



# Kirkland's Human Services Response to COVID-19

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Human Services Commission

# Early City Response

- Assessed needs:
  - Lost revenue due to cancelled fundraising events
  - Some programs had immediate additional costs to be able to provide services safely
  - Some programs unable to offer services safely
  - Immediate need for increased food and financial assistance

# Early City Response

- Created Human Services Stabilization Fund
  - Emergency homeless services
  - Emergency financial assistance
  - Emergency food assistance
- Created food hotline and delivery program with Sound Generations
- Sent out mailing with 3 key resources in 4 languages

# CARES Act CDBG-CV Funds

- Bellevue, Kirkland and Redmond collaborated to determine and address the needs of providers of emergency shelter and day center services
  - Kirkland—family shelter \$224,436
  - Redmond—young adult shelter \$212,736
  - Bellevue—women and men shelters split \$489,623

# State CARES Act funding

- \$30 per capita available for reimbursement
- City Manager recommended and City Council agreed to use the money for 3 purposes:
  - City General Operations
  - Human Services Needs
  - Small Business Assistance

# Full Time Human Services Consultant

- Devin Konick-Seese July 9-October 30, 2020

# Residential Financial Assistance & Cultural Navigation

- Financial assistance for rent and mortgage
- Targeted outreach to Black, African-American, Latinx, and Indigenous communities
- Partnership with small culturally responsive community-based partners

# Latinx Promotores Survey

- Historical Background and Context
- Stakeholder Mapping
- Project Design (draft surveys and outreach plan)
- Preparation and Training for Promotores (trusted messengers)
- Outreach and Community Engagement
- Report Out and Back

# Outreach to Indigenous, Black, and African-American residents

- Partnerships with existing organizations and programming across social services, schools, and community-led initiatives
- Informal information gathering and resource sharing
- Strengthening culturally responsive services, programs, and outreach

# Fair Housing Testing and Training

- Fair housing training for Kirkland shelter and affordable housing staff
- Fair housing testing at Kirkland properties

# COVID Day Centers

- Support additional day centers to serve women and families with children not moving into Kirkland Place for Families and Women

# Reimbursements

- Reimbursements to agencies for additional expenses (PPE, tech, supplies) in collaboration with the City of Redmond
  - Alpha Supported Living Services
  - Babies of Homelessness
  - Community Homes, Inc.
  - Eastside Baby Corner
  - Hopelink
  - LifeWire

# Childcare scholarships

- Scholarships for Kirkland affordable housing residents and contacts through cultural navigation
- Targeted assistance to families ineligible for other 100% scholarships



**Questions or  
Comments?**