



CITY OF KIRKLAND
City Manager's Office
123 Fifth Avenue, Kirkland, WA 98033 425.587.3001
www.kirklandwa.gov

MEMORANDUM

To: Kurt Triplett, City Manager
From: Marilynne Beard, Deputy City Manager
Date: June 9, 2016
Subject: NORCOM SPECIAL PRESENTATION

RECOMMENDATION:

City Council receives an update about the activities of the North East King County Regional Public Safety Communications Agency (NORCOM) from Executive Director, Tom Orr.

BACKGROUND:

NORCOM was formed in 2007 through an interlocal agreement between the cities of Kirkland, Bellevue, Bothell, Clyde Hill, Medina, Snoqualmie and Mercer Island and multiple eastside fire districts. As of 2016, NORCOM was the public safety answering point (PSAP) for 16 separate entities. NORCOM's core mission is to:

“. . . provide high quality emergency service communications to the public for emergency medical services, fire and police.

NORCOM carries out this mission by receiving calls for service; dispatching resources in response to such calls; tracking and coordinating information flow and resources to assist responders; initiating records for all emergency events; and enhancing effectiveness, efficiency, coordination and interoperability of emergency service providers.”

On April 8, 2016 the annual NORCOM Principals Assembly was held including members of the Board of Directors and elected officials from the agencies served by NORCOM. Kirkland was represented by Deputy City Manager Marilynne Beard (NORCOM Board Member) and Councilmember Penny Sweet, Chair of the Public Safety Committee. Executive Director Tom Orr provided an overview of NORCOM's activities and accomplishments for 2015 and a preview of future opportunities and challenges. A copy of the Principal's Assembly is available on NORCOM's website at <http://www.norcom.org/public.cfm.html> under "Agenda Materials." Mr. Orr will provide an abbreviated version of his Principal's Assembly presentation the City Council.