



Regional Crisis Response Agency
Operations Board Meeting
June 10, 2025

1:00 PM – 2:00 PM

Virtual Microsoft Teams link:

https://teams.microsoft.com/join/19%3ameeting_NjBIZWI1NjktMWQ1ZS00MjNhLWlwOGltYzRhYTMzYTMzNDQx%40thread.v2/0?context=%7b%22Tid%22%3a%22b1fa9965-4192-4553-8bc1-b42b7815a9ba%22%2c%22Oid%22%3a%22f572fe02-f019-4f57-8580-643b2f7f2352%22%7d

Meeting ID: 273 422 751 892

Passcode: bpT58m

- 1) Call to Order
- 2) Roll Call
- 3) Items from the Audience
- 4) Approval of the Minutes
 - a. Minutes from Regular Meeting March 11, 2025
- 5) Crisis Continuum of Care Coordination Workplan Level Setting
- 6) Crisis Continuum of Care Coordination Workplan Updates
 - a. 988 and 911 Connection
 - b. RCR Resource Deployment
 - c. Crisis Facility and Emergency Department Transfer Workflow
 - d. Community Care- Center for Human Services DOJ Pilot
 - e. Transportation across the Continuum
- 7) Good of the Order
 - a. Next in person quarterly RCR Operations Board meeting is scheduled for September 10, 2025, at 1:00 p.m.
- 8) Adjournment



Regional Crisis Response Agency Operations Board Meeting Minutes March 11, 2025

1:00 PM – 2:00 PM

Virtual Microsoft Teams link:

https://teams.microsoft.com/join/19%3ameeting_NTYzOTJhZDYtYzcxNi00MzRkLWEzOTgtZjVIMmlyZDc4YmYx%40thread.v2/0?context=%7b%22Tid%22%3a%22b1fa9965-4192-4553-8bc1-b42b7815a9ba%22%2c%22Oid%22%3a%22f572fe02-f019-4f57-8580-643b2f7f2352%22%7d

Meeting ID: 296 603 604 796

Passcode: BPhxMP

- 1) Call to Order
RCR Executive Director Brook Buettner called the meeting to order at 1:00 p.m.
- 2) Roll Call
Alice Nichols, Senior Director of Clinical Operations, Crisis Connections
Capt. Brian Angelo, Shoreline Police Department
Beratta Gomillion, Executive Director, Center for Human Services
Brook Buettner, Executive Director, RCR Agency
Heather Lantz-Brazil, Administrative Assistant, RCR Agency
Chief Cherie Harris, Kirkland Police Department
Lt. Diego Zanella, Lake Forest Park Police Department
Kimberley Bjorn, 911 Diversion Director, Crisis Connections
Dr. Kyle Jasper, Medical Director, Connections Health Solutions Kirkland
Chief Brandon Moen, Kenmore Police Department
Monique Gablehouse, Chief Operating Officer, Post Acute Care, EvergreenHealth Kirkland
- 3) Items from the Audience
None presented.
- 4) Approval of the Minutes
 - a. Minutes from Regular Meeting December 10, 2024
Monique Gablehouse moved to approve, seconded by Beratta Gomillion.
Motion passed.
- 5) Crisis Continuum of Care Coordination Workplan Updates and Review
 - a. 988 and 911 Connection
Kimberly Bjorn, Crisis Connections 911 Diversion Director presented on Valley Comm 911 Diversion Status Data to include total calls diverted from 911, call types reporting data, calls stabilized stats, and call outcomes.
 - b. RCR Resource Deployment
Brook Buettner, RCR Executive Director shared staff updates: 3 new

Leads positions have been identified and 1 new Supervisor starting on March 17, 2025. Cross Training for RCR staff is active across the jurisdictions.

- c. Crisis Facility and Emergency Department Transfer Workflow
Dr. Kyle Jasper, ConnectionsHealth Kirkland Medical Director presented on First Responder drop off at the Kirkland Crisis Center. RCR team is now able to directly drop off and with participate in a site visit to the Kirkland Crisis Center. Emergency Department workflow continues to be worked on. Connections is receiving feedback and process improvement suggestions from EvergreenHealth Kirkland. No new legislation or pathways to reimbursement for ambulances at this time.
- d. Community Care - Center for Human Services DOJ Pilot
Brook Buettner, RCR Executive Director shared that RCR is working on a DOJ grant budget update and subcontract with Center for Human Services, and that RCR does not anticipate federal impacts on the grant.
- e. Transportation across the Continuum (*No update*)
Brook Buettner, RCR Executive Director will send RCR Transportation Policy to the Operations Board.

6) Good of the Order

- a. Next virtual quarterly RCR Operations Board meeting is scheduled for June 10, 2025, at 1:00 p.m.

7) Adjournment

RCR Executive Director Brook Buettner adjourned the meeting at 1:33 p.m.