

North Eastside Mobility Project

Delivering integrated mobility choices for
Bothell, Kenmore, Kirkland, Redmond, Woodinville

TRANSPORTATION COMMISSION

OCTOBER 24, 2018

KIRKLAND CITY HALL, COUNCIL CHAMBERS



Background

The North Eastside Mobility Project aims to expand transit service and improve mobility for people who live, work, or use transit to get to, from, or around the north Eastside

North Eastside service area: Bothell, Kenmore, Kirkland, Redmond, and Woodinville

Routes evaluated : **234, 235, 236, 238, 243, 244, 245, 248, 249, 255, 277, and DART 930**

Outreach to date

- 2017 – 2018:
 - Full phase of outreach focusing on evaluating mobility needs and priorities in the community
- 2018:
 - Online self-guided briefing provided to community organizations, social service providers, and businesses
- October/November 2018:
 - Concept Solutions Survey to north Eastside residents, workers, and riders

Why we're considering change

- Growth and changing conditions on the north Eastside
 - Impact on mobility
- March 2019 changes to service
 - Closure of Montlake Freeway Station
 - End of bus operations in Downtown Seattle Transit Tunnel
- We've been working to:
 - Understand communities' mobility needs and priorities
 - Develop a set of mobility priorities for future service
 - Respond to changing conditions to keep transit reliable
 - Build a more complete and connected transportation network
 - Lay the groundwork for future transit investments that will connect our growing cities and communities
 - Make the most of all service options, which include bus, light rail, paratransit and ridesharing services, and new flexible options that complement fixed-route bus

North Eastside communities asked for mobility services that...

- Are reliable and dependable
- Improve local access to residences, workplaces, schools, & destinations
- Are available throughout the day, into the evenings every day of the week
- Are convenient for riders of different ages and abilities
- Function as an integrated transit network
 - Connect to bus rapid transit and LINK Light Rail
 - Improve transfers and transfer times
 - Make the most of on ridesharing options like Vanpool, Vanshare, and TripPool
- Ensure awareness of existing mobility options
 - Paratransit
 - Rideshare
 - Community Connections
 - Bus

Draft Proposal Scenario

Act to expand, improve, and revise service by September 2019

- Relies on streamlining and improving routes
- Redistributing service and making routes more efficient
 - Improves reliability, transfer conditions
 - Reduces wait times
 - Provides longer hours of service
 - New flexible transit options across the north Eastside
- Makes the most of other current and future transit investments like bus rapid transit and light rail

Draft Proposal Scenario

Addresses concerns from 2017 SR-520 project

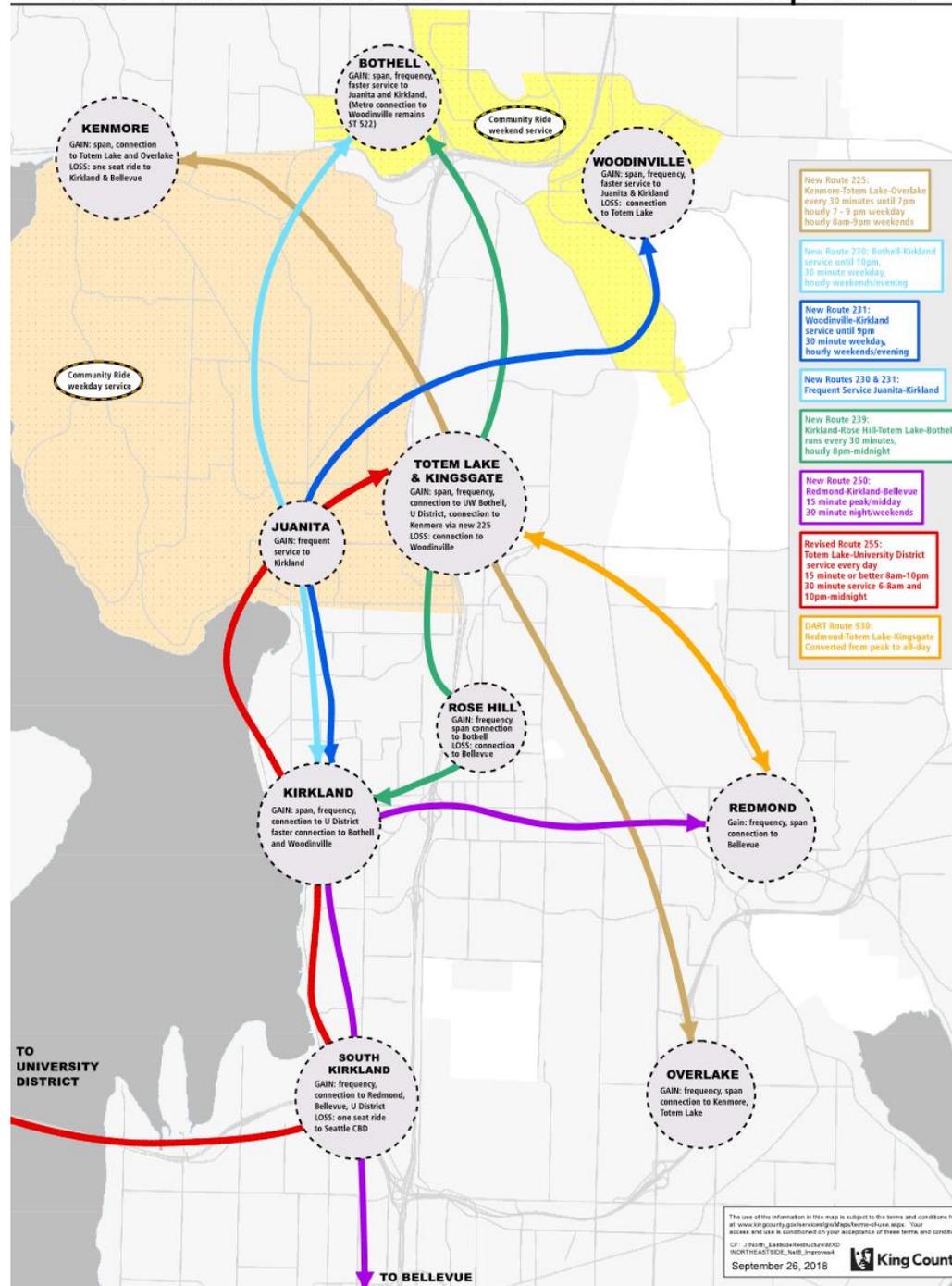
- Total trip time either comparable or less than today's
- Transfer environment improvements at UW LINK light rail station
 - Street crossings, walk time
 - Stop locations going into downtown Seattle
- Local inner eastside frequency & access to cross-520 routes
- All-day service to high-speed, high-capacity light rail
- Moving toward future capital investments and improvements

Draft Proposal Scenario

Community Connections

- Community Ride is a reservation-based transportation service that travels within a specified service area, instead of along a route. Riders request rides over the phone or online for the established hours of service. The vehicles are operated by paid drivers who are employed by a King County vendor and riders pay a standard Metro fare (\$2.75).
- Community Van provides pre-arranged, recurring or one-time group trips for residents. Volunteer drivers pick up riders at prearranged stops along the way to the trip destination. Trips are arranged by a Community Transportation Coordinator. Riders pay a standard Metro fare and the volunteer driver travels for free.

North Eastside Restructure: Potential Network B Improvements



What happens if we take no further action after March 2019

- Missed opportunity to integrate with planned bus rapid transit and light rail investments and connections
- Available service resources would be used to operate Route 255 on surface streets in downtown Seattle

About this option

- Routes 41, 74, 101, 102, 150, 255, and Sound Transit Route 550 move to surface streets
- Route 252, 255, 257, 268, and 311 riders must transfer at Evergreen Point Station if going to the University of Washington
- Routes travelling to Seattle experience longer trips, less reliable service, and new transfers
- Routes travelling within the north Eastside would not be changed, revised, or improved
 - Would serve the same stops during the same hours that they do today

Sample Travel Times

Destinations	No Change	Proposal
UW Bothell to Kirkland	55 – 75 min	35 – 55 min
UW Bothell to Redmond (weekdays)	75 – 80 min	65 – 75 min
UW Bothell to Totem Lake (weekends)	55 min	35 min
Redmond to Kirkland (weekdays)	30 min	22 min
Redmond to Juanita	45 – 60 min	35 – 50 min
Overlake to Totem Lake	65 – 70 min	45 – 55 min
Kirkland to U-District/Seattle	45 – 55 min	30 – 40 min
Kirkland to downtown Seattle	45 – 60 min*	45 – 50 min
<small>*Future running times are unknown; during events in downtown Seattle, travel times on service streets may exceed 60 minutes.</small>		
Kirkland to Juanita (weekends)	40 min	25 min
Totem Lake to Kirkland (weekends)	35 min	25 – 30 min
Totem Lake to Kenmore	65 – 90 min	40 – 60 min
Woodinville to Juanita	60 – 75 min	35 – 50 min
Woodinville to Kirkland	65 – 75 min	50 – 65 min
Woodinville to Overlake (weekdays)	90 – 100 min	75 – 85 min

Next Steps

- 4 public meetings
 - October 23 from 11am – 1pm at UW Bothell
 - October 27 from 11am – 1pm at Redmond Senior Center
 - November 5 from 6 – 8pm at Kingsgate Library
 - November 7 from 6 – 8pm at Kirkland City Hall
- ESJ Feedback Forums
 - Spanish
 - Chinese
- Online open house
- Street teaming at stops and in the community
- Alerts to riders subscribing to project updates and route information
- Social media and paid media promotion
- Meet with project Mobility Board in October and late November/early December
- Complete website update for public engagement by October 15

<https://www.kingcounty.gov/depts/transportation/metro/programs-projects/routes-and-service/north-eastside-mobility.aspx>

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