



FALSE ALARM PREVENTION

Information for Alarm Users



Before Activating Your Alarm System

Securely lock all exterior doors, including sliding/swinging patio doors. All deadbolt devices should be engaged, as well as any folding/locking horizontal security bars or non-key locking pins.

- **All windows must be closed and locked** to ensure that all contacts are properly aligned.
 - Make sure that newly placed items or decorations around doors and windows do not interfere with either the door or window contacts or the motion sensors.
 - **Secure any interior/exterior garage entry doors** with a deadbolt device. Be sure to close your overhead door when exiting the garage.
 - **Keep pets, helium-filled balloons, fans, heaters, plants, etc., away from motion sensor areas.**
 - When you have finished preparing your home or business prior to alarm activation, activate your alarm system and make your exit in the time allowed (usually at least 45 seconds.)
 - **Wait a few minutes before driving off** to make sure your alarm system does not cause a false activation.
 - **If your alarm system should activate, don't panic!** Re-enter your home or business, then enter your code to deactivate your alarm. Carefully follow the instructions given by your alarm company to cancel and prevent a false alarm.
 - Make sure your **emergency contact list is current and accurate.**
- Other Actions You Can Take To Prevent a Burglary from Happening.
- **Leave drapes and shades open as normal.** (Closing of blinds during the day is a sure sign of an empty house, plus they allow a burglar to attend to his business unseen by neighbors.)
 - Leave a **radio on tuned to a talk program** rather than music (unless your system has listen-in* capabilities). This will give a would-be burglar the impression that your site is occupied.
 - **When leaving your home at night, close curtains** and either leave a light on or utilize timing devices to activate interior lighting. (If you plan on being away from home more than 24 hours, you may want to purchase new variable time activated models that allow for multiple on/off periods.)

IT'S EVERYONE'S
RESPONSIBILITY TO



FALSE ALARMS

Proper Preparation Can Avoid Costly FALSE ALARMS

* Listen-in refers to an alarm system where the monitoring company can hear what is happening at your alarm site when your system is armed.