022-comprehensive-plan-engagement-plan-econw-report.pdf>

<sup>3</sup> <https://www.kirklandwa.gov/files/sharedassets/public/v/1/planning-amp-building/kirkland-2044-comp-plan/city-council-dec-13-2022-comprehensive-plan-update-engagement-plan-econw-report.pdf>

<sup>4</sup> <https://www.kirklandwa.gov/Government/Departments/Planning-and-Building/Code-and-Plan-Amendment-Projects/Kirkland-2044-Comprehensive-Plan-Update>

<sup>5</sup> <https://www.kirklandwa.gov/files/sharedassets/public/v/1/planning-amp-building/kirkland-2044-comp-plan/community-engagement-plan-k2044-kirkland-comprehensive-plan-finalwappendixabc12152022.pdf>

<sup>6</sup> <https://www.kirklandwa.gov/files/sharedassets/public/v/1/planning-amp-building/kirkland-2044-comp-plan/equity-review-report-kirkland-comprehensive-plan-econorthwest-final20221108.pdf>

- Surveys (651 responses have been received for the Housing and Human Services survey to date. The survey will be open until the end of October);
- Focus Group recruitment focused on priority populations;
- Focus Group meetings for Sustainability, Climate Change & Environment; Parks; Land Use; Transportation; Housing; and Human Services elements;
- Publication of informational handouts (included materials translated into Arabic, Farsi, Portuguese, Russian, simplified Chinese, and Spanish);
- Presentations to community groups, Boards and Commissions (City Council, Planning Commission, Transportation Commission, Youth Council, Senior Council, Human Services Commission), neighborhood associations, and Kirkland Alliance of Neighborhoods;
- Tabling at community events ( Evergreen Health Fair, Town Hall on Bikes, Eastside for All event, Grand Opening of Totem Lake Connector Bridge, Re-opening of 132nd Square Park, King County Promotores Network Health Fair, Kirkland City Hall for All event);
- Tabling at other locations and events (Peter Kirk Community Center, seasonal events, farmers markets); and,
- Class projects with Lake Washington and Juanita high schools and student surveys.

## **HOUSING ELEMENT**

### **Background**

Washington State’s Growth Management Act (GMA) Section 36.70A.070<sup>7</sup> RCW, amended with House Bill 1220 (2021), requires counties and cities to include a Housing Element within their comprehensive plans to plan and accommodate housing that is affordable to all economic segments of the population, promotes a variety of residential densities and housing types, and encourages preservation of existing housing stock. Counties and cities must conduct a housing needs assessment, set affordable housing targets, and monitor performance to meet those targets. Counties and cities may not prohibit emergency shelters, transitional housing, or permanent supportive housing in any zones in which residential dwelling units or hotels are allowed, and must adopt regulations allowing accessory dwelling units. Kirkland has already fulfilled the bulk of these requirements and will coordinate with King County, A Regional Coalition for Housing (ARCH) and other Eastside cities on needed revisions to the Housing Element.

The existing Housing Element contains 3 goals and 17 related policies. Attachment 1 contains a list of the existing goals and policies without the corresponding narrative text. The entire existing Housing Element can be accessed online.<sup>8</sup>

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<sup>7</sup> <https://app.leg.wa.gov/rcw/default.aspx?cite=36.70a.070>

<sup>8</sup> <https://www.codepublishing.com/WA/Kirkland/html/KirklandCP07/KirklandCP07.html>

**Housing Need**

For the year 2044, Kirkland’s allocation of King County’s growth targets is summarized below. Keep in mind that, as shown in the table below, the City has capacity in its existing Comprehensive Plan for 19,595 additional housing units and 36,082 additional jobs (see Table 1 note, below), which provides significant flexibility to shape its land use future with the assurance that growth targets will be accommodated, particularly when paired with the additional growth that can be accommodated as part of the adopted Comprehensive Plan and Kirkland Zoning Code (KZC) amendments for the NE 85<sup>th</sup> Street Station Area Plan. We would also note that the existing capacity numbers do not fully incorporate the additional capacity associated with Kirkland’s middle housing program.

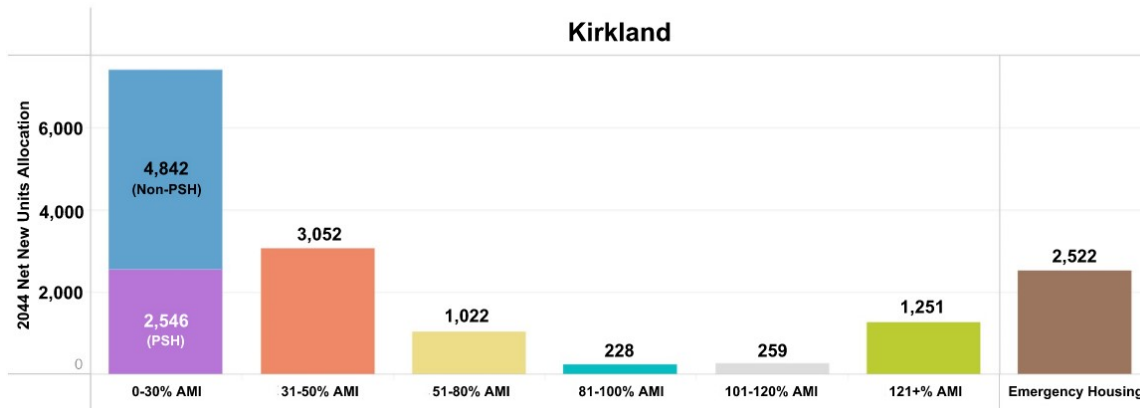
**Table 1: Growth Targets**

| HOUSING UNITS   |                                     |                           | JOBS            |                                     |                           |
|-----------------|-------------------------------------|---------------------------|-----------------|-------------------------------------|---------------------------|
| Existing (2018) | <b>K2044 Target (2019-2044)</b>     | Existing Capacity (2023)* | Existing (2018) | <b>K2044 Target (2019 – 2044)</b>   | Existing Capacity (2023)* |
| 38,656          | <b>13,200 (above 2018 existing)</b> | 19,595                    | 49,280          | <b>26,490 (above 2018 existing)</b> | 36,082                    |

*\*Note: Estimate pending completion of the City’s 2044 capacity analysis. Number reflects approximate remaining capacity from K2035 Plan (units/jobs planned for but not achieved) + additional capacity adopted in NE 85<sup>th</sup> St Station Area Plan*

**Kirkland’s Affordable Housing Targets**

Consistent with the GMA, the King County Planning Policies establish that cities must plan for affordable housing based on a range of income levels and provides allocation of housing needs to local jurisdictions. Table 2 shows King County’s housing needs allocation for Kirkland (13,200) by income levels expressed in Area Median Income (AMI). The table also shows the number of emergency housing units that Kirkland is required to accommodate. Kirkland will need to show how our land use designations will provide sufficient capacity for these affordable housing targets at the respective income levels, and show how the City will accommodate for its share of emergency housing needs with the K2044 update.



**Table 2: Kirkland’s Allocated Housing Needs by AMI plus Emergency Housing Accommodation.** Note: PSH = Permanent Supportive Housing

### Statutory and Policy Guidance for Update

The GMA requires that plan elements be consistent with each other, relevant county-wide planning policies, and relevant multi-county planning policies. Attachment 2 includes a summary of recommendations from regional and local plans that pertain to the Housing Element.

The Comprehensive Plan Update will align with or incorporate recommendations and goals from City plans such as the DEIB 5-Year Roadmap,<sup>9</sup> Housing Strategy Plan,<sup>10</sup> relevant updates about Human Services since the last Comprehensive Plan update in 2015, and suggestions from the EcoNorthwest Equity Review Report.

### Community Engagement Comment Themes

Comments from the community through the Housing and Human Services survey (Attachment 5) and discussion at meetings, public outreach events, and focus groups include the following themes:

- More affordable housing is needed;
- More diverse housing options to help address affordability are needed;
- Concern for displacement of renters and seniors;
- More housing should be focused within walking distance of transit;
- More housing should be suitable for seniors and people with disabilities; and,
- Policies should help lower-income populations attain home ownership.

### Housing Element Study Issues

Throughout the K2044 Update process, staff reviewed feedback from various meetings, focus groups, and public comments and compiled policy/study issues that staff will consider when updating the elements, in addition to updates that are required and alignment with various City, State, and regional plans. The below is a list of key policy issues for the Housing Element; previously discussed with the PC at their July 27, 2023

<sup>9</sup> [https://www.kirklandwa.gov/files/sharedassets/public/v/1/city-managers-office/roadmap-as-adopted\\_1.pdf](https://www.kirklandwa.gov/files/sharedassets/public/v/1/city-managers-office/roadmap-as-adopted_1.pdf)

<sup>10</sup> <https://www.kirklandwa.gov/files/sharedassets/public/v/2/planning-amp-building/housing-strategy-plan-1.pdf>

meeting:

- Encourage more middle housing and other creative housing types in compliance with new State requirements;
- Reduce the number of residential zoning districts to encourage more regulatory consistency citywide;
- Simplify development standards and the permitting process, potentially incorporating Form-Based Code principles, to increase predictability and encourage more development;
- Study how to encourage more housing near existing and planned future transit;
- Consider more compact development such as converting medium density areas to high density areas (to anticipate return of a state transit-oriented development (TOD bill)) and upper middle housing (up to 12-unit multiplex);
- Eliminating maximum densities (in terms of numbers of units per acre) in multifamily and mixed-use districts (i.e., densities would be governed by building envelopes);
- Study minimum densities for more efficient use of available land;
- Up-zone key residential areas (near transit and to build out 10-minute neighborhoods) to increase housing choices affordable to a wider range of incomes (mixed use/mixed income);
- Up-zone or otherwise incentivize the redevelopment of properties owned by religious organizations to accommodate development of affordable housing;
- Reduce parking requirements to reduce housing development costs;
- Anticipate increased density with Community-Initiated Amendment Requests
- Study city-wide inclusionary zoning requirements;
- Consider transfer of development rights to preserve existing affordable housing;
- Consider City-wide commercial linkage fees to better tie economic growth with housing growth;
- Consider policies that require new detached dwelling units to be “ADU-ready,” especially within large homes or large lots, while ensuring that new requirements do not add significant time or process to the permitting process;
- Consider policies that require ADUs to be incorporated into newly-built residential projects, and require new detached dwelling unit projects to be designed to accommodate future ADUs;
- Consider policies that encourage retention of older, smaller homes;
- Consider policies to provide direct assistance to help low- and moderate income households buy a first home; and,
- Consider policies that address displacement of low- and moderate-income households through relocation assistance.

## **HUMAN SERVICES ELEMENT**

### **Background**

The existing Human Services Element goals and policies define the City’s role in fostering diversity and equity, and supporting nonprofit organizations that serve the physical, economic, social, and quality of life needs of members of the community. The

Human Services Element supports the provision of services that are utilized by those who have historically faced barriers in accessing human services because of identities that include race, gender, age, ability/disability, and/or economic status. The Element also supports measures to ensure that Human Services programs are available and accessible to all.

The Human Services Element is used by the Human Services Division (within the Parks and Community Services Department) and the Human Services Commission as a general guidance document and to help guide funding decisions, since the Element sets overarching goals and policies for the provision of Human Services in the City.

The existing Human Services Element contains 6 goals and 26 related policies. Attachment 3 contains a list of the existing goals and policies without the corresponding narrative text. The entire existing Housing Element can be accessed online.<sup>11</sup>

### **Statutory and Policy Guidance for Update**

The Human Services Element is an optional part of the Comprehensive Plan per the GMA. The GMA requires that plan elements be consistent with each other, relevant county-wide planning policies, and relevant multi-county planning policies. Attachment 4 includes a summary of recommendations from regional and local plans that pertain to the Human Services Element.

The Comprehensive Plan Update will align with or incorporate recommendations and goals from City plans such as the DEIB 5-Year Roadmap, Housing Strategy Plan, relevant updates about Human Services since the last Comprehensive Plan update in 2015, and suggestions from the EcoNorthwest Equity Review Report.

### **Community Engagement Comment Themes**

Comments from the community through the Housing and Human Services survey (Attachment 5) and discussion at meetings, public outreach events, and focus groups include the following themes:

- Support for low-income renters;
- Need for more affordable housing options;
- Address behavioral and mental health;
- Support for the unhoused;
- Support for the elderly to be able to continue living in Kirkland;
- Encourage development of affordable housing that has services or amenities like grocery stores on-site;
- More programs that address food access;
- Lack of public transportation options to access certain services; and
- Spreading awareness about programs and services.

### **Human Services Element Study Issues**

Throughout the K2044 Update process, staff reviewed feedback from various meetings, focus groups, and public comments and compiled policy/study issues that staff will consider when updating the elements, in addition to updates that are required and alignment with various City, State, and regional plans. The following is a list of key

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<sup>11</sup> <https://www.codepublishing.com/WA/Kirkland/html/KirklandCP12B/KirklandCP12B.html>

policy issues for the Human Services Element; previously discussed with the PC at their July 27, 2023 meeting:

- Incentivizing the creation of more affordable housing (this will primarily be addressed in the Housing Element, but the Human Services Element will have supportive policy);
- Incentivizing the creation of housing for seniors (this will primarily be addressed in the Housing Element, but the Human Services Element will have supportive policy);
- Recognize the evolving nature of the provision of services to address mental health issues, drug addiction, and homelessness across federal, State, and regional agencies and other organizations, and describe how the City could step in to fund or fill gaps;
- Include information about new agencies, programs, and facilities in the human services field since the Comprehensive Plan was last updated, such as the Regional Crisis Response Agency (RCR), and King County's Health Through Housing Initiative (La Quinta Inn in Kirkland);
- Work towards obtaining reasonable and fair allocation of King County tax dollars (Veterans and Human Services Levy) to City of Kirkland to support initiatives such as Health Through Housing, King County Regional Housing Authority, RCR Agency, homeless outreach, and other services the City provides; and
- Improve awareness of available services and resources

### **QUESTIONS FOR DISCUSSION**

1. Does the Planning Commission have any questions on the regulatory requirements or existing Housing or Human Services goals and policies (from the 2015 update)?
2. Does the Planning Commission have any questions or comments about the study issues?

### **NEXT STEPS**

For the remainder of 2023, staff will continue to conduct the community engagement activities outlined above to gather public input on each Element, attend Board and Commission meetings for their input, and begin to draft edits to each Element. The goal is to have draft Elements of the Comprehensive Plan completed in early 2024 for review by the various Boards and Commissions, with a tentative Planning Commission public hearing set for Spring 2024 and final adoption by the City Council in fall of 2024.

Other tasks in the K2044 Update scope include conducting a land use capacity analysis to measure against the City's assigned jobs and housing growth targets, update the Community Profile, update the Transportation Master Plan (basis for the Transportation Element), and conduct an environmental review of proposed changes.

Attachments:

1. Existing Housing Element goals and policies
2. Housing Element summary of potential State, Regional, County, local policy



topics for consideration

3. Existing Human Services Element goals and policies
4. Human Services Element Summary of potential State, Regional, County, local policy topics for consideration
5. Housing and Human Services survey summary

cc: File: CAM22-00023

Jen Boone, Human Services Manager

## Housing Element – Existing Goals and Polices

*Existing adopted Goals and Policies without corresponding descriptive text. The full text of the adopted Housing Element in the Comprehensive Plan can be accessed online.<sup>1</sup>*

### **Goal H-1: Maintain and enhance the unique residential character of each City neighborhood.**

Policy H-1.1: Incorporate neighborhood character and design principles into standards for new development.

### **Goal H-2: Ensure that Kirkland has a sufficient quantity and variety of housing to meet projected growth and needs of the community.**

Policy H-2.1: Maintain an adequate supply of land zoned appropriately for a variety of housing types and densities.

Policy H-2.2: Promote the development of accessory dwelling units on single-family lots.

Policy H-2.3: Create flexible site and development standards, and maintain efficient development and review systems, that balance the goals of reduced housing development costs with other community goals.

Policy H-2.4: Allow a broad range of housing and site planning approaches in single-family areas to increase housing supply and choice, to reduce cost, and to ensure design quality and neighborhood compatibility.

Policy H-2.5: Allow for the maintenance and redevelopment of existing developments that do not conform to current density standards in planned multifamily areas.

### **Goal H-3: Promote affordable and special needs housing throughout the City for all economic segments of the population.**

Policy H-3.1: Strive to meet the City's proportionate share of the Countywide housing needs of very low-, low-, and moderate-income households.

Policy H-3.2: Require affordable housing when increases to development capacity are considered.

Policy H-3.3: Ensure that affordable housing opportunities are not concentrated, but are available throughout the City and especially in areas with good access to transit, employment, and shopping.

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<sup>1</sup> <https://www.codepublishing.com/WA/Kirkland/cgi/NewSmartCompile.pl?path=html/KirklandCP07/KirklandCP07.html>

- Policy H-3.4: Preserve, maintain, and improve existing affordable housing through assistance to residents and housing providers.
- Policy H-3.5: Support housing acquisition and creation by private or nonprofit organizations, housing authorities, or other social and health service agencies for very low-, low- and moderate- income residents.
- Policy H-3.6: Ensure that regulations do not unduly restrict group homes or other housing options for persons with special needs.
- Policy H-3.7: Support a range of housing options and services to move homeless persons and families to long-term financial independence. Support regional efforts to prevent homelessness.
- Policy H-3.8: Cooperate at a regional level to increase the base of both public and private support necessary to address local housing needs.
- Policy H-3.9: Support housing options, programs, and services that allow seniors to stay in their homes or neighborhood. Encourage universal design improvements that increase housing accessibility.
- Policy H-3.10: Support efforts to achieve a geographic balance in siting special-needs housing throughout the City and region, including support of housing in jurisdictions that serve residents from elsewhere on the Eastside.
- Policy H-3.11: Protect fair and equal access to housing for all persons and prohibit any activity that results in discrimination in housing.

## K2044 Comprehensive Plan Update Briefing for the Housing Element

Summary of new or revised policies and/or regulatory changes for consistency with State, Regional, King County Planning Policies, and local goals for the Housing Element

- **Washington State Growth Management Act (GMA)** – goals and amendments since the last update;<sup>1</sup>
- **Washington State Department of Commerce (DOC)** – periodic review checklists will address requirements of state law, and identify policy and regulatory updates required under new state laws;<sup>2</sup>
- **Puget Sound Regional Council (PSRC)** – periodic review checklist for cities and regional centers, the Regional Growth Strategy and multi-county planning policies provided for in PSRC’s Vision 2050 Growth Strategy Plan;<sup>3</sup> 2050 Regional Transportation Plan;<sup>4</sup>
  - Housing: Displacement and Racially-Disparate Impacts
  - Housing Element Guide
  - Equity
  - Significantly reduce greenhouse gas emissions
- **King County Countywide Planning Policies (CPPs)**<sup>5</sup> adopted by King County which address growth management issues in King County and allocates employment and housing growth targets to each city
  - Support a range of affordable, accessible, and healthy housing choices
  - Respond to the legacy of discriminatory housing and land use policies and practices
  - Weaving equity into all policies
  - Climate Change Mitigation, Adaptation and Resilience

Local plans, goals and requirements

- **EcoNorthwest Equity Review Report**<sup>6</sup>  
Specific recommendations for the Housing element and related guidance:
  - Acknowledge history of racism in housing

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<sup>1</sup> <https://app.leg.wa.gov/RCW/default.aspx?cite=36.70A.020>

<sup>2</sup> <https://deptofcommerce.app.box.com/s/lzqh1lwfi2qn6drg964412r43tv780hh>

<sup>3</sup> <https://www.psrc.org/sites/default/files/2022-11/vision-2050-plan.pdf>

<sup>4</sup> <https://www.psrc.org/planning-2050/regional-transportation-plan>

<sup>5</sup> [https://cdn.kingcounty.gov/-/media/king-county/depts/executive/performance-strategy-budget/regional-planning/cpps/2021\\_cpps-adopted\\_19384-amended\\_19553.pdf?rev=7ea6e59c9810495db4335e3b6b6d35e8&hash=F3190536F7D2C1A28BE15E62E82C42D9](https://cdn.kingcounty.gov/-/media/king-county/depts/executive/performance-strategy-budget/regional-planning/cpps/2021_cpps-adopted_19384-amended_19553.pdf?rev=7ea6e59c9810495db4335e3b6b6d35e8&hash=F3190536F7D2C1A28BE15E62E82C42D9)

<sup>6</sup> <https://www.kirklandwa.gov/files/sharedassets/public/v/1/planning-amp-building/kirkland-2044-comp-plan/equity-review-report-kirkland-comprehensive-plan-econorthwest-final20221108.pdf>

- Lead with racial equity using data and community touchpoints
  - Improve the City's efforts to preserve existing affordable housing stock and mitigate displacement of vulnerable residents and services
  - Develop housing policies/strategies useful for addressing the housing needs of renters
  - Use active rather than passive policy language
  - Use of asset-based language (instead of using term homeless, instead use unhoused)
  - Use of inclusive language and assumptions by using specific descriptors to convey meaning that is easily understood
  - Incorporate emissions reduction policies and actions that contribute meaningfully toward regional greenhouse gas emission goals, along with equitable climate resiliency measures
  - Climate resilience actions focused on equitable outcomes, particularly for historically marginalized communities, at greater risk and with fewer resources.
- **Kirkland Diversity, Equity, Inclusion, Belonging (DEIB) 5 Year Roadmap<sup>7</sup>**  
The City will identify and utilize an equity-centered third-party review process for the City's Comprehensive Plan and other long-range planning processes. This will ensure that the perspectives, insights, and voices of underrepresented groups and communities are included in the creation and review of such plans helps them be reflective of Kirkland's diverse community.
- **City Council Goals 2023-2024<sup>8</sup>**  
City Council Goal: Attainable Housing and Vibrant Neighborhoods  
  
Prioritize the retention and construction of attainable and diverse housing throughout the City. Partner with King County to implement the Health Through Housing permanent supportive housing project in Lakeview. Partner with ARCH, developers, and non-profit agencies to implement the affordable housing projects Polaris and Ardea in Totem Lake, and the Kirkland Heights renovation and expansion in Evergreen Hill. Complete affordable housing requirements and incentive zoning for the NE 85th Street Station Area Plan. Monitor implementation through Kirkland's Housing Dashboard.
- **Sustainability Master Plan (SMP)<sup>9</sup>**  
Goals related to Housing include:
    - Goal HC-11: Expand housing options for all income levels.
    - Goal HC-10: Dismantle institutional and structural racism in Kirkland to increase social equity and environmental justice city-wide.

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<sup>7</sup> [https://www.kirklandwa.gov/files/sharedassets/public/v/1/city-managers-office/roadmap-as-adopted\\_1.pdf](https://www.kirklandwa.gov/files/sharedassets/public/v/1/city-managers-office/roadmap-as-adopted_1.pdf)

<sup>8</sup> <https://www.kirklandwa.gov/Government/City-Council/City-Work-Program>

<sup>9</sup> <https://www.kirklandwa.gov/files/sharedassets/public/v/1/public-works/recycling/sustainability/sustainability-master-plan-adopted-dec-2020.pdf>

- Goal ES-5: Reduce emissions of pipeline gas and other fossil fuels from all buildings by 20% by 2025 and 50% by 2030, as compared to a 2017 baseline
- Goal BI1: Certify all new construction as High-Performing Green Buildings by 2025
- Goal BI-2: Increase the resilience of the built environment by requiring 50% of new construction to be certified Net-Zero-Energy by 2025 and 100% of new construction to be certified Net-Zero-Energy by 2030.
- Goal BI-3: Achieve the K4C goal to reduce energy use in all existing buildings by 25% by 2030 and 45% by 2050 compared to a 2017 baseline.
- Goal BI-4: Reduce water use in buildings by 10% by 2025 and 20% by 2030 compared to a 2019 baseline.

## Human Services Element – Existing Goals and Policies

*Existing adopted Goals and Policies without corresponding descriptive text. The full text of the adopted Human Services Element in the Comprehensive Plan can be accessed online.<sup>1</sup>*

**Goal HS-1: Support diversity in City government and in the community by encouraging awareness, acknowledgment and sensitivity, and by being inclusive of Kirkland’s entire populace.**

Policy HS-1.1:

Engage the diverse populations within Kirkland to create an inclusive community.

**Goal HS-2: Foster a City government and a community free of discrimination and committed to justice and social equity.**

Policy HS-2.1:

Work to achieve a community where everyone is treated with respect and given equitable access to resources.

**Goal HS-3: Build a community in which families, neighbors, schools, and organizations all work together to help young people become engaged, competent and responsible members of the community.**

Policy HS-3.1:

Maintain and support the Kirkland Youth Council.

Policy HS-3.2:

Coordinate with the Kirkland Teen Union Building to provide a safe place for youth and provide recreational/educational activities and social programming.

Policy HS-3.3:

Provide connections between Kirkland youth and their community by partnering with the City, school district, and local youth-serving organizations.

Policy HS-3.4:

Provide access to information and services for Kirkland youth.

Policy HS-3.5:

Promote healthy lifestyles.

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<sup>1</sup> <https://www.codepublishing.com/WA/Kirkland/html/KirklandCP12B/KirklandCP12B.html>

Policy HS-3.6:  
Establish positive relationships between youth and Kirkland Police.

Policy HS-3.7:  
Support programs working to lower youth violence, substance abuse, depression and suicide in the community.

**Goal HS-4: Maintain and improve the quality of life for Kirkland residents 50 years and older.**

Policy HS-4.1:  
Maintain and support the Senior Council.

Policy HS-4.2:  
Provide opportunities for residents 50 years and older to be active, connected, and engaged in the community.

Policy HS-4.3:  
Provide access to information, resources, services, and programs for older adults.

Policy HS-4.4:  
Maintain a safe environment for older adults in the community.

Policy HS-4.5:  
Encourage affordable and appropriately designed older adult housing.

**Goal HS-5: Create a community in which all members have the ability to meet their basic physical, economic and social needs, and the opportunity to enhance their quality of life.**

Policy HS-5.1:  
Regularly assess local human service needs, and provide leadership in the development of services to address newly identified needs.

Policy HS-5.2:  
Promote community awareness of human service needs, the resources available to meet those needs, and the gaps in services.

Policy HS-5.3:  
Provide funding for local nonprofit organizations serving the needs of Kirkland residents.

Policy HS-5.4:  
Maintain and support a Human Services Advisory Committee.

Policy HS-5.5:

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Commit Community Development Block Grant Funds (CDBG) to affordable housing and house repairs for low- and moderate-income residents.

Policy HS-5.6:

Participate and provide leadership in local and regional human service efforts.

Policy HS-5.7:

Encourage the development of partnerships among the City, schools, human services providers and others, to address the needs of children and families within the school setting.

Policy HS-5.8:

Ensure human service programs are available and financially accessible.

Policy HS-5.9:

Prior to adoption, consider impacts to human services of any proposed legislation, including City codes and regulations.

Policy HS-5.10:

Administer community donation programs.

**Goal HS-6: Encourage human service organizations to make their services physically accessible to all.**

Policy HS-6.1:

Encourage services to become accessible to all in the community by removing any barriers, including but not limited to architectural, cultural, language, communication, and location.

Policy HS-6.2:

Coordinate with human services organizations to locate facilities near commercial centers where transit and non-motorized facilities exist.

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## K2044 Comprehensive Plan Update Briefing for the Human Services Element

Summary of new or revised policies and/or regulatory changes for consistency with State, Regional, King County Planning Policies, and local goals for the Human Services Element

- **Washington State Growth Management Act (GMA)** – goals and amendments since the last update;<sup>1</sup>
- **Washington State Department of Commerce (DOC)** – periodic review checklists will address requirements of state law, and identify policy and regulatory updates required under new state laws;<sup>2</sup>
- **Puget Sound Regional Council (PSRC)** – periodic review checklist for cities and regional centers, the Regional Growth Strategy and multi-county planning policies provided for in PSRC’s Vision 2050 Growth Strategy Plan;<sup>3</sup> 2050 Regional Transportation Plan;<sup>4</sup>
  - Housing: Displacement and Racially-Disparate Impacts
  - Equity
- **King County Countywide Planning Policies (CPPs)**<sup>5</sup> adopted by King County which address growth management issues in King County and allocates employment and housing growth targets to each city
  - Support a range of affordable, accessible, and healthy housing choices
  - Weaving equity into all policies
  - Equitable access to public services

Local plans, goals and requirements

- **EcoNorthwest Equity Review Report**<sup>6</sup>  
Specific recommendations for the Human Services element and related guidance:
  - Align with the City’s DEIB Plan
  - More in-depth consideration of the equitable distribution of the City’s funding and engagement with Human Service providers/organizations
  - Avoid using the terminology “special needs” and update outdated language

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<sup>1</sup> <https://app.leg.wa.gov/RCW/default.aspx?cite=36.70A.020>

<sup>2</sup> <https://deptofcommerce.app.box.com/s/lzqh1lwfi2qn6drg964412r43tv780hh>

<sup>3</sup> <https://www.psrc.org/sites/default/files/2022-11/vision-2050-plan.pdf>

<sup>4</sup> <https://www.psrc.org/planning-2050/regional-transportation-plan>

<sup>5</sup> [https://cdn.kingcounty.gov/-/media/king-county/depts/executive/performance-strategy-budget/regional-planning/cpps/2021\\_cpps-adopted\\_19384-amended\\_19553.pdf?rev=7ea6e59c9810495db4335e3b6b6d35e8&hash=F3190536F7D2C1A28BE15E62E82C42D9](https://cdn.kingcounty.gov/-/media/king-county/depts/executive/performance-strategy-budget/regional-planning/cpps/2021_cpps-adopted_19384-amended_19553.pdf?rev=7ea6e59c9810495db4335e3b6b6d35e8&hash=F3190536F7D2C1A28BE15E62E82C42D9)

<sup>6</sup> <https://www.kirklandwa.gov/files/sharedassets/public/v/1/planning-amp-building/kirkland-2044-comp-plan/equity-review-report-kirkland-comprehensive-plan-econorthwest-final20221108.pdf>

- Use of asset-based language (instead of using term homeless, instead use unhoused)
  - Use of inclusive language and assumptions by using specific descriptors to convey meaning that is easily understood
- **Kirkland Diversity, Equity, Inclusion, Belonging (DEIB) 5 Year Roadmap<sup>7</sup>**  
The City will identify and utilize an equity-centered third-party review process for the City's Comprehensive Plan and other long-range planning processes. This will ensure that the perspectives, insights, and voices of underrepresented groups and communities are included in the creation and review of such plans helps them be reflective of Kirkland's diverse community.

Recommendations related to Human Services include:

- Shared application for Human Services funding
- Welcoming America certification
- Support national racial justice initiatives
- Regular tracking and reporting of data
- CMO in coordination with the Human Service Division and other relevant departments will continue to contribute to regional events and conferences to develop shared analysis, learning, and planning with government and community groups within the Northwest Region

- **City Council Goals 2023-2024<sup>8</sup>**

City Council Goal: Community Safety, Inclusive & Equitable Community, and Supportive Human Services

Implement the Regional Crisis Response Agency and establish a North End Behavioral Health Crisis Clinic with the cities of Bothell, Kenmore, Lake Forest Park, and Shoreline in partnership with King County and the State of Washington.

City Council Goal: Inclusive and Equitable Community

Complete priority tasks of the Diversity, Equity, Inclusion and Belonging Five Year Roadmap and update the Roadmap with new tasks identified by the community, the Council and the staff.

City Council Goal: Attainable Housing and Vibrant Neighborhoods

Prioritize the retention and construction of attainable and diverse housing throughout the City. Partner with King County to implement the Health Through Housing permanent supportive housing project in Lakeview. Partner with ARCH, developers, and non-profit agencies to implement the affordable housing projects Polaris and Ardea in Totem Lake, and the Kirkland Heights renovation and expansion in Evergreen Hill. Complete

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<sup>7</sup> [https://www.kirklandwa.gov/files/sharedassets/public/v/1/city-managers-office/roadmap-as-adopted\\_1.pdf](https://www.kirklandwa.gov/files/sharedassets/public/v/1/city-managers-office/roadmap-as-adopted_1.pdf)

<sup>8</sup> <https://www.kirklandwa.gov/Government/City-Council/City-Work-Program>

affordable housing requirements and incentive zoning for the NE 85th Street Station Area Plan. Monitor implementation through Kirkland's Housing Dashboard.

- **Sustainability Master Plan (SMP)<sup>9</sup>**

Goals related to Human Services include:

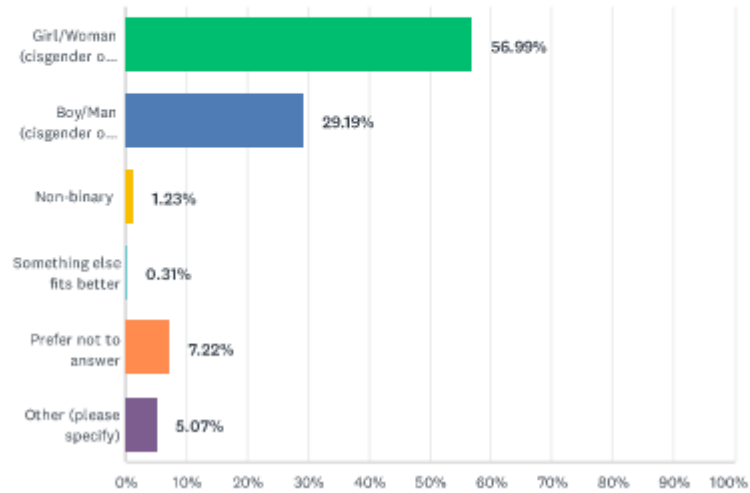
- Goal HC-6: Address the homelessness crisis in Kirkland and regionally. Ensure that unhoused residents are connected to life-safety services by coordinating the City's response to the homelessness crisis and providing ongoing case management support.
- Goal HC-7: Build a community in which families, neighbors, schools, and organizations all work together to help young people become engaged, competent and responsible members of the community.
- Goal HC-8: Enhance the City of Kirkland as a safe, inclusive, and welcoming place for all.
- Goal HC-9: Cultivate a welcoming and inclusive community for immigrants and refugees.
- Goal HC-10: Dismantle institutional and structural racism in Kirkland to increase social equity and environmental justice city-wide.

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<sup>9</sup> <https://www.kirklandwa.gov/files/sharedassets/public/v/1/public-works/recycling/sustainability/sustainability-master-plan-adopted-dec-2020.pdf>

## Q1 To which gender identity do you mostly identify?

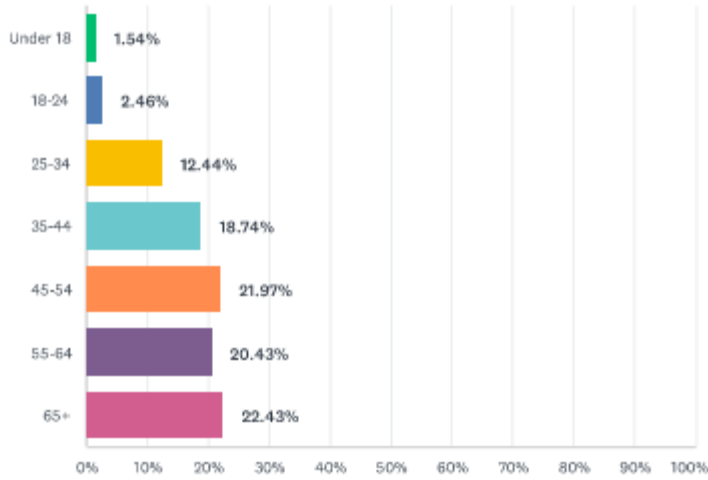
Answered: 651 Skipped: 0



| ANSWER CHOICES                        | RESPONSES |            |
|---------------------------------------|-----------|------------|
| Girl/Woman (cisgender or transgender) | 56.99%    | 371        |
| Boy/Man (cisgender or transgender)    | 29.19%    | 190        |
| Non-binary                            | 1.23%     | 8          |
| Something else fits better            | 0.31%     | 2          |
| Prefer not to answer                  | 7.22%     | 47         |
| Other (please specify)                | 5.07%     | 33         |
| <b>TOTAL</b>                          |           | <b>651</b> |

## Q2 What is your age?

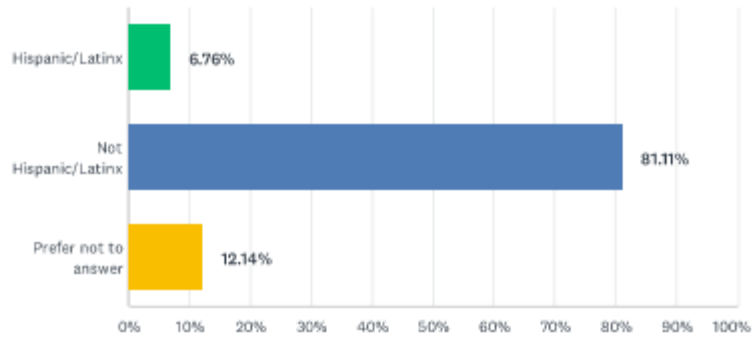
Answered: 651 Skipped: 0



| ANSWER CHOICES | RESPONSES |     |
|----------------|-----------|-----|
| Under 18       | 1.54%     | 10  |
| 18-24          | 2.46%     | 16  |
| 25-34          | 12.44%    | 81  |
| 35-44          | 18.74%    | 122 |
| 45-54          | 21.97%    | 143 |
| 55-64          | 20.43%    | 133 |
| 65+            | 22.43%    | 146 |
| TOTAL          |           | 651 |

### Q3 What is your ethnicity?

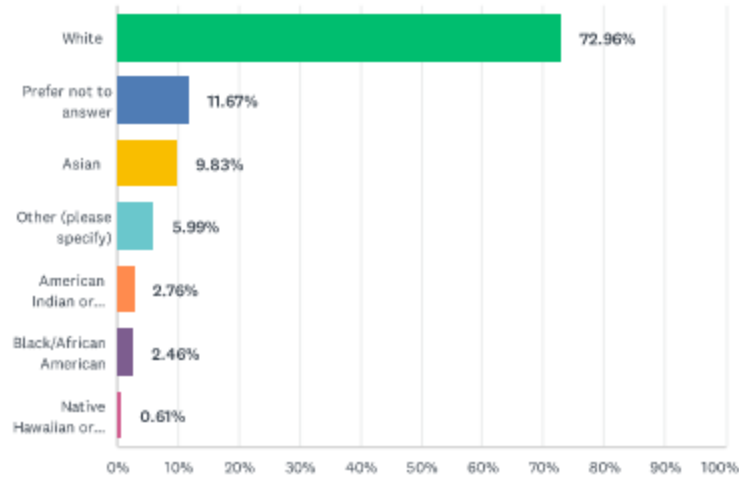
Answered: 651 Skipped: 0



| ANSWER CHOICES       | RESPONSES |     |
|----------------------|-----------|-----|
| Hispanic/Latinx      | 6.76%     | 44  |
| Not Hispanic/Latinx  | 81.11%    | 528 |
| Prefer not to answer | 12.14%    | 79  |
| TOTAL                |           | 651 |

### Q4 Do you consider yourself...(Please select all that apply.)

Answered: 651 Skipped: 0

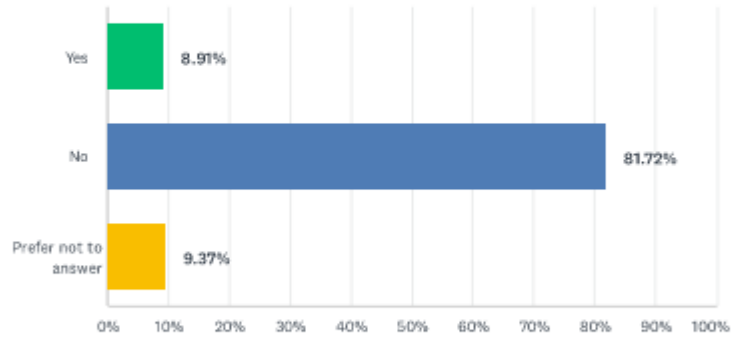


| ANSWER CHOICES                            | RESPONSES |     |
|---|-----------|-----|
| White                                     | 72.96%    | 475 |
| Prefer not to answer                      | 11.67%    | 76  |
| Asian                                     | 9.83%     | 64  |
| Other (please specify)                    | 5.99%     | 39  |
| American Indian or Alaskan Native         | 2.76%     | 18  |
| Black/African American                    | 2.46%     | 16  |
| Native Hawaiian or other Pacific Islander | 0.61%     | 4   |
| Total Respondents: 651                    |           |     |



### Q5 Are you part of the LGBTQIA+ community?

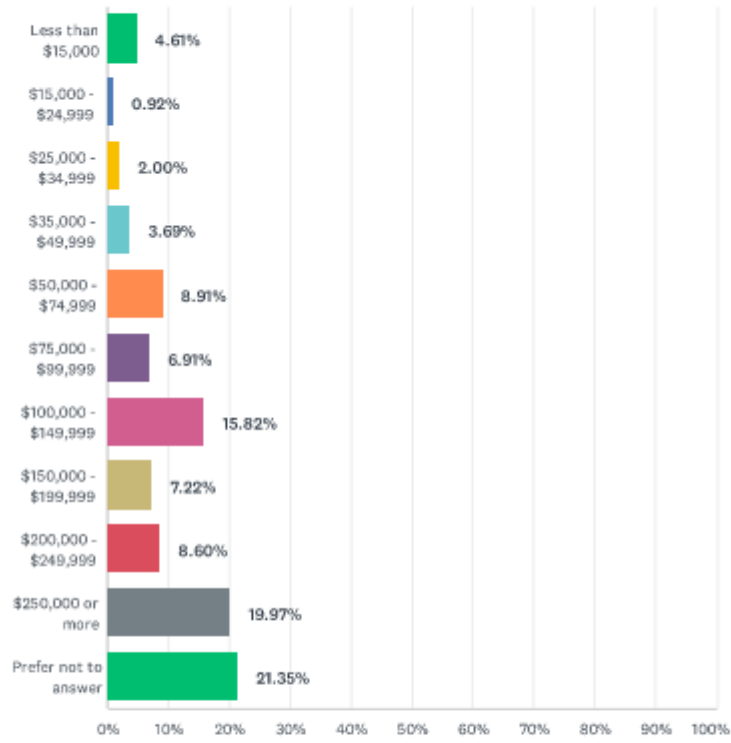
Answered: 651 Skipped: 0



| ANSWER CHOICES       | RESPONSES  |
|----------------------|------------|
| Yes                  | 8.91% 58   |
| No                   | 81.72% 532 |
| Prefer not to answer | 9.37% 61   |
| TOTAL                | 651        |

## Q6 What is your household income?

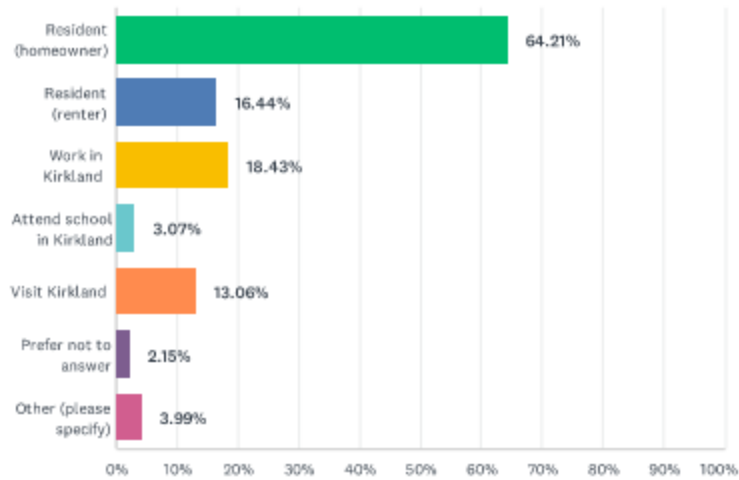
Answered: 651 Skipped: 0



| ANSWER CHOICES        | RESPONSES |            |
|-----------------------|-----------|------------|
| Less than \$15,000    | 4.61%     | 30         |
| \$15,000 - \$24,999   | 0.92%     | 6          |
| \$25,000 - \$34,999   | 2.00%     | 13         |
| \$35,000 - \$49,999   | 3.69%     | 24         |
| \$50,000 - \$74,999   | 8.91%     | 58         |
| \$75,000 - \$99,999   | 6.91%     | 45         |
| \$100,000 - \$149,999 | 15.82%    | 103        |
| \$150,000 - \$199,999 | 7.22%     | 47         |
| \$200,000 - \$249,999 | 8.60%     | 56         |
| \$250,000 or more     | 19.97%    | 130        |
| Prefer not to answer  | 21.35%    | 139        |
| <b>TOTAL</b>          |           | <b>651</b> |

## Q7 Relationship to Kirkland (Select all that apply)

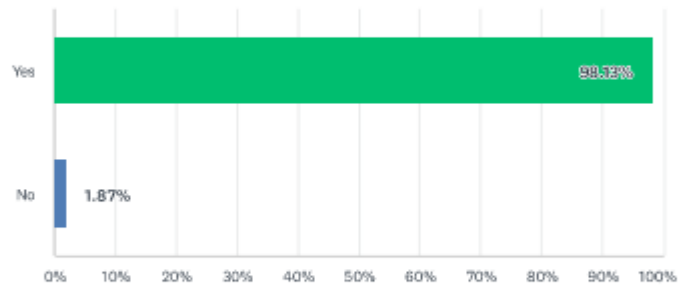
Answered: 651 Skipped: 0



| ANSWER CHOICES            | RESPONSES |     |
|---------------------------|-----------|-----|
| Resident (homeowner)      | 64.21%    | 418 |
| Resident (renter)         | 16.44%    | 107 |
| Work in Kirkland          | 18.43%    | 120 |
| Attend school in Kirkland | 3.07%     | 20  |
| Visit Kirkland            | 13.06%    | 85  |
| Prefer not to answer      | 2.15%     | 14  |
| Other (please specify)    | 3.99%     | 26  |
| Total Respondents: 651    |           |     |

## Q8 Are you currently housed?

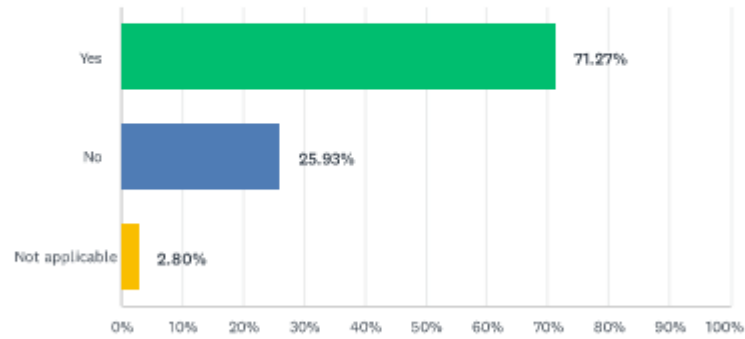
Answered: 643 Skipped: 8



| ANSWER CHOICES | RESPONSES |     |
|----------------|-----------|-----|
| Yes            | 98.13%    | 631 |
| No             | 1.87%     | 12  |
| TOTAL          |           | 643 |

### Q9 Have you ever bought or tried to buy a home or condominium in Kirkland?

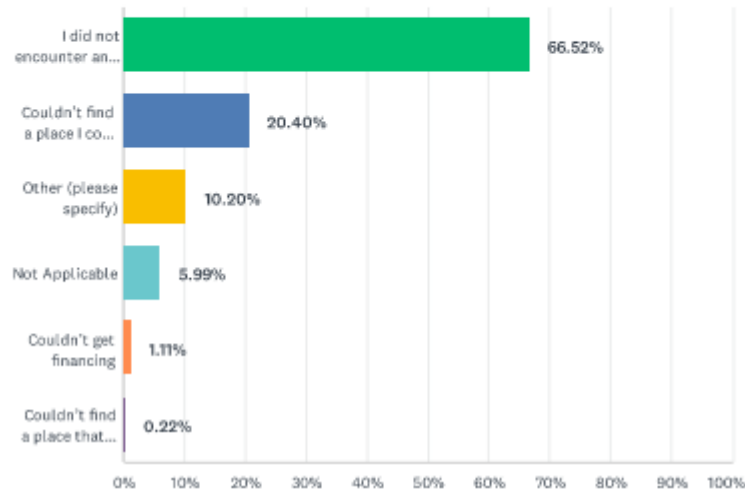
Answered: 644 Skipped: 7



| ANSWER CHOICES | RESPONSES  |
|----------------|------------|
| Yes            | 71.27% 459 |
| No             | 25.93% 167 |
| Not applicable | 2.80% 18   |
| TOTAL          | 644        |

**Q10 When you were trying to buy a home in Kirkland, did you encounter any of the following barriers? (check all that apply)**

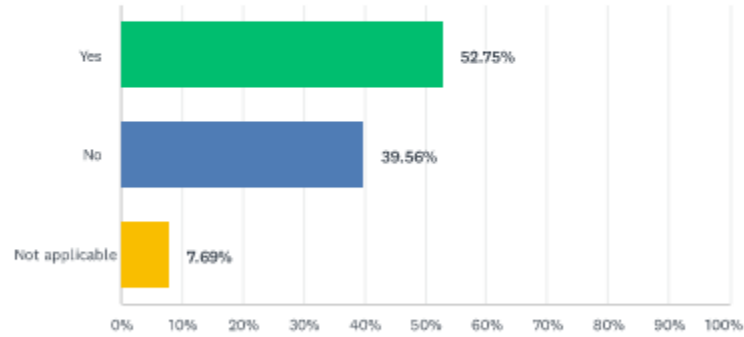
Answered: 451 Skipped: 200



| ANSWER CHOICES  | RESPONSES |     |
|---|-----------|-----|
| I did not encounter any barriers  | 66.52%    | 300 |
| Couldn't find a place I could afford  | 20.40%    | 92  |
| Other (please specify)  | 10.20%    | 46  |
| Not Applicable  | 5.99%     | 27  |
| Couldn't get financing  | 1.11%     | 5   |
| Couldn't find a place that is Americans with Disabilities Act (ADA) accessible or could accommodate my disability | 0.22%     | 1   |
| Total Respondents: 451  |           |     |

### Q11 Have you ever rented or tried to rent a home or apartment in Kirkland?

Answered: 182 Skipped: 469

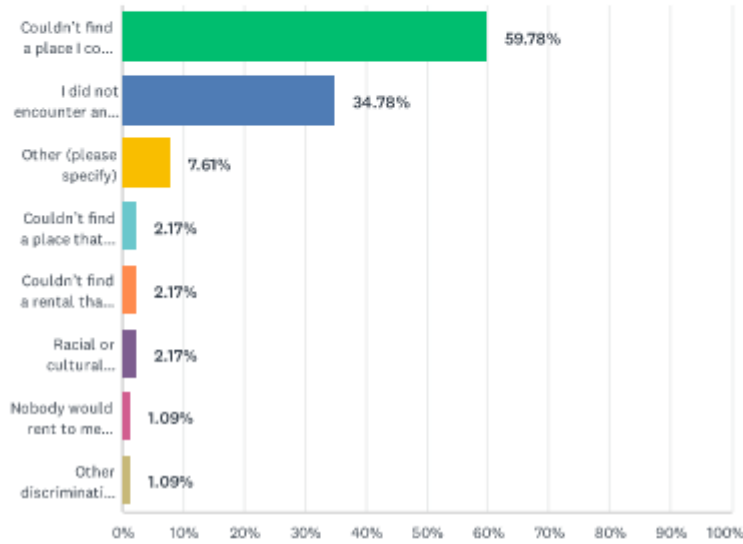


| ANSWER CHOICES | RESPONSES |     |
|----------------|-----------|-----|
| Yes            | 52.75%    | 96  |
| No             | 39.56%    | 72  |
| Not applicable | 7.69%     | 14  |
| TOTAL          |           | 182 |



**Q12 When you were trying to rent in Kirkland, did you encounter any of the following barriers? (check all that apply)**

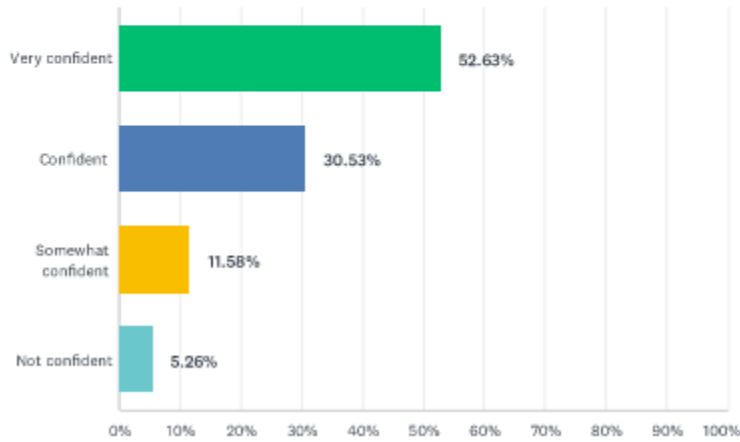
Answered: 92 Skipped: 559



| ANSWER CHOICES   | RESPONSES |    |
|--|-----------|----|
| Couldn't find a place I could afford   | 59.78%    | 55 |
| I did not encounter any barriers   | 34.78%    | 32 |
| Other (please specify)   | 7.61%     | 7  |
| Couldn't find a place that is ADA accessible or could accommodate my disability      | 2.17%     | 2  |
| Couldn't find a rental that would accept Section 8 housing vouchers or other subsidy | 2.17%     | 2  |
| Racial or cultural discrimination  | 2.17%     | 2  |
| Nobody would rent to me because of past evictions                                    | 1.09%     | 1  |
| Other discrimination   | 1.09%     | 1  |
| Total Respondents: 92  |           |    |

### Q13 How confident are you that your household will be able to pay your next rent payment on time?

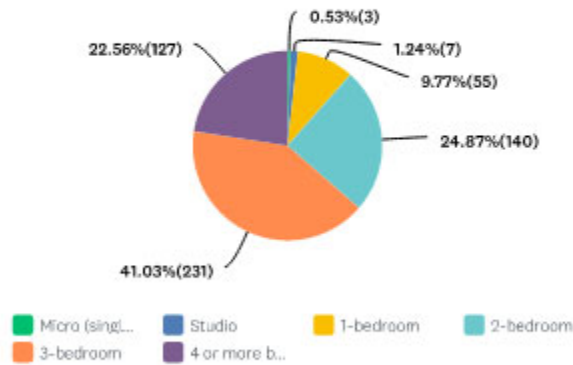
Answered: 95 Skipped: 556



| ANSWER CHOICES     | RESPONSES |           |
|--------------------|-----------|-----------|
| Very confident     | 52.63%    | 50        |
| Confident          | 30.53%    | 29        |
| Somewhat confident | 11.58%    | 11        |
| Not confident      | 5.26%     | 5         |
| <b>TOTAL</b>       |           | <b>95</b> |

## Q14 What size home do you currently require?

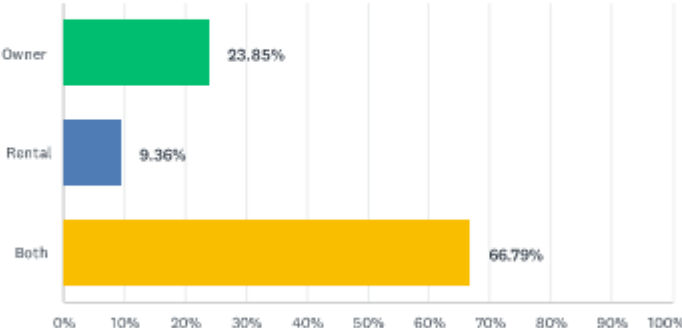
Answered: 563 Skipped: 88



| ANSWER CHOICES                | RESPONSES |            |
|-------------------------------|-----------|------------|
| Micro (single room) apartment | 0.53%     | 3          |
| Studio                        | 1.24%     | 7          |
| 1-bedroom                     | 9.77%     | 55         |
| 2-bedroom                     | 24.87%    | 140        |
| 3-bedroom                     | 41.03%    | 231        |
| 4 or more bedrooms            | 22.56%    | 127        |
| <b>TOTAL</b>                  |           | <b>563</b> |

### Q15 Should Kirkland's policies and actions focus on future owner or rental housing?

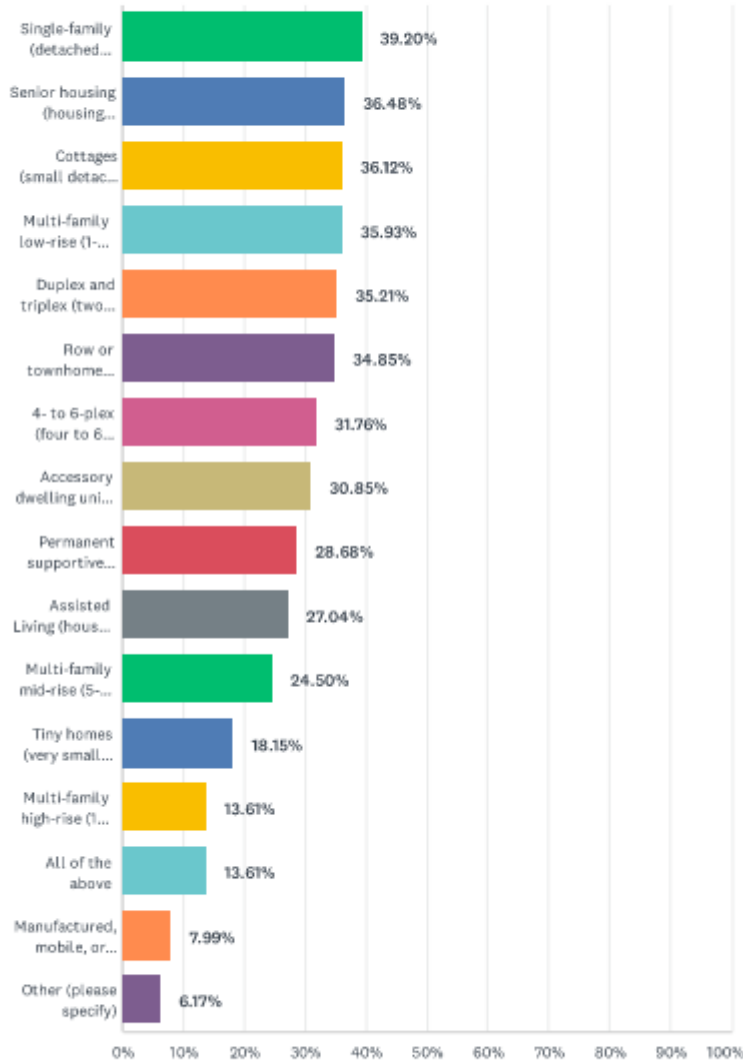
Answered: 545 Skipped: 106



| ANSWER CHOICES | RESPONSES  |
|----------------|------------|
| Owner          | 23.85% 130 |
| Rental         | 9.36% 51   |
| Both           | 66.79% 364 |
| TOTAL          | 545        |

### Q16 Which housing types are currently most needed in Kirkland? (check all that apply)

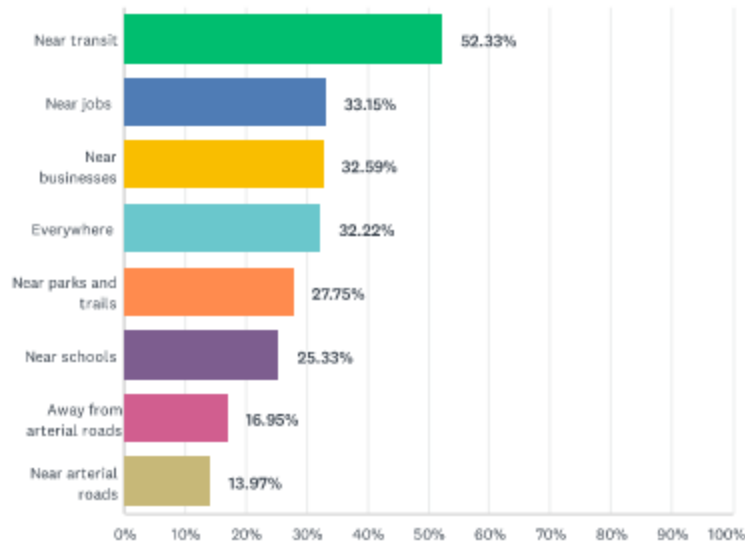
Answered: 551 Skipped: 100



| ANSWER CHOICES  | RESPONSES  |
|---|------------|
| Single-family (detached housing on separate lot)  | 39.20% 216 |
| Senior housing (housing suitable for needs of aging population)   | 36.48% 201 |
| Cottages (small detached house)   | 36.12% 199 |
| Multi-family low-rise (1-4 stories of housing)  | 35.93% 198 |
| Duplex and triplex (two and three attached or stacked houses)   | 35.21% 194 |
| Row or townhome housing   | 34.85% 192 |
| 4- to 6-plex (four to 6 attached or stacked houses)   | 31.76% 175 |
| Accessory dwelling units (small backyard cottage)   | 30.85% 170 |
| Permanent supportive housing (housing and social service for people transitioning from homelessness)                    | 28.68% 158 |
| Assisted Living (housing for people with disabilities or for adults who cannot or who choose not to live independently) | 27.04% 149 |
| Multi-family mid-rise (5-9 stories of housing)  | 24.50% 135 |
| Tiny homes (very small detached housing)  | 18.15% 100 |
| Multi-family high-rise (10 or more stories of housing)  | 13.61% 75  |
| All of the above  | 13.61% 75  |
| Manufactured, mobile, or modular housing (prefabricated offsite and assembled on-site)                                  | 7.99% 44   |
| Other (please specify)  | 6.17% 34   |
| Total Respondents: 551  |            |

## Q17 Where would you like to see more housing? (check all that apply)

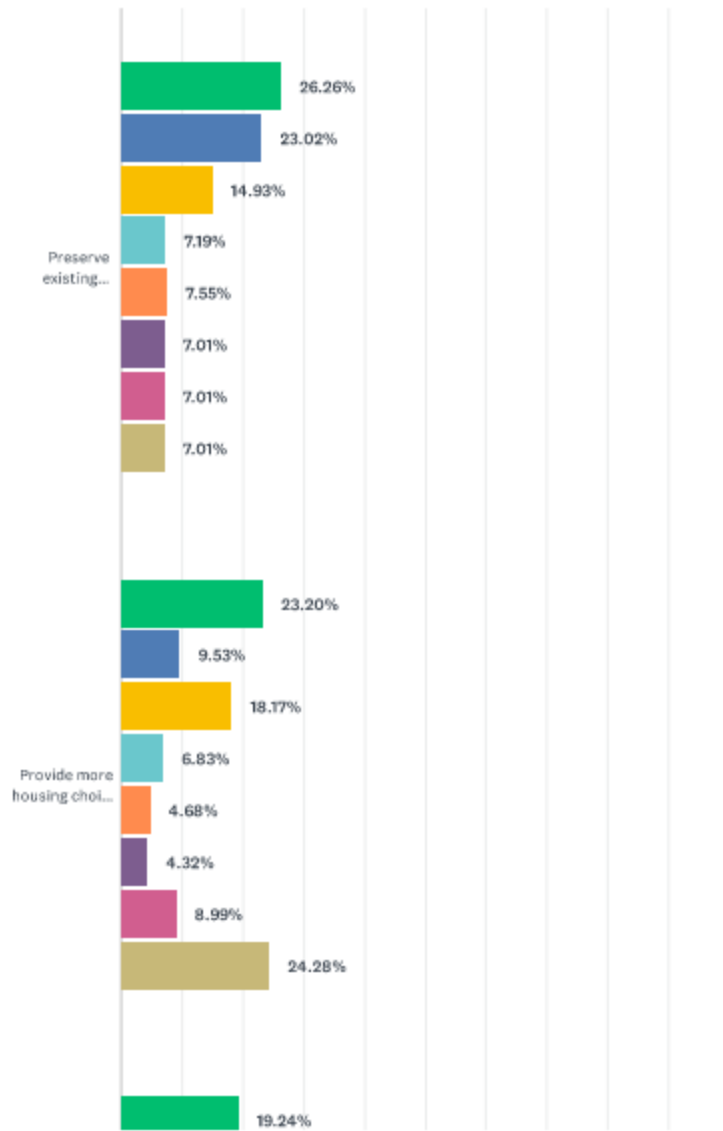
Answered: 537 Skipped: 114



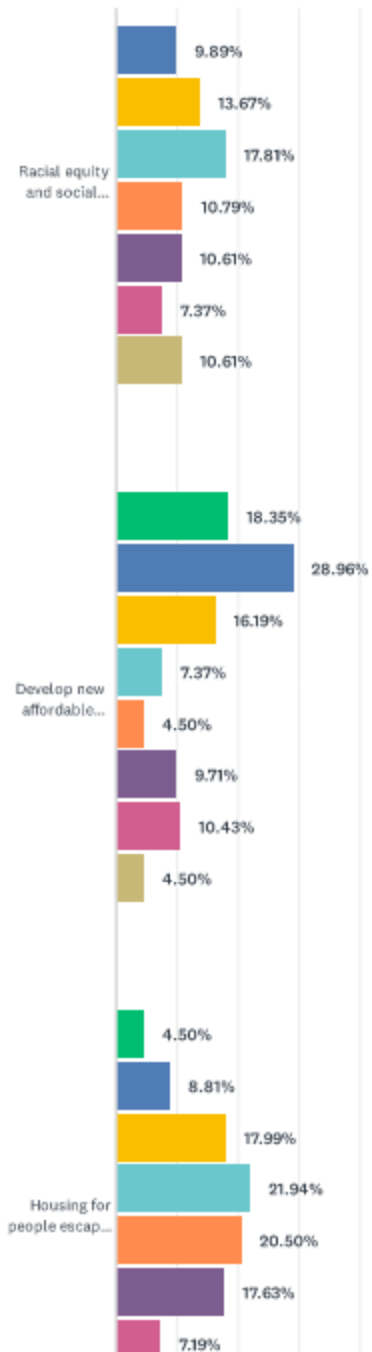
| ANSWER CHOICES           | RESPONSES |     |
|--------------------------|-----------|-----|
| Near transit             | 52.33%    | 281 |
| Near jobs                | 33.15%    | 178 |
| Near businesses          | 32.59%    | 175 |
| Everywhere               | 32.22%    | 173 |
| Near parks and trails    | 27.75%    | 149 |
| Near schools             | 25.33%    | 136 |
| Away from arterial roads | 16.95%    | 91  |
| Near arterial roads      | 13.97%    | 75  |
| Total Respondents: 537   |           |     |

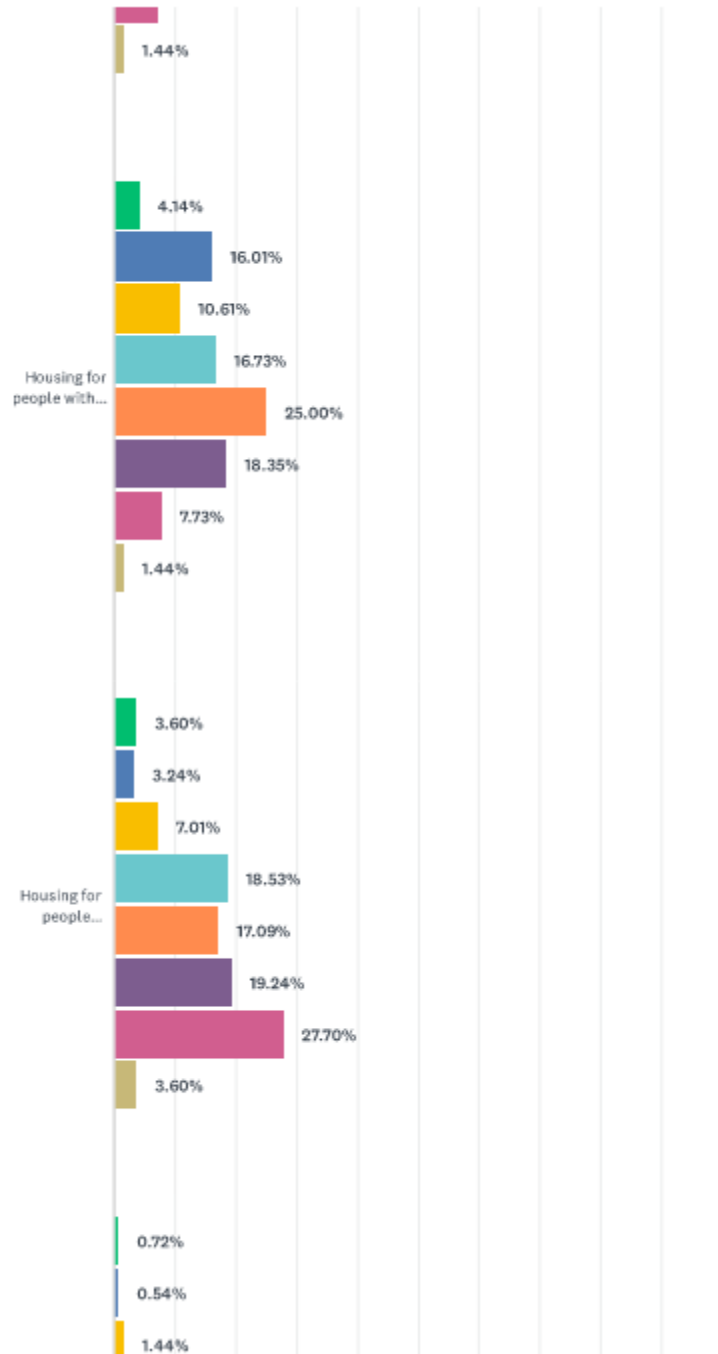
**Q18 Please rank the following housing policies in the order you feel Kirkland should prioritize them throughout the City. (1 as the highest priority; 8 as lowest priority)**

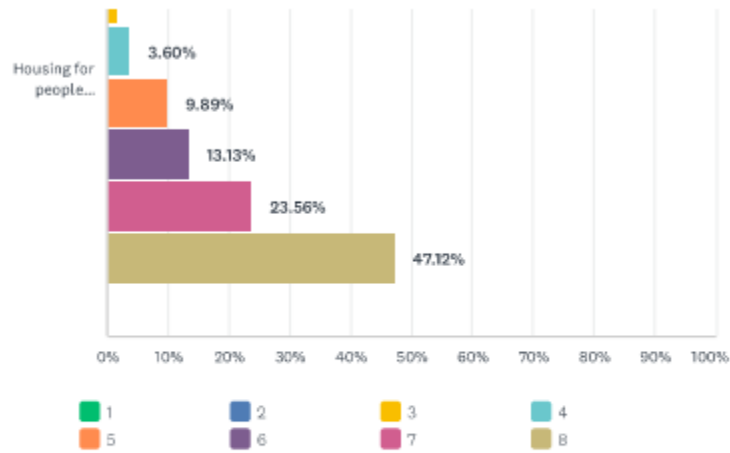
Answered: 556 Skipped: 95







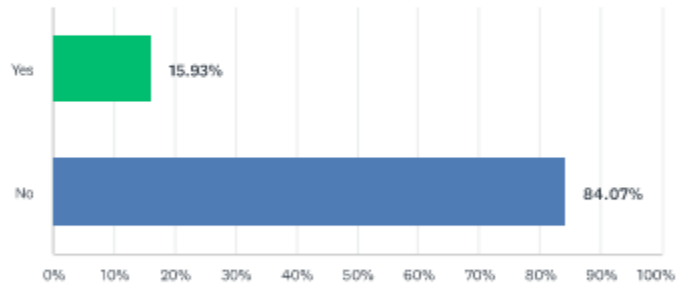




|   | 1             | 2             | 3             | 4             | 5             | 6             | 7             | 8             | TOTAL | SCORE |
|---|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|-------|-------|
| Preserve existing affordable housing                      | 26.26%<br>146 | 23.02%<br>128 | 14.93%<br>83  | 7.19%<br>40   | 7.55%<br>42   | 7.01%<br>39   | 7.01%<br>39   | 7.01%<br>39   | 556   | 5.69  |
| Provide more housing choices                              | 23.20%<br>129 | 9.53%<br>53   | 18.17%<br>101 | 6.83%<br>38   | 4.68%<br>26   | 4.32%<br>24   | 8.99%<br>50   | 24.28%<br>135 | 556   | 4.69  |
| Racial equity and social justice in housing               | 19.24%<br>107 | 9.89%<br>55   | 13.67%<br>76  | 17.81%<br>99  | 10.79%<br>60  | 10.61%<br>59  | 7.37%<br>41   | 10.61%<br>59  | 556   | 4.95  |
| Develop new affordable housing                            | 18.35%<br>102 | 28.96%<br>161 | 16.19%<br>90  | 7.37%<br>41   | 4.50%<br>25   | 9.71%<br>54   | 10.43%<br>58  | 4.50%<br>25   | 556   | 5.56  |
| Housing for people escaping domestic violence             | 4.50%<br>25   | 8.81%<br>49   | 17.99%<br>100 | 21.94%<br>122 | 20.50%<br>114 | 17.63%<br>98  | 7.19%<br>40   | 1.44%<br>8    | 556   | 4.66  |
| Housing for people with mental or physical disabilities   | 4.14%<br>23   | 16.01%<br>89  | 10.61%<br>59  | 16.73%<br>93  | 25.00%<br>139 | 18.35%<br>102 | 7.73%<br>43   | 1.44%<br>8    | 556   | 4.64  |
| Housing for people transitioning out of homelessness      | 3.60%<br>20   | 3.24%<br>18   | 7.01%<br>39   | 18.53%<br>103 | 17.09%<br>95  | 19.24%<br>107 | 27.70%<br>154 | 3.60%<br>20   | 556   | 3.71  |
| Housing for people transitioning out of the prison system | 0.72%<br>4    | 0.54%<br>3    | 1.44%<br>8    | 3.60%<br>20   | 9.89%<br>55   | 13.13%<br>73  | 23.56%<br>131 | 47.12%<br>262 | 556   | 2.09  |

### Q19 Do you need or feel like you need access to affordable housing or housing assistance?

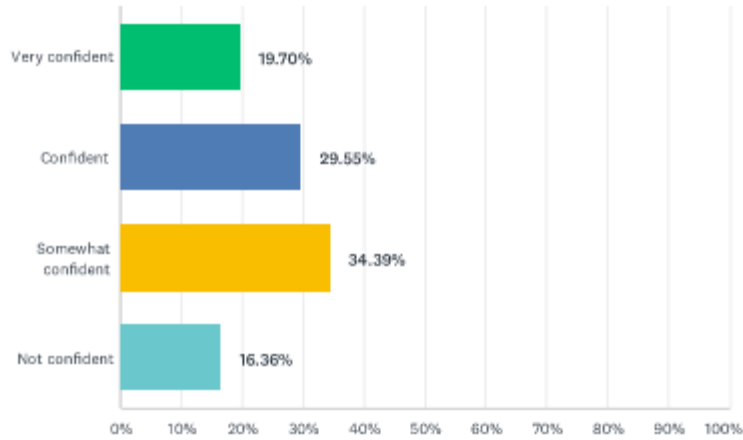
Answered: 546 Skipped: 105



| ANSWER CHOICES | RESPONSES |     |
|----------------|-----------|-----|
| Yes            | 15.93%    | 87  |
| No             | 84.07%    | 459 |
| TOTAL          |           | 546 |

**Q20 How confident are you that you will be able to access human services during a time of need? See this link for more information.**

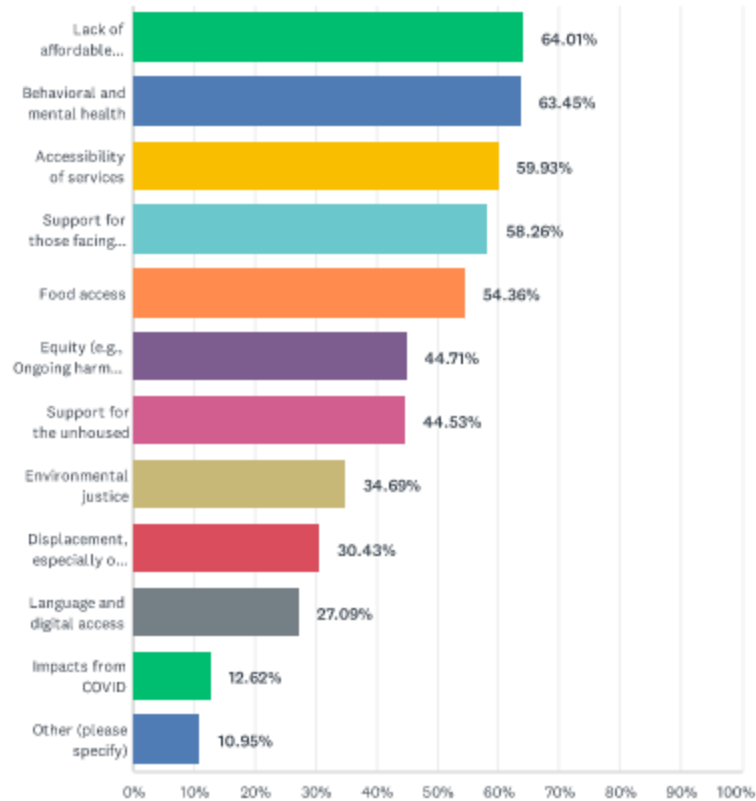
Answered: 538 Skipped: 113



| ANSWER CHOICES     | RESPONSES |            |
|--------------------|-----------|------------|
| Very confident     | 19.70%    | 106        |
| Confident          | 29.55%    | 159        |
| Somewhat confident | 34.39%    | 185        |
| Not confident      | 16.36%    | 88         |
| <b>TOTAL</b>       |           | <b>538</b> |

## Q21 Which topics should the City address in planning for Human Services? (check all that apply)

Answered: 539 Skipped: 112



| ANSWER CHOICES   | RESPONSES  |
|--|------------|
| Lack of affordable childcare   | 64.01% 345 |
| Behavioral and mental health   | 63.45% 342 |
| Accessibility of services  | 59.93% 323 |
| Support for those facing housing insecurity  | 58.26% 314 |
| Food access  | 54.36% 293 |
| Equity (e.g., Ongoing harm to communities of color related to unfair housing policies and practices based on race) | 44.71% 241 |
| Support for the unhoused   | 44.53% 240 |
| Environmental justice  | 34.69% 187 |
| Displacement, especially of communities of color   | 30.43% 164 |
| Language and digital access  | 27.09% 146 |
| Impacts from COVID   | 12.62% 68  |
| Other (please specify)   | 10.95% 59  |
| Total Respondents: 539   |            |