

**IT Operations Management (ITOM) Solution and  
Professional Services for Implementation  
RFP 11-24-IT  
Addendum # 1 – Answers to Questions**

1. **Could you kindly clarify whether it is mandatory for us to submit the Business License as part of our response?**

Vendors do not need to have a City of Kirkland business license to submit a proposal. However, whichever vendor is selected by the City will need to obtain a city and state business license prior to the execution of a contract if they do not have one already.