

CITY OF KIRKLAND

Request for Proposals

PROJECT NAME: Constituent Response Management (CRM) Software and Implementation Services

JOB NUMBER: 09-18-CMO

PROPOSALS DUE: March 20, 2018 no later than 4:00 p.m. Pacific Time

PROPOSALS SUBMITTED TO: Purchasing Agent, 123 5<sup>th</sup> Ave, Kirkland, WA 98033 (See RFP for details.)

Public notice is hereby given that the City of Kirkland has issued the above mentioned Request for Proposals (RFP). This Request for Proposal (RFP) is to solicit proposals from qualified vendors who can demonstrate that they possess the organizational, functional and technical capabilities to provide a Constituent Response Management (CRM) solution that meets the City's needs.

The complete RFP, including all submittal requirements, can be found on the City of Kirkland's website at [www.kirklandwa.gov](http://www.kirklandwa.gov). Locate by clicking on "Business" at the top of the webpage and then "Request for Proposals" under "Doing Business with the City." Call 425-587-3123 if unable to access RFP documents online.

The City of Kirkland requires that no person shall, on the grounds of race, religion, color, national origin, sex, age, marital status, political affiliation, sexual orientation, or the presence of any sensory, mental, or physical disability be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity. The City of Kirkland further assures that every effort will be made to ensure non-discrimination in all of its programs and activities, whether those programs are federally funded or not.