Council Meeting: 09/16/2025

Agenda: Petitions Item #: 5. c. (1)



MEMORANDUM

To: Kurt Triplett, City Manager

From: Michael Olson, Director of Finance and Administration

Emilee Ferguson, Acting City Clerk

Date: September 10, 2025

Subject: Acceptance of Petition G-25-246 – Upper Highlands Water Pressure

RECOMMENDATION:

Staff recommends that the City Council formally accepts the petition and provides direction for next steps regarding Petition G-25-246. The Council action should reflect one of the following options:

- 1. Accept the petition for further study.
- 2. Accept the petition and refer to staff for follow up.
- 3. Accept the petition and determine that no further action is needed.

Staff recommends Option 2: that the Council accept the petition and refer it to staff for follow-up. Staff would then return to the Council with a recommendation for next steps.

EXECUTIVE SUMMARY:

- Staff received a petition on September 2, 2025, requesting the City to make a written commitment to implement a permanent engineering solution that restores previous water pressure levels in Kirkland's Upper Highlands neighborhood.
- Per the Council Policies and Procedures 3.08, Council will take a formal vote on the petition providing direction, which may be one of three options.
- Staff recommends option 2, that Council accepts the petition and refers it to staff for follow up.

BACKGROUND:

On September 2, 2025, during the City Council's regular meeting, a petition was submitted to the City Council by the residents of the Upper Highlands Neighborhood, urging the City of Kirkland to implement a permanent engineering solution that restores previous water pressure levels in the Upper Highlands neighborhood. The petition was forwarded to the City Clerk's Office for acknowledgement and filing on September 2, 2025. It was assigned as Petition G-25-246.

DISCUSSION/ANALYSIS:

In accordance with Section 3.08 of the City Council's Policies and Procedures regarding petitions, this Petition G-25-246 is presented to the City Council for action as described below.

Section 3.08 Petitions.

In the event that the Council is presented with a petition from a community member, the Council will take a formal vote providing direction which may include any of the following options:

- 1. Accept the petition for further study.
- 2. Accept the petition and refer to staff for follow-up.
- 3. Accept the petition and determine that no further action is needed.

Any petition referred to a Council Committee or staff will be presented at a subsequent regular meeting with an explanation of the resolution. In order to be considered complete, a petition should include each signer's name and their city of residence.

Staff recommends that Council select Option 2, accepting the petition and referring it to staff for follow up.

Solving the water pressure issue is a high priority for staff. Some steps that are already being taken include:

- Exploring how to evolve the grant program for businesses in the Highlands impacted by the lower pressure such as the landscaping business and the swim school that testified at the Council.
- Evaluating "early action" options to include in the CIP update that will come before the Council in November /December ahead of the 2026 Water General Plan update.
- Scheduling an update to the Council on the Highlands and other areas of the City that have fire flow issues in response to the calendar request before the end of the year.
- Continuing to meet and confer with any affected residents or businesses.
- Extending the timeline for applications to the grant program.

More details will follow in future Council meetings.

NEXT STEPS:

If Council chooses Option 2, staff will follow-up on the petition and return to Council with recommended next steps.

ATTACHMENTS:

Attachment 1 – G-25-246 – Upper Highlands Water Pressure Petition

Upper Highlands Water Pressure Petition to the City of Kirkland

We, the undersigned residents of the Upper Highlands Neighborhood in Kirkland, Washington, respectfully submit this period of Kirkland in response to the ongoing issues caused by significantly reduced water pressure following system modifications implemented in October 2024.

Since the tie-in on October 1, 2024, residents have experienced a marked drop in water pressure—approximately 30% in some cases—affecting day-to-day water use, irrigation, and critical systems such as fire suppression sprinklers. Some homes now report water pressure as low as 20 PSI when running irrigation systems. This reduction poses not only a comfort and convenience issue but also a potential safety and property value concern.

Attachment 1

We acknowledge the City of Kirkland's efforts to address the problem through two financial support programs: the \$7,000 Future Improvements Program and the \$14,000 Water Pressure Mitigation Rebate Program. We also recognize the City's engagement with residents and consultants to explore long-term engineering solutions, including the projected three-year study and design process.

However, property owners have serfous concerns about the long-term implications of installing and maintaining a private water pressure booster pump as a remedy. These pumps require periodic maintenance, incur ongoing electricity costs, and may have limited installation options depending on the layout of a home. More critically, residents are concerned that reliance on a pump system—rather than a comprehensive fix by the City—will lead to devaluation of property values in the neighborhood. We believe that the current condition, resulting from poor design decisions made by the City's consultant, has already had a detrimental impact on real estate transactions and will continue to affect resale value and desirability unless addressed with a permanent infrastructure solution. There is also a significant safety concern in that homes that have an in-home fire protection system (which was a Building/Fire Code Requirement) now find that these systems will not operate at the reduced water pressure from the City's system.

Residents are concerned about the requirement to sign a 'Hold Harmless' agreement in exchange for financial assistance. This agreement waives any future claims against the City and implies that these programs may represent the City's final resolution to the problem. We do not agree that these temporary solutions should replace a permanent fix to the City's water distribution system.

We are also asking the City to extend the Water Mitigation Rebate Program to other Upper Highlands Residents who did not respond to the March 2025 flyer that the City issued which offered free in-home assessments of their water pressure. Apparently only 48 residents responded to the flyer and had their water pressure checked, however, there are many more residents who have reduced pressure and want their homes tested, and be included in the program.

Therefore, we respectfully request that the City of Kirkland make a firm, written commitment to implement a permanent engineering solution that restores previous water pressure levels within a clearly defined timeframe—not to exceed one (1) year from the date of this petition. This commitment is essential before any resident agrees to waive their rights or accept interim remedies.

We urge the City Council and the Department of Public Works to demonstrate accountability and transparency by affirming their dedication to restoring water pressure to the Upper Highlands Neighborhood.

Signed by the undersigned residents of the Upper Highlands Neighborhood:

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Name	Address	Phone Number	Email	Signature
Marilyn Carroll	11428 NE 97th Street	425.444.6910	manlyn@manlyncarroll.	om Marly Carroll
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Connie Sadis	10109 112th AVENE	2067904689	Connicsadislegmail.com	Conne Sadis
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Matthew Brown	10021 112 AK NE	425-457-9739	matthewbrown 0763 sm	ail. com
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Jon Carpenter	10003/14KARR	907-830-8125	Kelseyhannehs@gmail.com julianne de mas@gn ilooyen @ gmzil.com	many
Maran Bloom	10003 114th ALP NE	425-830-8050	megablane Alisamil.com	
Kelsey Harnalis	11420 NE 97 St	425 890 3331	Kelseyhannahs@gmail.cr	Kreha
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Christina Dohner	10052116 Ave NE	2064923492	2 Oddehnor 34(9)gmail (ron Off
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Reference "Upper Highlands Water Pressure Petition to the City of Kirkland"

Natalie Mc Eathron 520 10th Ave 7010-550-2288 Natalie. Mceathron 520 10th Ave 7010-550-2288 Natalie. Mceathron

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Name	Address	Phone Number	Email	Signature Com
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CHAS Herron	11259 1060 PLEK	425-466-5217	CHABILE OF HISTORIE CO.	- Ch
HUYEN HA	10030 116th AVE NE	425 667 0189	hathihuyen@ymail	ion thousand
Christino Dohner	10052116 Ave NE	2064923492	2 addehnor 34(G)gmail (on Off
James Vanderneur	10205 116th Ave WE		Prate Vanberneeregmil.com	
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Robin MacDonald	10024 116th Ave NE		201 reed 7465@yahoo	
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Reference "Upper Highlands Water Pressure Petition to the City of Kirkland"

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TOM MILLER	10201 116 THAVE NE	125827-6518	s tl. m. Wer acomca	fret touchlo
Alie Miller	10201116 2	204-250-0550	Milleralie Doublack.com	An
Lauren Staal	9600 116th Ave NE	949-500-6025	Laurenestaal@gmail.com	Lam Start
Daniel Reiter	9600 116th Ave NE	36/-523-9503	daniel treiter@gmail.com	Daviel Reter
ANKINI SLIAM	HEOLINE LOOPE ST	781-5 X -1345	ankini @ gmail. way	
Rober Velat	9725 1165h Am NE	407-232-0604	confas85Cqnallen	cell
Casali eilabourd	141		bradford leibhrand@gr	Carel Lection
B24 (1862 W)	1 (p brad leibbrand	
Kurt Hannahs	11420 NE 97th St	206-331-0475	Kythamals@omalom	Awit Thin A
Alison Linta	11314 NE 1037 St		8 all lichtbach @ gmailie	all -
Allen Lichtback	11319 NE 103d St	206-245-3246	abolicht@gwal.com	aus
Green Figure	9502 MIT LUNE	423 499 2779	grafischer 488@Graci	12
Circly Consour	9502 116 five NE	425 322 5676	7	Condy Cornous
Charla Connow	9502 116th Ave NE	425 499-2780	charlacentar Qaynail co.	n Charles Conson
Dawn 2 Seff Lil	11520 NE 97th Ave	45-595-0006	dawnmin egmail com	
Water Hopo	11231 NE 95th SL	425-822-4021	uphoppia hotmal.com	Walley Hope
6 ma Koehl	10003 116th Aut No	425.830.6999	Koenige comeastinet	gina Kochl
Reference "Upper Highlands \	Water Pressure Petition to the C	City of Kirkland"		

Name	Address	Phone Number	Email	Signature
Brian Breeden	10003 11 Mh Ave No	425.577.9622	bebreedenceoment.net	
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Name	Address	Phone Number	Email	Signature
Emanuele Pellichero	11245 NE 100th St.	425-628-4014	pellichero@gmail.com	plicher Ennile
				/
20				
141				
10				

Name	Address	Phone Number	Email	Signature
JANE LAMOND	11312 NE 10310 ST	720-443-854.	s janelamondanoi	1. con farlam
CRAIG LEIGH.	11320 NE 10320 ST.	303-960-679	2 LEDSKIEGMALCOM.	C.G.
Dannielle Rondeau			danniellerandequagmaile	
Dylan Rondon	11401 NE 103rd St	360-461-3822	dylan rondeas Cymail. cuz	(Jake) e
TON' FRANCISCO	11406 778,10325	425-785-8692	toni 138 O Cornast not	John Trancisco
JUSTIN BEALE	11325 NE 103RDST	556-610-990a	1/2+inbeale 920gmil a	m ///
XUJW	1140 7 NE 103KDST	848-218-649	GIM BUP@ GMALL.com	W/h
Mary Berg			mary bergalowers	
TIMOTHY WOODS			TIMMYONINESTONES. NE	
Shuo Shang	11509 NE looth ST	334-498-2586	Shangshuo [990@gmail. 19	a Sho Org
7				_
		1		

Name Gail Handrick	Address Forkland 9804 116 Lave, N.E.	Phone Number 4ンS-577-1793	Email Chandrick 10 frontier.com	Signature I Try
XIAO DONG	KIRKLAND. 11408 NE97TH STREET	612-481-7924	Chandrick 1 Ofrentier.com JASOVDX OGMAIL COM	Drz
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Name	Address	Phone Number	Email	Signature
Mark Hurst	11310 NE 102nd St.	425.761.9127	markhbar agmail.com	n Musty
Stephanie Hurst	11310 NE 102rd St.	425.830.5621	Smamhurstagmail.com	- tustund
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Name	Address	Phone Number	Email	Signature
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